

BERWYN PARK DISTRICT
COMMUNITY ASSESSMENT
SPRING 2008



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INTRODUCTION

The Berwyn Park District is a separate governing agency established for the purpose of providing parks, facilities and recreational programs for the residents of Berwyn. The Park District is governed by five commissioners who are elected for 6-year terms. Regular Park District meetings are held the third Tuesday of each month. Locations rotate between the three main facilities. The mission of the park district is to provide recreational opportunities for the community, enhance the quality of life for area residents through fitness, fun, individual and family programs, and create the opportunity to discover nature in an urban environment.

In order to better serve its residents, the Park District decided to gather information from the community to determine the present status of the department and to lay a foundation for future programs, policies and facility development. With this objective in mind, the Berwyn Park District Board of Commissioners acquired the services of Dr. Nick DiGrino and Dr. Dan Yoder, members of Western Illinois University's Department of Recreation, Park and Tourism Administration who are recognized authorities in the area of local government parks and recreation needs assessment. Preliminary planning began in the fall of 2007. In early September discussions regarding community trends and issues began in earnest. Discussions regarding survey content and analysis followed. A decision was made to include a survey in Spanish with every mailing in an effort to gather information from residents who speak only Spanish.

The administrators of the Berwyn Park District, assisted by DiGrino and Yoder, arrived at a four-page survey instrument that addressed the following objectives:

- Profile adult respondents and members of their household;
- Better understand sources and depth of Park District awareness;
- Determine public opinion regarding several issues;
- Determine participation patterns of community residents and members of their household;
- Determine public opinion regarding quantity and quality of various types of Park District programs; and to
- Capture public opinion regarding how the Park District could better serve its constituents.

The above objectives were subjected to internal comparisons including area of residency within the Park District boundaries. Internal comparison of survey responses included considerations such as years of residency, household income, race, and age of respondent. Open-ended responses regarding the request for suggestions of how the Berwyn Park District could better serve survey participants and members of their household were received and segregated according to region. In addition, respondents were afforded the opportunity to provide an email address to which categorized program and event information could be sent. Approximately 30 percent of respondents choose to include their email address on the surveys.

Results of the community survey provided insight into resident perceptions of Park District strengths and weaknesses, levels of awareness held among members of the community and opinions regarding alternative directions regarding future development and services.

METHODOLOGY

A self-administered four-page survey was designed around the informational objectives of the Park District. On November 26, 2007 the survey was mailed to 7,786 households.

A total of 900 usable surveys were returned, for a response rate of 11.6 percent. This response rate is acceptable for research in the social sciences and it is consistent with those of similar assessment projects. Demographic data from this survey were compared to 2000 U. S. Census data to determine if the sample was representative of the general population of Berwyn. Few significant differences were noted. However, just as in other surveys of this sort, females and older respondents were slightly over-represented.

-BERWYN DEMOGRAPHICS-

	<u>U.S. Census Bureau 2000</u>	<u>2008 Survey Demographics</u>
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Pop 2003 population estimate	52,534	
Pop 2000	54,016	
% change 2000 to 2003	-2.7%	
Persons 65 years of age or older	13.5%	23.6% (Respondents)
Females	51.3%	66.7% (Respondents)
Household size	2.6 (Illinois)	2.78
Caucasian persons	73.4%	76.3%
African American persons	1.3%	0.5%
Hispanic or Latin origin persons	38.0%	18.7%
Asian	2.6%	1.9%
Language other than English spoken at home	43.1%	
Median Berwyn household income	\$53,819	Most common category was \$50k to \$75K

All survey results involving frequencies and percentages are within +/- three percent at the 95th percent level of confidence. For example, when 85.8 percent of the respondents reported that they visited a Berwyn Park District park in the past year (Question # 2 in the Participation section), one can be 95 percent certain that between 82.8 percent and 88.8 percent of the community exhibited that behavior. If the survey was repeated 100 times, we can be certain that at least 95 of the surveys would yield results within the 82.8 percent to 88.8 percent range. Many tables include a column labeled Percent and a column labeled Valid Percent. The column labeled Valid Percent includes only survey participants who responded with an opinion.

Along with general analysis of each question, tests for statistical significance were performed to determine differences based on region and other selected considerations. In these analyses, the level chosen to indicate a significant or important difference is .05, a typical level of significance for community-based survey research. With a few exceptions, only comparative results that revealed significant variation (due to factors other than chance) were reported.

COMMUNITY SURVEY RESULTS

PROFILE INFORMATION

Highlights

- *Regional representation was generally balanced, with slightly higher representation from the SE region.*
- *Females were twice as likely to respond to the survey.*
- *There was significant regional variation in the percentage of female respondents, ranging from 59% in the NW to 74% in the SW.*
- *At least one person over the age of 65 resides in over 30% of households.*
- *Elementary-aged youth were present in nearly one out of every five households.*
- *Respondent ages were generally distributed evenly, with slightly higher levels among older adults.*
- *There was significant regional variation in the proportion of respondents over the age of 65, ranging from 18% of NE respondents to 27% of NW respondents.*
- *Nearly 75% of respondents were Caucasian, while another 18 percent of respondents described themselves as Hispanic.*
- *55% of respondents lived in the BPD for fewer than 20 years.*
- *Hispanic respondents have generally lived in the BPD for fewer years than Caucasian respondents.*
- *Over 30% of respondents reported household income over \$75,000.*
- *The highest proportion of Hispanic respondents was from the NE region, while the lowest representation was from the SW region.*
- *The average number of years that respondents lived in the Berwyn Park District was 23.*
- *The southwest region had more respondents in the upper income categories while the southeast region showed the greatest number of households in the lowest income category.*

A series of introductory questions (1 through 7) were asked to understand the characteristics of the respondents and members of their households. As previously noted, this resulted in a study population that generally resembled the local population.

Question #1

Referring to the map, in which area of Berwyn do you live?

Survey participants reflected opinions and participation patterns common to their local friends and neighbors, and in some cases their views and behaviors were indicative of unique geographic differences. Such differences were noted throughout this report. The community was divided into four geographic regions. The southeast region was the largest geographic group; the smallest geographic group was the southwest. (Table 1)

Table 1
Regional Distribution
N=900

Region	Frequency	Valid Percent
NW Region	204	22.7
NE Region	220	24.4
SW Region	197	21.9
SE Region	279	31.0
Total	900	100.0

Question #2

You are: Male Female

The vast majority of respondents revealed their gender (99.3%). Females comprised 66.7 percent of the respondents. (Table 2) Given the proportion of single adult households and the documented role of adult females as decision makers in the leisure lifestyles of family members, it was not surprising that females were likely survey respondents.

Table 2
Sex of Respondent
N=894

	Gender	Frequency	Valid Percent
	Male	298	33.3
	Female	596	66.7
	Total	894	100.0
Missing	No response	6	
	Total	900	

While all regions showed more female respondents than male, the NW Region was closest in gender distribution. (Table 3)

Table 3
Region by Sex of Respondent
N=894

Region		Sex of Respondent		Total
		Male	Female	
NW Region	Count	84	120	204
	% within Quadrant	41.2%	58.8%	100.0%
NE Region	Count	67	149	216
	% within Quadrant	31.0%	69.0%	100.0%
SW Region	Count	51	144	195
	% within Quadrant	26.2%	73.8%	100.0%
SE Region	Count	96	183	279
	% within Quadrant	34.4%	65.6%	100.0%
Total	Count	298	596	894

Question # 3

Including yourself, how many people in each age category live in your home?

Ten age categories were offered and respondents were asked to indicate the number of people that were in each age category. (Table 4) The average (mean) size of households was 2.8 persons, with a range from one to eleven persons.

Table 4
Age Group Presence in Household
N=900

One or More Present in Household	Frequency	Percent
Infants	112	12.4
Preschoolers	96	10.7
Elementary Aged	173	19.2
Teens	130	14.4
Adults, 18-25	130	14.4
Adults, 26-35	205	22.8
Adults, 36-45	292	32.4
Adults, 46-55	255	28.3
Adults, 56-65	197	21.9
66 and Older	271	30.1

Question #4

Please refer to the age groups in Question #3 and circle the adult age group that pertains to you.

As expected, the majority of respondents were in the middle age and oldest categories. Very few (1.1%) respondents were in the youngest age category. (Table 5)

Table 5
Age of Respondent
N=900

Age of Respondent	Frequency	Valid Percent
18-25	10	1.1
26-35	137	15.2
36-45	208	23.1
46-55	181	20.1
56-65	152	16.9
66 and Older	212	23.6
Total	900	100.0

Occasionally age and regions or neighborhoods display a relationship. A comparison was made between the two variables. In this case, although there was some difference in respondents' ages, the difference was not significant. Thus, we can conclude that the age characteristics of the populations in each of the four regions do not vary significantly. (Table 6)

Table 6
Region by Age of Respondent
N=900

Region		Age of Respondent						Total
		18-25	26-35	36-45	46-55	56-65	66 and Older	
NW Region	Count	2	27	41	48	31	55	204
	% within Quadrant	1.0%	13.2%	20.1%	23.5%	15.2%	27.0%	100.0%
NE Region	Count	2	40	59	41	38	40	220
	% within Quadrant	.9%	18.2%	26.8%	18.6%	17.3%	18.2%	100.0%
SW Region	Count	3	25	38	45	41	45	197
	% within Quadrant	1.5%	12.7%	19.3%	22.8%	20.8%	22.8%	100.0%
SE Region	Count	3	45	70	47	42	72	279
	% within Quadrant	1.1%	16.1%	25.1%	16.8%	15.1%	25.8%	100.0%
	Count	10	137	208	181	152	212	900

Question #5*What do you consider to be your race or ethnicity?**White/Caucasian**Hispanic**Black/African American**Asian/Asian Indian/Filipino**Multi racial/Ethnic**Other*

Only eighteen of the 900 survey participants (approximately two percent) did not indicate their race. Of those who responded, 76.3 percent indicated they were White–Caucasian. Black-African American respondents comprised one half percent of respondents, Hispanics were 18.7 percent, Asian-Asian Indian-Filipino self reported at a rate of 1.9 percent. (Table 7) Racial makeup of the study population was not significantly different from the 2000 U. S. Census data.

Table 7
Race of Respondent
N=900

Race of Respondent		Frequency	Percent	Valid Percent
Valid	White - Caucasian	673	74.8	76.3
	Hispanic	165	18.3	18.7
	Black/African American	4	.4	.5
	Asian/Asian Indian/ Filipino	17	1.9	1.9
	Multi Racial Ethnic	20	2.2	2.3
	Other Race	3	.3	.3
	Total	882	98.0	100.0
Missing	No Response	18	2.0	
Total		900	100.0	

Significant regional difference did exist on the basis of race. This is not out of the ordinary as most communities tend to show similar racial distribution. The northeast region showed a larger proportion of Hispanic members while the southwest quadrant exhibited a lower proportion of Hispanic respondents and a corresponding higher proportion of Caucasian members. (Table 8)

Table 8
Region by Race of Respondent
N=882

Region		Race of Respondent						Total
		White Cauc.	Hisp.	Black African American	Asian Asian Indian Filipino	Multi Racial Ethnic	Other Race	
NW Region	Count	156	34	0	3	4	2	199
	% within Quadrant	78.4%	17.1%	.0%	1.5%	2.0%	1.0%	100.0%
NE Region	Count	148	57	1	7	4	0	217
	% within Quadrant	68.2%	26.3%	.5%	3.2%	1.8%	.0%	100.0%
SW Region	Count	160	23	3	1	4	0	191
	% within Quadrant	83.8%	12.0%	1.6%	.5%	2.1%	.0%	100.0%
SE Region	Count	209	51	0	6	8	1	275
	% within Quadrant	76.0%	18.5%	.0%	2.2%	2.9%	.4%	100.0%
Total	Count	673	165	4	17	20	3	882

Question #6**How many years have you lived in Berwyn?**

Nearly all (894) of the 900 survey participants reported the number of years they had lived in the Berwyn Park District, indicating a range of less than one year to a high of 84 years. The median length of residency was 17 years and the mean was 23 years. As revealed in the following Table (9), approximately 32 percent of the respondents had lived in the Park District for ten years or less. Furthermore, nearly 35 percent of the respondents had lived in the Park District for at least 30 years. As indicated in Table 10, there was no *significant* variation in years of residence according to the four quadrants. This is not to say there was no difference, it is that the difference was not important or systematic. In general, Caucasian citizens have lived in the Berwyn Park District considerably longer than citizens of other racial backgrounds. (Table 9)

Table 9
Years in Residence
N=894

Years in Residence	Frequency	Percent	Valid Percent	Cumulative Percent
1	30	3.3	3.4	3.4
2	43	4.8	4.8	8.2
3	48	5.3	5.4	13.5
4	35	3.9	3.9	17.4
5-9	133	14.8	14.9	32.3
10-14	122	13.5	13.6	46.0
15-19	82	9.1	9.2	55.1
20-24	47	5.2	5.3	60.4
25-29	44	4.9	4.9	65.3
30-39	100	11.1	11.2	76.5
40-49	106	11.8	11.9	88.4
50-59	64	7.1	7.2	95.5
60-69	13	1.4	1.5	97.0
70-79	20	2.2	2.2	99.2
80 or More	7	0.8	0.8	100.0
Total	894	99.3	100.0	

Table 10
Region by Years in Residence
(Expressed as a Percent)
N=886
No Significant Regional Variation

<u>Years in Residence</u>	<u>NW Region</u>	<u>NE Region</u>	<u>SW Region</u>	<u>SE Region</u>
5 or Less	16.6%	25.3%	19.9%	21.9%
6-10	17.6%	16.2%	14.7%	15.4%
11-15	12.6%	11.5%	12.6%	11.1%
15-20	10.0%	11.5%	11.5%	12.5%
21-30	10.5%	9.2%	15.7%	9.0%
31-40	12.1%	10.6%	11.0%	11.8%
50 and Higher	<u>20.6%</u>	<u>15.7%</u>	<u>14.6%</u>	<u>18.3%</u>
Total	100.0%	100.0%	100.0%	100.0%

Table 11
Race of Respondent by Years in Residence
N=876

Race of Respondent	N	Mean
White Cauc	669	27.17
Hispanic	163	8.93
Black Afr American	4	5.50
Asian Asian Ind Filipino	17	12.47
Multi Racial Ethnic	20	9.80
Other Race	3	25.33
Total	876	22.99

Question # 7**Total estimated 2006 household income: (check one)**

Under \$25,000 *\$50,000 to \$74,000* *\$100,000 and above*
\$25,000 to \$49,000 *\$75,000 to \$99,999* *Prefer not to disclose*

As indicated in the following Table (12), the majority of respondents had household incomes in 2006 between \$25,000 and \$99,999. Fewer than 9 percent had household incomes of less than \$25,000. The income distributions (not necessarily the amounts) are common to income distributions across the United States. It was noted that over 22 percent of respondents elected to not answer the question.

Table 12
Household Income
N = 900

Household Income		Frequency	Percent	Valid Percent
	Under \$25K	61	6.8	8.7
	\$25K to \$49,999	164	18.2	23.4
	\$50K to \$74,999	192	21.3	27.4
	\$75K to \$99,999	146	16.2	20.9
	\$100K & Above	137	15.2	19.6
	Total	700	77.8	100.0
Missing	Not Disclosed	160	17.8	
	No Response	40	4.4	
	Total	200	22.2	
Total		900	100.0	

Income was distributed differently according to region. This is quite common. The southwest region had more respondents in the upper income categories while the southeast region showed the greatest number of households in the lowest income category. (Table 13)

Table 13
Region by Household Income
N=700

Region		Household Income					Total
		Under \$25K	\$25K to \$49,999	\$50K to \$74,999	\$75K to \$99,999	\$100K & Above	
NW Region	Count	10	42	39	29	35	155
	% within Quadrant	6.5%	27.1%	25.2%	18.7%	22.6%	100.0%
NE Region	Count	11	55	42	35	25	168
	% within Quadrant	6.5%	32.7%	25.0%	20.8%	14.9%	100.0%
SW Region	Count	13	22	43	38	36	152
	% within Quadrant	8.6%	14.5%	28.3%	25.0%	23.7%	100.0%
SE Region	Count	27	45	68	44	41	225
	% within Quadrant	12.0%	20.0%	30.2%	19.6%	18.2%	100.0%
Total	Count	61	164	192	146	137	700

COMMUNICATION INFORMATION

Highlights

- The BPD brochure was predictably the most popular source of information regarding programs and opportunities.
- School handouts were most popular in the northeast region and least popular in the southwest region.
- The BPD brochure was more often used by households in the northwest and southwest regions.
- Reliance on school handouts and flyers ranged from nine percent of Caucasian respondents to 38 percent of Hispanic respondents.
- The Berwyn Life, as a source of BPD information, was accessed by 18 percent of Hispanic respondents as opposed to 31 percent of Caucasian respondents.
- Caucasian respondents (78%) utilized the BPD brochure at a higher frequency than their fellow residents of Hispanic background (62%).
- Receipt of BPD information through direct mail ranged from four percent of Caucasian respondents to nearly ten percent of Hispanic respondents.
- Female respondents (18%) were more inclined than male respondents (11%) to utilize BPD information from school handouts and flyers.
- Female respondents (7%) utilized the BPD web site at a higher level than their male counterparts (3%).
- Three out of every four respondents indicated that they have Internet access. Among those with Internet access, 87 percent utilized high-speed access.
- As household income increased, Internet access did as well.
- Older adults had less access to Internet.
- Sixty four percent of respondents reported making one or more Internet purchases in the past year. The likelihood of making an Internet purchase increased with the level of household income.
- Female respondents (68%) were more inclined than their male counterparts (57%) to make Internet purchases.
- Sixty two percent of respondents indicated that they would utilize BPD registration services via the Internet. Projected usage increased with household income, and females (66%) were more likely than males (54%) to use Internet registration.
- Respondents aged 56 and older were decidedly less inclined to utilize on-line registration.
- Just under half of the respondents (49%) indicated they would like to be personally notified via email of upcoming opportunities and programs offered by the BPD. Desire for personal notification increased steadily with household income.
- Thirty six percent of the respondents provided their email addresses.
- Respondents aged 56 and older were significantly less interested in being notified via email of family oriented special events and youth programs but had greater interest in learning of adult programs.
- Hispanic respondents (71%) were more interested than their Caucasian counterparts (46%) in being notified via email of family oriented special events.
- Hispanic respondents (64%) were more interested than their Caucasian counterparts (32%) in being notified via email of youth programs.

Question #1

How did you learn about Park District programs and opportunities during the past year (please check all that apply)?

School Handout/Flyer; Posters; The Gazette; The Berwyn Life; Park District Brochure; Staff/Employee; Cable TV; Park District Web Site; Friend/Neighbor; Direct Mail and Other.

As indicated in the following summary Table (14), the majority of respondents identified Park District brochures as far and away their most important information source. Three of four respondents use the brochure as a source of information about PD programs and opportunities. Two newspapers, The Berwyn Life and The Gazette, were the next most common sources of information. Friends and neighbors were a source of information as well. Posters, staff/employees, cable TV, the PD web site and direct mail were used least. Percentages of information sources total over 100% because respondents were asked to check all sources that apply. Percentages are for comparison purposes only. Because Park District brochures are sent through direct mail, some respondents may have checked the direct mail option as well as the option for Park District brochure.

Table 14
Sources of Information
(Expressed in Frequencies and Percentages)
N=900

Information Source	Yes	No	% Yes
School Handout	139	761	15.4
Posters	54	846	6.0
The Gazette	167	733	18.6
The Berwyn Life	253	647	28.1
PD Brochure	667	233	74.1
Staff/Employees	44	856	4.9
Cable TV	2	898	0.2
PD Web Site	53	847	5.9
Friend/Neighbor	137	763	15.2
Direct Mail	47	853	5.2
Other	133	767	14.8

As the Tables (14-16) on the following pages indicate, some significant variation in information sources was found in the different quadrants. Only those information sources that showed significant differences are reported. School handouts were most popular in the northeast region and least popular in the southwest region. This is most likely related to the presence of school-aged children in the different quadrants.

Table 15
Region by School Handout/Flyer
N=900

Region		School Handout		Total
		Yes	No	
NW Region	Count	29	175	204
	% within Quadrant	14.2%	85.8%	100.0%
NE Region	Count	46	174	220
	% within Quadrant	20.9%	79.1%	100.0%
SW Region	Count	16	181	197
	% within Quadrant	8.1%	91.9%	100.0%
SE Region	Count	48	231	279
	% within Quadrant	17.2%	82.8%	100.0%

The Park District brochure is the primary information source for all quadrants. The brochure was most often used by households located in the western regions.

Table 16
Region by Park District Brochure
N=900

Region		PD Brochure		Total
		Yes	No	
NW Region	Count	165	39	204
	% within Quadrant	80.9%	19.1%	100.0%
NE Region	Count	156	64	220
	% within Quadrant	70.9%	29.1%	100.0%
SW Region	Count	153	44	197
	% within Quadrant	77.7%	22.3%	100.0%
SE Region	Count	193	86	279
	% within Quadrant	69.2%	30.8%	100.0%

Reliance on school handouts and flyers ranged from nine percent of Caucasian respondents to 38 percent of Hispanic respondents. The Berwyn Life, as a source of BPD information, was accessed by 18 percent of Hispanic respondents as opposed to 31 percent of Caucasian respondents. Caucasian respondents (78%) utilized the BPD brochure at a higher frequency than their fellow respondents of Hispanic background (62%). Receipt of BPD information through direct mail ranged from four percent of Caucasian respondents to nearly ten percent of Hispanic respondents. Female respondents (18%) were more inclined than male respondents (11%) to utilize BPD information from school handouts and flyers. Female respondents (7%) also utilized the BPD web site at a higher level than did their male counterparts (3%).

Question #2

Do you have Internet access? If yes, is it ___ Dial up ___ High Speed

Each year a growing number of people gain Internet access. Most often this access includes the home but some individuals have access to the Internet at their place of business or at various public locations. Berwyn residents are increasingly getting information and doing business on the Internet. Three of four survey respondents reported having Internet access. (Table 17) Of those who do have Internet access, nearly nine of ten have high speed Internet access. (Table 18) Access to the Internet clearly increases along with household income. (Table 19) As indicated in Table 20, older adults exhibited less interest in accessing the Internet. With each generation the BPD will experience a greater proportion of residents accessing the Internet as part of their daily lifestyle.

Table 17
Internet Access
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	675	75.0	75.2
	No	223	24.8	24.8
	Total	898	99.8	100.0
Missing	No Response	2	.2	
Total		900	100.0	

Table 18
Type of Internet Access
N=900

		Frequency	Percent	Valid Percent
Valid	Dial Up	83	9.2	13.2
	High Speed	548	60.9	86.8
	Total	631	70.1	100.0
Missing	Not Applic	222	24.7	
	No Response	47	5.2	
	Total	269	29.9	
Total		900	100.0	

Table 19
Household Income by Internet Access
N=699

Household Income		Internet Access		Total
		Yes	No	
Under \$25K	Count	16	45	61
	% within Household Income	26.2%	73.8%	100.0%
\$25K to \$49,999	Count	94	69	163
	% within Household Income	57.7%	42.3%	100.0%
\$50K to \$74,999	Count	172	20	192
	% within Household Income	89.6%	10.4%	100.0%
\$75K to \$99,999	Count	133	13	146
	% within Household Income	91.1%	8.9%	100.0%
\$100K & Above	Count	135	2	137
	% within Household Income	98.5%	1.5%	100.0%

Table 20
Age of Respondent by Internet Access
N=898

Age of Respondent		Internet Access		
		Yes	No	Total
18-25	Count	10	0	10
	% within Age of Respondent	100.0%	.0%	100.0%
26-35	Count	122	15	137
	% within Age of Respondent	89.1%	10.9%	100.0%
36-45	Count	191	16	207
	% within Age of Respondent	92.3%	7.7%	100.0%
46-55	Count	162	19	181
	% within Age of Respondent	89.5%	10.5%	100.0%
56-65	Count	119	33	152
	% within Age of Respondent	78.3%	21.7%	100.0%
66 and Older	Count	71	140	211
	% within Age of Respondent	33.6%	66.4%	100.0%

Question #3

Have you made a purchase via the Internet in the past year? ___ Yes ___ No

Over half of the respondents indicated that they had made a purchase via the Internet in the past year. (Table 21) If the previous trends and recent predictions hold true, this percentage will continue to rise. There was no significant variation in Internet purchasing behavior according to region.

Table 21
Purchase Via the Internet
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	563	62.6	64.1
	No	316	35.1	35.9
	Total	879	97.7	100.0
Missing	No Response	21	2.3	
Total		900	100.0	

The likelihood of making an Internet purchase increased with the level of household income. (Table 22) Female respondents (68%) were more inclined than their male counterparts (57%) to make Internet purchases.

Table 22
Household Income by Internet Purchase
N=689

Household Income		Internet Purchase		Total
		Yes	No	
Under \$25K	Count	7	51	58
	% within Household Income	12.1%	87.9%	100.0%
\$25K to \$49,999	Count	65	97	162
	% within Household Income	40.1%	59.9%	100.0%
\$50K to \$74,999	Count	133	54	187
	% within Household Income	71.1%	28.9%	100.0%
\$75K to \$99,999	Count	124	22	146
	% within Household Income	84.9%	15.1%	100.0%
\$100K & Above	Count	129	7	136
	% within Household Income	94.9%	5.1%	100.0%

Question #4

If the BPD offered on-line registration, would your household use it? ___ Yes ___ No

Nearly six of ten respondents indicated they would use on-line registration if it were offered. (Table 23) It is not merely coincidence that the response percentages for this question are very similar to the percentages for the previous question about making purchases via the Internet. If people are comfortable making purchases, they are most likely comfortable registering. Likewise, if they do not make purchases on-line, they are unlikely to register on-line.

Table 23
Use of On-line Registration
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	531	59.0	62.2
	No	323	35.9	37.8
	Total	854	94.9	100.0
Missing	No Response	46	5.1	
Total		900	100.0	

Projected usage of the Internet for registration purposes increased along with household income (Table 24). Females (66%) were more likely than males (54%) to use Internet registration. Respondents aged 56 and older were decidedly less inclined to use on-line registration. (Table 25)

Table 24
Household Income by Use of On-line Registration
N=676

Household Income		Use On-line Registration		Total
		Yes	No	
Under \$25K	Count	14	43	57
	% within Household Income	24.6%	75.4%	100.0%
\$25K to \$49,999	Count	72	87	159
	% within Household Income	45.3%	54.7%	100.0%
\$50K to \$74,999	Count	135	51	186
	% within Household Income	72.6%	27.4%	100.0%
\$75K to \$99,999	Count	111	30	141
	% within Household Income	78.7%	21.3%	100.0%
\$100K & Above	Count	122	11	133
	% within Household Income	91.7%	8.3%	100.0%

Table 25
Age of Respondent by Use of On-line Registration
N=854

Age of Respondent		Use of On-line Registration		Total
		Yes	No	
18-25	Count	9	1	10
	% within Age of Respondent	90.0%	10.0%	100.0%
26-35	Count	110	23	133
	% within Age of Respondent	82.7%	17.3%	100.0%
36-45	Count	169	31	200
	% within Age of Respondent	84.5%	15.5%	100.0%
46-55	Count	134	42	176
	% within Age of Respondent	76.1%	23.9%	100.0%
56-65	Count	69	72	141
	% within Age of Respondent	48.9%	51.1%	100.0%
66 and Older	Count	40	154	194
	% within Age of Respondent	20.6%	79.4%	100.0%

Question #5

Would you like to be personally notified via email by the BPD of upcoming programs and other opportunities of interest to you and members of your household? ___ Yes ___ No

If yes, areas of interest:

Family oriented special events, adult programs, youth programs, other

Just under half of the respondents (49%) indicated they would like to be personally notified via email of upcoming opportunities and programs offered by the BPD. Only one third (36.4%) of the respondents however, provided an email address for this notification. The desire to be personally notified did vary according by region with the northwest region significantly lower than the other three regions.

**Table 26
Personally Notified
N=900**

		Frequency	Percent	Valid Percent
Valid	Yes	437	48.6	48.8
	No	459	51.0	51.2
	Total	896	99.6	100.0
Missing	No Response	4	.4	
Total		900	100.0	

**Table 27
Region by Personally Notified
N=900**

		Personal Notification		Total
		Yes	No	
NW Region	Count	82	122	204
	% within Quadrant	40.2%	59.8%	100.0%
NE Region	Count	113	104	217
	% within Quadrant	52.1%	47.9%	100.0%
SW Region	Count	96	101	197
	% within Quadrant	48.7%	51.3%	100.0%
SE Region	Count	146	132	278
	% within Quadrant	52.5%	47.5%	100.0%

Of the 437 respondents who would like to be personally notified of opportunities and programs, 231 (roughly half) desired notification about family oriented special events. This desire was significantly more common in the northeast region of the community.

Table 28
Personally Notified About Family Oriented Special Events
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	231	25.7	52.9
	No	206	22.9	47.1
	Total	437	48.6	100.0
Missing	Not Applic	459	51.0	
	No Response	4	.4	
	Total	463	51.4	
Total		900	100.0	

Table 29
Region by Personally Notified About Family Oriented Special Events
N=900

		PN Fam Spec Events		Total
		Yes	No	
NW Region	Count	36	46	82
	% within Quadrant	43.9%	56.1%	100.0%
NE Region	Count	72	41	113
	% within Quadrant	63.7%	36.3%	100.0%
SW Region	Count	47	49	96
	% within Quadrant	49.0%	51.0%	100.0%
SE Region	Count	76	70	146
	% within Quadrant	52.1%	47.9%	100.0%

Of the respondents who wanted personally notified, 72.2 percent desired to be notified about adult programs. This was significantly more common in the northwest region with 8 of 10 persons wanting to be notified of adult programs.

Table 30
Personally Notified About Adult Programs
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	315	35.0	72.2
	No	121	13.4	27.8
	Total	436	48.4	100.0
Missing	Not Applic	460	51.1	
	No Response	4	.4	
	Total	464	51.6	
Total		900	100.0	

Table 31
Region by Personally Notified About Adult Programs
N=900

		PN Adult Progs		Total
		Yes	No	
NW Region	Count	68	14	82
	% within Quadrant	82.9%	17.1%	100.0%
NE Region	Count	77	36	113
	% within Quadrant	68.1%	31.9%	100.0%
SW Region	Count	72	24	96
	% within Quadrant	75.0%	25.0%	100.0%
SE Region	Count	98	47	145
	% within Quadrant	67.6%	32.4%	100.0%

About 4 of 10 who wanted to be notified, wanted to be notified of youth programs. (Table 32)
 Only one person out of ten wanted to be notified of other programs. (Table 33) Respondents
 from households with higher income had a greater desire to be notified via e-mail. (Table 34)

Table 32
Personally Notified About Youth Programs
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	174	19.3	39.9
	No	262	29.1	60.1
	Total	436	48.4	100.0
Missing	Not Applicable	460	51.1	
	No Response	4	.4	
	Total	464	51.6	
Total		900	100.0	

Table 33
Personally Notified About Other Programs
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	48	5.3	11.0
	No	387	43.0	89.0
	Total	435	48.3	100.0
Missing	Not Applicable	461	51.2	
	No Response	4	.4	
	Total	465	51.7	
Total		900	100.0	

Table 34
Household Income by Prefer Personal Notification via Email
N=698

Household Income		Personal Notification via email		Total
		Yes	No	
Under \$25K	Count	20	41	61
	% within Household Income	32.8%	67.2%	100.0%
\$25K to \$49,999	Count	79	85	164
	% within Household Income	48.2%	51.8%	100.0%
\$50K to \$74,999	Count	107	84	191
	% within Household Income	56.0%	44.0%	100.0%
\$75K to \$99,999	Count	80	65	145
	% within Household Income	55.2%	44.8%	100.0%
\$100K & Above	Count	84	53	137
	% within Household Income	61.3%	38.7%	100.0%

Your email address

Just over a third (36.4%) of the respondents provided their email addresses. As indicated in Table 36 there was significant regional variation in the number of respondents providing email addresses. Respondents from the northwest region were least inclined to provide their email address with the highest rate of email address provision in the southeast quadrant.

Table 35
Provided Email Address
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	328	36.4	36.4
	No	572	63.6	63.6
	Total	900	100.0	100.0

Table 36
Region by Provided Email Address
N=900

		Email Address Provided		Total
		Yes	No	
NW Region	Count	58	146	204
	% within Quadrant	28.4%	71.6%	100.0%
NE Region	Count	86	134	220
	% within Quadrant	39.1%	60.9%	100.0%
SW Region	Count	72	125	197
	% within Quadrant	36.5%	63.5%	100.0%
SE Region	Count	112	167	279
	% within Quadrant	40.1%	59.9%	100.0%

OPINION

Highlights (Part 1, Questions 1 through 11)

- *Twenty three percent of adult survey respondents indicated that they would purchase a “combined aquatic pass”, while over one-third of the respondents indicated they were not sure.*
- *Household income was found to be proportional to respondents’ intent to purchase a combined aquatic pass.*
- *Hispanic respondents (39%) were more interested than their Caucasian counterparts (19%) in purchasing a “combined pass.”*
- *Only six percent of respondents felt that the BPD property tax was too high!*
- *Older respondents were less inclined to describe BPD property taxes as too low.*
- *BPD property taxes were viewed as “too low” by Hispanics (34%) at a rate that was slightly more frequent than their Caucasian counterparts (25%).*
- *Nearly nine respondents out of ten felt that the programs were a good value.*
- *Although all quadrants showed strong satisfaction with the value of programs, the southeast region showed somewhat less satisfaction.*
- *Respondents overwhelmingly strongly agreed or agreed that the Berwyn Park District contributes to the quality of life in the community.*
- *More than nine out of ten respondents agreed that the Berwyn Park District contributes to property values in the community.*
- *Region was related to belief of property values with the northeast region significantly less in agreement that BPD contributes to property values. The northwest region was most in agreement with contribution to property values.*
- *Approximately ten percent of the respondents indicated that the BPD had more than adequate parkland and open space. A higher percentage of persons (35%) in the northeast region felt that parkland and open space in Berwyn is less than adequate.*
- *As respondents’ household income increased there was a greater likelihood that they described parkland and open space as less than adequate.*
- *About four out of every ten respondents felt that the BPD should acquire additional land for parks and open space. Respondents from wealthier households (57% for households earning \$100,000 and above), and Hispanics (56%), were more supportive.*
- *Among those who responded, approximately one of four indicated that they had attended one or more of the Park District Summer Concert Series events.*
- *Nearly half of the respondents recommended continuation or expansion of the Summer Concert Series. A large proportion of respondents (over 40%) were unsure.*
- *The highest ratings for program quality were for preschool programs. Teen programs appeared to be rated lowest. Adults over age 65 (68% good or very good) were more complimentary of adult programs, while respondents aged 36-45 were least complimentary (43% good or very good).*
- *Pre School and adult programs were most commonly labeled as having enough offerings.*
- *Teens and Youth were the groups perceived as not having adequate program offerings.*
- *Respondents from the NE region expressed a greater desire for more adult programs while respondents from the NW region expressed a significantly lower desire for senior adult programs than did their regional counterparts.*
- *The desire for increased quantity of teen programs was greater among female respondents (60%) than among male respondents (40%). The desire for increased quantity of adult programs was greater among female respondents (47%) than among male respondents (30%).*
- *The desire for more senior adult programs was greater among respondents from more affluent households. In addition, females (51%) were more inclined to indicate the need for more senior adult programs than male respondents (36%).*

- *As expected, respondents in the 26-36 age groups were the strongest proponents for additional preschool programs.*

Question #1

Would you consider purchasing a “combined pass” to all aquatics facilities operated by the City, Berwyn Park District and North Berwyn Park District?

Yes **No** **Not Sure**

While only one respondent in five would be interested in purchasing a combined aquatics pass, that translates to a significant market of potential users. Four of ten persons are not interested and three out of ten were not sure. (Table 37) As shown in Table 38, household income increased along with respondents’ intent to purchase a combined aquatic pass. Hispanic respondents (39%) were more interested than their Caucasian counterparts (19%) in purchasing a combined aquatic pass.

Table 37
Purchase a Combined Aquatics Pass
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	202	22.4	22.8
	No	362	40.2	40.9
	Not Sure	322	35.8	36.3
	Total	886	98.4	100.0
Missing	No Response	14	1.6	
Total		900	100.0	

Table 38
Household Income by Intent to Purchase Combined Aquatic Pass
N=693

Household Income		Combined Aquatic Pass			Total
		Yes	No	Not Sure	
Under \$25K	Count	6	34	21	61
	% within Household Income	9.8%	55.7%	34.4%	100.0%
\$25K to \$49,999	Count	26	74	61	161
	% within Household Income	16.1%	46.0%	37.9%	100.0%
\$50K to \$74,999	Count	45	64	83	192
	% within Household Income	23.4%	33.3%	43.2%	100.0%
\$75K to \$99,999	Count	47	46	51	144
	% within Household Income	32.6%	31.9%	35.4%	100.0%
\$100K & Above	Count	53	49	33	135
	% within Household Income	39.3%	36.3%	24.4%	100.0%

Question #2

For every dollar you pay in property taxes, about 3 cents is paid to the Park District.

Do you think this amount is: ___ Too High ___ Reasonable ___ Too Low

The results of this question are a little unusual. Only 5.7 percent of all respondents indicated that they think the rate is too high. Five times as many respondents believed that the rate is too low. The majority of people, six of ten, believe the rate is reasonable. (Table 39) This is an enviable position for any park district. As indicated in Table 40, younger respondents were more apt to describe their Park District taxes as too low. Park District property taxes were viewed as “too low” by Hispanic respondents (34%, too low) at a rate that was slightly more frequent than their Caucasian counterparts (25%, too low)

Table 39
Property Tax Amount
N=900

		Frequency	Percent	Valid Percent
Valid	Too High	51	5.7	6.0
	Reasonable	574	63.8	67.1
	Too Low	231	25.7	27.0
	Total	856	95.1	100.0
Missing	No Response	44	4.9	
Total		900	100.0	

Table 40
Age of Respondent by Property Tax Amount
N=856

Age of Respondent		Property Tax Amount			Total
		Too High	Reasonable	Too Low	
18-25	Count	0	5	5	10
	% within Age of Respondent	.0%	50.0%	50.0%	100.0%
26-35	Count	7	76	43	126
	% within Age of Respondent	5.6%	60.3%	34.1%	100.0%
36-45	Count	9	121	66	196
	% within Age of Respondent	4.6%	61.7%	33.7%	100.0%
46-55	Count	9	122	45	176
	% within Age of Respondent	5.1%	69.3%	25.6%	100.0%
56-65	Count	10	101	38	149
	% within Age of Respondent	6.7%	67.8%	25.5%	100.0%
66 and Older	Count	16	149	34	199
	% within Age of Respondent	8.0%	74.9%	17.1%	100.0%

Question #3

For what is provided, do you feel the Berwyn Park District programs are a good value?

 Yes No

The respondents to the survey overwhelmingly believed that for what is provided, Berwyn Park District programs are a good value. Of those who responded to that question, nearly nine persons out of ten felt that the programs are a good value. (Table 41) The survey did show significant difference according to region. Although all quadrants showed strong satisfaction with the value of programs, the southeast region showed somewhat less satisfaction. (Table 42)

Table 41
Value of Park District Programs
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	730	81.1	87.8
	No	101	11.2	12.2
	Total	831	92.3	100.0
Missing	No Response	69	7.7	
Total		900	100.0	

Table 42
Region by Value of Park District Programs
N=900

		BPD Progs Good Value		Total
		Yes	No	
NW Region	Count	175	17	192
	% within Quadrant	91.1%	8.9%	100.0%
NE Region	Count	178	25	203
	% within Quadrant	87.7%	12.3%	100.0%
SW Region	Count	164	17	181
	% within Quadrant	90.6%	9.4%	100.0%
SE Region	Count	213	42	255

	% within Quadrant	83.5%	16.5%	100.0%
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Question #4***The Park District contributes to the quality of life?******___ Strongly Agree ___ Agree ___ Disagree ___ Strongly Disagree ___ No Opinion***

Respondents overwhelmingly strongly agreed or agreed (93.4%) that the Berwyn Park District contributes to the quality of life in the community. (Table 43)

Table 43
Quality of Life
N=900

		Frequency	Percent	Valid Percent
Valid	Strongly Agree	216	24.0	27.9
	Agree	506	56.2	65.5
	Disagree	36	4.0	4.7
	Strongly Disagree	15	1.7	1.9
	Total	773	85.9	100.0
Missing	No Opinion	114	12.7	
	No Response	13	1.4	
	Total	127	14.1	
Total		900	100.0	

Question #5

In general, the Park District contributes to property value.

___ Strongly Agree ___ Agree ___ Disagree ___ Strongly Disagree ___ No Opinion

Respondents strongly agreed or agreed (90.7%) that the Berwyn Park District contributes to property values in the community. (Table 44) Region was related to belief of property values with the northeast region significantly less in agreement that BPD contributes to property values. The northwest region was most in agreement with the Park District's contribution to property values. (Table 45)

Table 44
Park District Contributes to Property Values
N=900

		Frequency	Percent	Valid Percent
Valid	Strongly Agree	203	22.6	26.5
	Agree	491	54.6	64.2
	Disagree	51	5.7	6.7
	Strongly Disagree	20	2.2	2.6
	Total	765	85.0	100.0
Missing	No Opinion	120	13.3	
	No Response	15	1.7	
	Total	135	15.0	
Total		900	100.0	

Table 45
Region by Park District Contributes to Property Values
N= 765

Region		BPD Cont to Prop Values				Total
		Strongly Agree	Agree	Disagree	Strongly Disagree	
NW Region	Count	69	100	5	4	178
	% within Quadrant	38.8%	56.2%	2.8%	2.2%	100.0%
NE Region	Count	31	129	16	3	179
	% within Quadrant	17.3%	72.1%	8.9%	1.7%	100.0%
SW Region	Count	50	104	12	2	168
	% within Quadrant	29.8%	61.9%	7.1%	1.2%	100.0%
SE Region	Count	53	158	18	11	240
	% within Quadrant	22.1%	65.8%	7.5%	4.6%	100.0%

Question #6**How do you feel about the level of park land and open space in Berwyn?****___ More than adequate ___ Adequate ___ Less than adequate ___ No Opinion**

Approximately ten percent of the respondents thought that the Berwyn Park District had more than adequate parkland and open space. Sixty two percent and 28 percent respectively indicated either adequate space or less than adequate parkland or open space. (Table 46) A higher percentage of persons (35%) in the northeast region felt that parkland and open space in Berwyn is less than adequate. (Table 47) As respondents' household income increased there was a greater likelihood that they described parkland and open space as less than adequate. (Table 48)

Table 46
Park Land and Open Space
N=900

		Frequency	Percent	Valid Percent
Valid	More Than Adeq	84	9.3	10.1
	Adeq	516	57.3	61.9
	Less Than Adeq	233	25.9	28.0
	Total	833	92.6	100.0
Missing	No Opinion	60	6.7	
	No Response	7	.8	
	Total	67	7.4	
Total		900	100.0	

Table 47
Region by Park Land and Open Space
N=833

Region		Park Land & Open Space			Total
		More Than Adeq	Adeq	Less Than Adeq	
NW Region	Count	28	122	43	193
	% within Quadrant	14.5%	63.2%	22.3%	100.0%
NE Region	Count	18	116	72	206
	% within Quadrant	8.7%	56.3%	35.0%	100.0%
SW Region	Count	17	115	44	176
	% within Quadrant	9.7%	65.3%	25.0%	100.0%
SE Region	Count	21	163	74	258
	% within Quadrant	8.1%	63.2%	28.7%	100.0%

Table 48
Household Income by Park Land and Open Space
N=653

Household Income		Park Land & Open Space			Total
		More Than Adequate	Adequate	Less Than Adequate	
Under \$25K	Count	7	31	10	48
	% within Household Income	14.6%	64.6%	20.8%	100.0%
\$25K to \$49,999	Count	23	92	35	150
	% within Household Income	15.3%	61.3%	23.3%	100.0%
\$50K to \$74,999	Count	16	113	56	185
	% within Household Income	8.6%	61.1%	30.3%	100.0%
\$75K to \$99,999	Count	10	82	45	137
	% within Household Income	7.3%	59.9%	32.8%	100.0%
\$100K & Above	Count	9	78	46	133
	% within Household Income	6.8%	58.6%	34.6%	100.0%

Question #7**Should the Park District acquire additional land for parks and open space?****___ Yes ___ No ___ Not Sure**

Approximately 42 percent of the respondents believed the Berwyn Park District should strive to acquire more parkland and open space. (Table 49) This belief did not vary according to region. Respondents from wealthier households (57%) for households earning \$100,000 and above, and Hispanic respondents (56%) were more supportive.

Table 49
Acquisition of Park Land and Open Space
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	382	42.4	42.8
	No	212	23.6	23.8
	Not Sure	298	33.1	33.4
	Total	892	99.1	100.0
Missing	No Response	8	.9	
Total		900	100.0	

Question #8

Over the past two years have you or a member of your household attended one or more Park District Summer Concert Series events?

___ Yes ___ No ___

Of the 892 persons who responded to this question, approximately one of four indicated that they had attended one or more of the Park District Summer Concert Series events. (Table 50)

Table 50
Attendance at Park District Summer Concert Series Event
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	245	27.2	27.5
	No	647	71.9	72.5
	Total	892	99.1	100.0
Missing	No Response	8	.9	
Total		900	100.0	

Question #9**Should the Park District continue or expand the Summer Concert Series?****___ Yes ___ No ___ Not Sure**

Few respondents (6.5%) did not feel that the Park District should continue or expand the Summer Concert Series. Approximately equal percentages either felt that the series should be continued or expanded or they were not sure. (Table 51)

Table 51
Continue or Expand the Summer Concert Series Event
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	420	46.7	47.1
	No	58	6.4	6.5
	Not Sure	413	45.9	46.4
	Total	891	99.0	100.0
Missing	No Response	9	1.0	
Total		900	100.0	

Question #10

I consider the QUALITY of the following programs:

Pre School Youth/Pre-Teen Teen Adult Senior Adult

The Berwyn Park District offers a variety of programs for preschoolers, youth/pre-teens, teens, adults and senior adults. The percentages in Table 52 reflect only the responses for those people who filled out the items related to program quality. The highest ratings for program quality were for preschool programs. Teen programs appeared to be rated lowest with 17.2 percent of respondents believing that teen programs were either poor or very poor. A comparison of quality of program ratings according to the four community quadrants showed no significant variation. Adults over age 65 (68%, good or very good) were more complimentary of adult programs, while respondents aged 36-45 were least complimentary (43%, good or very good).

Table 52
Quality of Programs
N=900

Program	Very Good	Good	Fair	Poor	Very Poor
Pre School	28.2	47.1	17.3	4.7	2.7
Youth/Pre Teen	15.0	50.0	26.4	5.4	3.2
Teen	12.0	44.0	26.9	11.6	5.6
Adult	10.6	46.1	30.1	8.9	4.3
Senior	15.7	48.1	23.6	7.0	5.5

Question #11

I consider the QUANTITY of the following programs:

Pre School Youth/Pre-Teen Teen Adult Senior Adult

Few respondents believed that the BPD offered too many programs for any age group. The results presented in Table 53 must be viewed relative to the responses of all program categories. Pre School and adult programs were most commonly labeled as having enough offerings. Teens and Youth were the groups perceived as not having adequate offerings.

Table 53
Quantity of Programs
N=900

Program	Not Enough	Enough	Too Much
Pre School	35.2	59.0	5.9
Youth/Pre Teen	48.6	48.2	3.2
Teen	52.9	42.1	5.0
Adult	41.0	55.2	3.7
Senior	47.1	51.0	1.9

There was significant regional variation in perceptions of the quantity of program offerings for adult and senior constituent groups. (Tables 54 and 55) Respondents from the northeast region indicated that they felt most strongly that there were insufficient adult program offerings. Respondents from the northeast and the southeast regions also felt that there were insufficient programs for senior adults. The desire for increased quantity of teen programs was greater among female respondents (60%, not enough) than among male respondents (30% not enough). The desire for more senior adult programs was greater among respondents from more affluent households. In addition, females (51%) were more inclined to indicate the need for more senior adult programs than male respondents (36%). As expected, respondents in the 26-36 age groups were the strongest proponents for additional pre school programs. (Table 56)

Table 54
Region by Quantity of Adult Programs
N=900

		Quantity of Adult Progs			Total
		Not Enough	Enough	Too Much	
NW Region	Count	29	51	3	83
	% within Quadrant	34.9%	61.4%	3.6%	100.0%
NE Region	Count	42	30	4	76
	% within Quadrant	55.3%	39.5%	5.3%	100.0%
SW Region	Count	28	39	1	68
	% within Quadrant	41.2%	57.4%	1.5%	100.0%
SE Region	Count	34	59	4	97
	% within Quadrant	35.1%	60.8%	4.1%	100.0%

Table 55
Region by Quantity of Senior Adult Programs
N=900

		Quantity of Sr. Adult Progs			Total
		Not Enough	Enough	Too Much	
NW Region	Count	34	61	4	99
	% within Quadrant	34.3%	61.6%	4.0%	100.0%
NE Region	Count	58	37	2	97
	% within Quadrant	59.8%	38.1%	2.1%	100.0%
SW Region	Count	49	45	0	94
	% within Quadrant	52.1%	47.9%	.0%	100.0%
SE Region	Count	56	40	2	98
	% within Quadrant	57.1%	40.8%	2.1%	100.0%

Table 56
Age of Respondent by Quantity of Pre School Programs
N=900

Age of Respondent		Quantity of Preschool Programs			Total
		Not Enough	Enough	Too Much	
18-25	Count	1	2	0	3
	% within Age of Respondent	33.3%	66.7%	.0%	100.0%
26-35	Count	33	23	2	58
	% within Age of Respondent	56.9%	39.7%	3.4%	100.0%
36-45	Count	42	40	3	85
	% within Age of Respondent	49.4%	47.1%	3.5%	100.0%
46-55	Count	7	33	2	42
	% within Age of Respondent	16.7%	78.6%	4.8%	100.0%
56-65	Count	1	28	4	33
	% within Age of Respondent	3.0%	84.8%	12.1%	100.0%
66 and Older	Count	6	25	4	35
	% within Age of Respondent	17.1%	71.4%	11.4%	100.0%

OPINION

Highlights (Part 2, Questions 12 through 15)

- *Almost twice as many people support a dog park as people who oppose establishment of a dog park. Among those who support such a park, only 18 percent support establishing a fee for use.*
- *Among respondents from households earning \$75,000 to \$99,999 (68%) and \$100,000 and above (62%), support for acquisition of a dog park was relatively high, while respondents with household income below \$25,000 (37%) support was low.*
- *Females (56%) were more supportive of a dog park than were men (45%).*
- *As respondent age increased, the desire for the acquisition of a dog park decreased.*
- *As respondent age decreased, support for payment in order to use a dog park increased.*
- *Over half of the respondents were sure that the BPD should not offer more bilingual programming.*
- *Hispanic residents (60%) were much more inclined to want more bilingual programming than were Caucasian respondents (12%). Hispanic respondents (65%) were also more interested than Caucasian respondents (19%) in the provision of a bilingual website.*
- *One quarter of the respondents would use wireless Internet access if it was offered in one or more Park District parks.*
- *Of those respondents who indicated an intention to use wireless Internet in the park, a little over one third would pay a small fee and a little over a third would not be in favor of a fee.*
- *Respondents over the age of 56 were less interested in wireless service in the park.*
- *Hispanic respondents (47%) were more inclined to prefer wireless Internet in the parks than were their Caucasian counterparts (20%).*

Question #12

Should the Park District acquire a small piece of parkland for use as a dog park?

___ Yes ___ No ___ Not Sure

If yes, should a user fee be charged?

As indicated in Table 57, there was a significant level of support for the acquisition of a parcel of park land for a dog park. Almost twice as many respondents (51.2%) supported a dog park as respondents who opposed establishment of a dog park (27.1%).

Of those who believe the park district should establish a dog park 35.7 percent thought there should be a fee charged. Over 48 percent of the respondents did not believe a fee should be charged, with 16.2 percent indicating they were unsure. (Table 58)

Table 57
Acquisition of Park Land for Dog Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	461	51.2	52.0
	No	244	27.1	27.5
	Not Sure	182	20.2	20.5
	Total	887	98.6	100.0
Missing	No Response	13	1.4	
Total		900	100.0	

Table 58
Charge for Dog Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	161	17.9	35.7
	No	217	24.1	48.1
	Not Sure	73	8.1	16.2
	Total	451	50.1	100.0
Missing	Not Applic	423	47.0	
	No Response	26	2.9	
	Total	449	49.9	
Total		900	100.0	

Among respondents from households earning \$75,000 to \$99,999 (68%) and \$100,000 and above (62%), support for acquisition of a dog park was relatively high, while respondents with household income below \$25,000 (37%) support was low. Females (56%) were more supportive of a dog park than were men (45%). As respondent age increased, the desire for the acquisition of a dog park decreased. (Table 59) As respondent age decreased, support for payment in order to use a dog park increased. (Table 60)

Table 59
Age of Respondent by Acquisition of Land for Dog Park
N=887

Age of Respondent		Acquire Dog Park			Total
		Yes	No	Not Sure	
18-25	Count	7	0	3	10
	% within Age of Respondent	70.0%	.0%	30.0%	100.0%
26-35	Count	88	27	22	137
	% within Age of Respondent	64.2%	19.7%	16.1%	100.0%
36-45	Count	123	44	39	206
	% within Age of Respondent	59.7%	21.4%	18.9%	100.0%
46-55	Count	106	43	31	180
	% within Age of Respondent	58.9%	23.9%	17.2%	100.0%
56-65	Count	71	50	30	151
	% within Age of Respondent	47.0%	33.1%	19.9%	100.0%
66 and Older	Count	66	80	57	203
	% within Age of Respondent	32.5%	39.4%	28.1%	100.0%

Table 60
Age of Respondent by Charge for Dog Park
N=887

Age of Respondent		Acquire Dog Park			Total
		Yes	No	Not Sure	
18-25	Count	7	0	3	10
	% within Age of Respondent	70.0%	.0%	30.0%	100.0%
26-35	Count	88	27	22	137
	% within Age of Respondent	64.2%	19.7%	16.1%	100.0%
36-45	Count	123	44	39	206
	% within Age of Respondent	59.7%	21.4%	18.9%	100.0%
46-55	Count	106	43	31	180
	% within Age of Respondent	58.9%	23.9%	17.2%	100.0%
56-65	Count	71	50	30	151
	% within Age of Respondent	47.0%	33.1%	19.9%	100.0%
66 and Older	Count	66	80	57	203
	% within Age of Respondent	32.5%	39.4%	28.1%	100.0%

Question #13**Should the Park District offer more bilingual programming?****___ Yes ___ No ___ Not Sure**

Approximately a quarter of the respondents believed the Park District should offer more bilingual programming, and a little over half (52.4%) were opposed to more bilingual programming. As noted in the following Table (61), one quarter of the respondents were not sure about this issue. Hispanic residents (60%) were much more inclined to want more bilingual programming than were Caucasian respondents (12%).

Table 61
More Bilingual Programming
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	198	22.0	22.4
	No	463	51.4	52.4
	Not Sure	223	24.8	25.2
	Total	884	98.2	100.0
Missing	No Response	16	1.8	
Total		900	100.0	

Question #14**Should the Park District offer a bilingual web site?****___ Yes ___ No ___ Not Sure**

The responses to whether the Park District should have a bilingual web site were similar to whether the Park District should offer more bilingual programming. This is not surprising. A little over a one-fourth of the respondents believed that the Park District should have a bilingual web site, a little over half were opposed to it and about one in every five respondents were unsure. Hispanic respondents (65%) were predictably more interested than Caucasian respondents (19%) in the provision of a bilingual web site.

Table 62
Bilingual Web Site
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	255	28.3	29.1
	No	424	47.1	48.4
	Not Sure	197	21.9	22.5
	Total	876	97.3	100.0
Missing	No Response	24	2.7	
Total		900	100.0	

Question #15

If the Park District offered wireless Internet access in one or more of the parks, would you use it?

___ Yes ___ No ___ Not Sure

****If yes, would you be willing to pay for a small convenience fee?***

___ Yes ___ No ___ Not Sure

One quarter of the respondents would use wireless Internet if it was offered in one or more Park District parks. (Table 63)

Table 63

		Frequency	Percent	Valid Percent
Valid	Yes	234	26.0	26.6
	No	423	47.0	48.1
	Not Sure	222	24.7	25.3
	Total	879	97.7	100.0
Missing	No Response	21	2.3	
Total		900	100.0	

Use Wireless Parks N=800

Internet in

Of those who responded positively to the previous question, a little over one third would pay a small fee and a little over a third would not be in favor of a fee. (Table 64) Almost half of the respondents would not use it. Respondents over the age of 55 were less interested in wireless service in a park. (Table 65) Hispanic respondents (47%) were more inclined to prefer wireless service in the parks than were their Caucasian counterparts (20%).

Table 64
Pay to Use Wireless Internet in Parks
N=658

		Frequency	Percent	Valid Percent
Valid	Yes	95	10.6	39.3
	No	90	10.0	37.2
	Not Sure	57	6.3	23.6
	Total	242	26.9	100.0
Missing	No Response	23	2.6	
	Total	658	73.1	

Table 65
Age of Respondent by Use of Wireless Internet in Park
N=879

		Use Wireless Net in Parks			
Age of Respondent		Yes	No	Not Sure	Total
18-25	Count	4	3	3	10
	% within Age of Respondent	40.0%	30.0%	30.0%	100.0%
26-35	Count	58	46	33	137
	% within Age of Respondent	42.3%	33.6%	24.1%	100.0%
36-45	Count	77	81	47	205
	% within Age of Respondent	37.6%	39.5%	22.9%	100.0%
46-55	Count	52	77	49	178
	% within Age of Respondent	29.2%	43.3%	27.5%	100.0%
56-65	Count	23	93	36	152
	% within Age of Respondent	15.1%	61.2%	23.7%	100.0%
66 and Older	Count	20	123	54	197
	% within Age of Respondent	10.2%	62.4%	27.4%	100.0%

AWARENESS INFORMATION

Highlights (Part I, Questions 1-A through 1-M)

- Only 23 percent of respondents were aware of the Park District's financial assistance program. Awareness appeared to increase along with household income.
- Slightly over half of the respondents were unaware of the BPD web site. Awareness levels increased along with household income.
- Slightly over half of the respondents were aware that the Park District is a separate governmental agency. The lack of awareness was greatest among respondents from households with income under \$25,000. Awareness was related to "region" with the southwest region being most aware and the northeast region least aware.
- Slightly over 70 percent of respondents indicated that they were aware of free special events offered by the BPD. Those from the northeast quadrant and those with household incomes under \$25,000 were least aware.
- Approximately one out of ten respondents was aware that the BPD received over \$1 million over the past dozen years.
- Nearly 60 percent of the respondents knew that the BPD collaborates with the Berwyn Police Department for services. Respondents from the northeast quadrant were significantly less aware of the City Police Department and Berwyn Park District collaboration.
- Over 55 percent of the respondents were unaware of the BPD's partnership in the WSSRA. This lack of awareness was present in 72 percent of Hispanic respondents, as opposed to 51 percent of Caucasian respondents.
- Over 71 percent of respondents were aware of the Park District's policy of offering party rentals at Proksa Activity Center and Liberty Cultural Center. Residents in the northeast and southeast quadrants were less aware of this policy. Caucasians (73%) were slightly more aware than their Hispanic counterparts (60%).
- Just over half of the respondents were aware of the BPD's intergovernmental agreements. Caucasian respondents (56%) were slightly more aware than their Hispanic counterparts (40%).
- Nearly nine of ten respondents indicated awareness of the BPD policy regarding prohibition of alcohol in the parks. There was greater awareness among respondents from the western regions.
- Approximately two out of every three respondents were aware the BPD does not permit pets in its parks. There was greater awareness among respondents from the western regions. Caucasian respondents (71%) were slightly more aware than their Hispanic counterparts (59%).
- A little over one of every three respondents was aware of the Carnival of Fun and Duck Race. Respondents from the western regions were significantly more aware. Among those responding, there was a close tie between awareness and participation. Awareness of this event was greater among Caucasian respondents (73%) when compared to Hispanic respondents (53%).
- The Summer Movies at Freedom Park were familiar to approximately seven of ten respondents. Over 22 percent of respondents who were aware of the movies had at least one household member attend one or more of them.

I. Are you aware that your Berwyn Park District:

A. Has an assistance program for those who financially qualify, to help pay for program registration?
 ___ Yes ___ No

Nearly one in every four respondents was aware of Berwyn Park District's existing assistance program. Only 23.1 percent of respondents were aware of this program. (Table 66) Awareness levels increased along with household income. (Table 67) Female respondents (27%) were significantly more aware than male respondents (16%).

Table 66
Awareness of Financial Assistance Program
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	205	22.8	23.1
	No	682	75.8	76.9
	Total	887	98.6	100.0
Missing	No Response	13	1.4	
Total		900	100.0	

Table 67
Household Income by Awareness of Financial Assistance Program
N=694

Household Income		Aware of Financial Assistance Program		
		Yes	No	Total
Under \$25K	Count	7	52	59
	% within Household Income	11.9%	88.1%	100.0%
\$25K to \$49,999	Count	34	129	163
	% within Household Income	20.9%	79.1%	100.0%
\$50K to \$74,999	Count	34	156	190
	% within Household Income	17.9%	82.1%	100.0%
\$75K to \$99,999	Count	41	105	146
	% within Household Income	28.1%	71.9%	100.0%
\$100K & Above	Count	40	96	136
	% within Household Income	29.4%	70.6%	100.0%

B. Has a web site (www.berwynparks.org)?

Yes No

Fifty two percent of those who responded to this question were not aware of the Park District's web site. (Table 68) Awareness levels also increased along with household income. (Table 69) Female respondents (51%) were significantly more aware than male respondents (42%).

Table 68
Awareness of Web Site
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	418	46.4	48.2
	No	449	49.9	51.8
	Total	867	96.3	100.0
Missing	No Response	33	3.7	
Total		900	100.0	

Table 69
Household Income by Awareness of BPD Web Site
N=682

Household Income		Aware PD Web Site		Total
		Yes	No	
Under \$25K	Count	19	37	56
	% within Household Income	33.9%	66.1%	100.0%
\$25K to \$49,999	Count	63	94	157
	% within Household Income	40.1%	59.9%	100.0%
\$50K to \$74,999	Count	88	99	187
	% within Household Income	47.1%	52.9%	100.0%
\$75K to \$99,999	Count	80	66	146
	% within Household Income	54.8%	45.2%	100.0%
\$100K & Above	Count	77	59	136
	% within Household Income	56.6%	43.4%	100.0%

C. Is an independent local government agency, separate from the City of Berwyn, governed by a board of five commissioners and elected by local citizenry?
 ___ Yes ___ No

Slightly over half (52.5%) of the respondents were aware that the Berwyn Park District is a separate local government agency. (Table 70) Respondents in the southwest region were most aware and those from the northeast region were least aware. (Table 71)

Table 70
Awareness of Independent Local Agency
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	458	50.9	52.5
	No	415	46.1	47.5
	Total	873	97.0	100.0
Missing	No Response	27	3.0	
Total		900	100.0	

Table 71
Region by Awareness of Independent Local Agency
N=900

		Aware Ind Local Gov Agency		
Region		Yes	No	Total
NW Region	Count	104	90	194
	% within Quadrant	53.6%	46.4%	100.0%
NE Region	Count	92	123	215
	% within Quadrant	42.8%	57.2%	100.0%
SW Region	Count	117	78	195
	% within Quadrant	60.0%	40.0%	100.0%
SE Region	Count	145	124	269

	% within Quadrant	53.9%	46.1%	100.0%
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D. Offers several free special events to residents throughout the year?
 ___ Yes ___ No

Over 72 percent of respondents indicated that they were aware of free special events offered by the BPD. (Table 72) It was determined that respondents living in the northeast quadrant were least aware. (Table 73) and those with household incomes under \$25,000 were least aware. (Table 74)

Table 72
Awareness of Free Special Events
 N=900

		Frequency	Percent	Valid Percent
Valid	Yes	640	71.1	72.2
	No	247	27.4	27.8
	Total	887	98.6	100.0
Missing	No Response	13	1.4	
Total		900	100.0	

Table 73
Region by Awareness of Free Special Events
 N=900

		Aware PD Offers Sev Spec Events		
Region		Yes	No	Total
NW Region	Count	154	43	197
	% within Quadrant	78.2%	21.8%	100.0%
NE Region	Count	138	80	218
	% within Quadrant	63.3%	36.7%	100.0%
SW Region	Count	146	50	196
	% within Quadrant	74.5%	25.5%	100.0%
SE Region	Count	202	74	276

	% within Quadrant	73.2%	26.8%	100.0%
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Table 74
Household Income by Awareness of Free Special Events
N=691

Household Income		Aware PD Offers Spec Events		
		Yes	No	Total
Under \$25K	Count	33	25	58
	% within Household Income	56.9%	43.1%	100.0%
\$25K to \$49,999	Count	108	53	161
	% within Household Income	67.1%	32.9%	100.0%
\$50K to \$74,999	Count	135	55	190
	% within Household Income	71.1%	28.9%	100.0%
\$75K to \$99,999	Count	112	34	146
	% within Household Income	76.7%	23.3%	100.0%
\$100K & Above	Count	103	33	136
	% within Household Income	75.7%	24.3%	100.0%

E. Has received over \$1 million dollars in grants over the past 12 years?
 ___ Yes ___ No

Most (86.4%) residents of the Berwyn Park District did not know that the Park District has received over one million dollars in grant money over the past 12 years. (Table 75) A little more than one of every ten survey participants was aware of this.

Table 75
Awareness of Grants
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	120	13.3	13.6
	No	764	84.9	86.4
	Total	884	98.2	100.0
Missing	No Response	16	1.8	
Total		900	100.0	

F. Collaborates with the City Police Department to provide Park District services?
 ___ Yes ___ No

Nearly six of every ten respondents (58.7%) knew that the Park District collaborates with the Berwyn Police Department for services. This varied according to region as indicated in Table 77. Residents from the northeast quadrant were significantly less aware of the City Police Department and Berwyn Park District collaboration when compared to residents from the other three regions.

Table 76
Awareness of Collaboration with City Police Department
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	516	57.3	58.7
	No	363	40.3	41.3
	Total	879	97.7	100.0
Missing	No Response	21	2.3	
Total		900	100.0	

Table 77
Region by Awareness of Collaboration with City Police Department
N=900

		Aware of Police Collaboration		
Region		Yes	No	Total
NW Region	Count	133	65	198
	% within Quadrant	67.2%	32.8%	100.0%
NE Region	Count	100	116	216
	% within Quadrant	46.3%	53.7%	100.0%
SW Region	Count	122	73	195
	% within Quadrant	62.6%	37.4%	100.0%
SE Region	Count	161	109	270

	% within Quadrant	59.6%	40.4%	100.0%
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G. Is a partner agency with the West Suburban Special Recreation Association (WSSRA), which provides programs for individuals with disabilities?

___ Yes ___ No

Response to this issue (partnership with WSSRA) was somewhat evenly split, with about 55 percent of the respondents unaware that there is a partnership for the delivery of services for persons with disabilities. (Table 78) This lack of awareness was present in 72 percent of Hispanic respondents, as opposed to 51 percent of Caucasian respondents. Female respondents (49%) were significantly more aware than male respondents (35%).

Table 78
Partnership with WSSRA
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	386	42.9	44.5
	No	482	53.6	55.5
	Total	868	96.4	100.0
Missing	No Response	32	3.6	
Total		900	100.0	

H. Offers private party rentals at Proksa Activity Center and Liberty Cultural Center?
 ___ Yes ___ No

Over seven of every ten respondents were aware of the Park District's policy of offering party rentals at Proksa Activity Center and Liberty Cultural Center. As indicated in Table 79, residents in the eastern quadrants were less aware of this policy. (Table 80) Female respondents (76%) were significantly more aware than male respondents (62%). Caucasian respondents (73%) were slightly more aware of the policy than their Hispanic counterparts (60%).

Table 79
Awareness of Party Rentals
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	628	69.8	71.2
	No	254	28.2	28.8
	Total	882	98.0	100.0
Missing	No Response	18	2.0	
Total		900	100.0	

Table 80
Region by Awareness of Party Rentals
N=900

		Aware of Priv Party Rentals		Total
		Yes	No	
NW Region	Count	147	50	197
	% within Quadrant	74.6%	25.4%	100.0%
NE Region	Count	141	73	214
	% within Quadrant	65.9%	34.1%	100.0%
SW Region	Count	156	41	197
	% within Quadrant	79.2%	20.8%	100.0%
SE Region	Count	184	90	274
	% within Quadrant	67.2%	32.8%	100.0%

I. Participates in numerous intergovernmental agreements with the City of Berwyn, Berwyn Recreation Department, North Berwyn Park District and School District 100?
 ___ Yes ___ No

Just over half of the respondents (52.1%) were aware of the intergovernmental agreements of which the Park District is involved. (Table 81) There was no significant variation by region on this item. Caucasian respondents (56%) were slightly more aware of the agreements than their Hispanic counterparts (40%).

Table 81
Awareness of Intergovernmental Agreements
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	449	49.9	52.1
	No	412	45.8	47.9
	Total	861	95.7	100.0
Missing	No Response	39	4.3	
Total		900	100.0	

J. Does not permit alcoholic beverages in its parks?

Yes No

The prohibition of alcoholic beverages in parks was well known, with almost nine of ten respondents indicating awareness. (Table 82) This awareness is related to region with the greatest awareness in the western regions. (Table 83) Female respondents (89%) were significantly more aware of the policy than were male respondents (80%).

Table 82
Awareness of No Permission of Alcoholic Beverages
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	761	84.6	85.7
	No	127	14.1	14.3
	Total	888	98.7	100.0
Missing	No Response	12	1.3	
Total		900	100.0	

Table 83
Region by Awareness of No Permission of Alcoholic Beverages
N=900

		Aware Alcohol in Parks Policy		
Region		Yes	No	Total
NW Region	Count	176	25	201
	% within Quadrant	87.6%	12.4%	100.0%
NE Region	Count	177	39	216
	% within Quadrant	81.9%	18.1%	100.0%
SW Region	Count	181	16	197
	% within Quadrant	91.9%	8.1%	100.0%
SE Region	Count	227	47	274
	% within Quadrant	82.8%	17.2%	100.0%

K. Does not permit pets in its parks?

Yes No

As indicated in Table 84, approximately two-thirds (67.5%) of the respondents were aware of the Berwyn Park District “no pets in parks” policy. Respondents from the western regions exhibited greater awareness of the policy. (Table 85) Female respondents (71%) were significantly more aware than male respondents (61%) and Caucasian respondents (71%) were slightly more aware of the policy than were their fellow Hispanic respondents (59%).

Table 84
No Pets in Parks Policy
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	598	66.4	67.5
	No	288	32.0	32.5
	Total	886	98.4	100.0
Missing	No Response	14	1.6	
Total		900	100.0	

Table 85
Region by No Pets in Parks Policy
N=900

		Aware Pets in Parks Policy		
Region		Yes	No	Total
NW Region	Count	147	52	199
	% within Quadrant	73.9%	26.1%	100.0%
NE Region	Count	125	92	217
	% within Quadrant	57.6%	42.4%	100.0%
SW Region	Count	148	49	197
	% within Quadrant	75.1%	24.9%	100.0%
SE Region	Count	178	95	273
	% within Quadrant	65.2%	34.8%	100.0%

L. Offers the Proksa Park Carnival of Fun and Duck Race each July?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

As indicated in the following Table 86, two of every three survey participants who responded to this question were unaware of the Carnival of Fun and Duck Race. Respondents from the western regions were more aware than respondents from the eastern neighborhoods. (Table 87) Female respondents (73%) held greater awareness than did male respondents (60%). Awareness of this event was greater among Caucasian respondents (73%) when compared to Hispanic respondents (53%). Interestingly, participation among those who were aware was significantly higher among Hispanic responding households (58%) when compared to Caucasian responding households (29%). Among those expressing awareness, approximately one of three respondents (34.5%) had one or more household members attend the Carnival of Fun and Duck Race in Proksa Park. (Table 88)

Table 86
Awareness of Proksa park Carnival of Fun and Duck Race
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	207	23.0	34.5
	No	393	43.7	65.5
	Total	600	66.7	100.0
Missing	Not Applic	280	31.1	
	No Response	20	2.2	
	Total	300	33.3	
Total		900	100.0	

Table 87
Region by Awareness of Carnival of Fun and Duck Race
N=900

Region		Aware of Proksa Park Carniv.		Total
		Yes	No	
NW Region	Count	152	50	202
	% within Quadrant	75.2%	24.8%	100.0%
NE Region	Count	127	92	219
	% within Quadrant	58.0%	42.0%	100.0%
SW Region	Count	147	49	196
	% within Quadrant	75.0%	25.0%	100.0%
SE Region	Count	185	90	275
	% within Quadrant	67.3%	32.7%	100.0%

Table 88
Attendance at Carnival of Fun and Duck Race
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	207	23.0	34.5
	No	393	43.7	65.5
	Total	600	66.7	100.0
Missing	Not Applic	280	31.1	
	No Response	20	2.2	
	Total	300	33.3	
Total		900	100.0	

M. Offers Summer movies at Freedom Park?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

The Summer Movies at Freedom Park were familiar to seven of ten respondents. (Table 89) Nearly 23 percent of those who were aware of the movies had one or more household members attend one or more movies. (Table 90) There was no significant regional variation. Female respondents (74%) were more aware of these offering than were male respondents (63%). Caucasian respondents (75%) were more aware of this program than were Hispanic respondents (53%).

Table 89
Awareness of Summer Movies at Freedom Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	625	69.4	70.3
	No	264	29.3	29.7
	Total	889	98.8	100.0
Missing	No Response	11	1.2	
Total		900	100.0	

Table 90
Attendance at Summer Movies at Freedom Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	138	15.3	22.8
	No	467	51.9	77.2
	Total	605	67.2	100.0
Missing	Not Applic	263	29.2	
	No Response	32	3.6	
	Total	295	32.8	

Total	900	100.0	
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AWARENESS INFORMATION

Highlights (Part 2, Questions I-N through I-P)

- *In general, female respondents exhibited greater levels of awareness than their male counterparts for: Wedding Vow Renewal Event; Children's A-Fair; Annual Easter Egg Hunt; Summer Adventure Camp; Children's Water Park; Liberty Cultural Center; and Smirz Park Skate Park.*
- *In general, female respondents were more likely to report household participation/visitation for the following: Annual Easter Egg Hunt; Summer Adventure Camp; Children's Water Park; Liberty Cultural Center; Proksa Park Activity Center.*
- *In general, awareness levels were significantly higher among Caucasian respondents when compared to awareness levels of Hispanic respondents for: Wedding Vow Renewal Event; Annual Easter Egg Hunt; Polar Express Trip; Summer Adventure Camp; Children's Water Park; Liberty Cultural Center; Proksa Park Activity Center; Smirz Park Skate Park; and that the BPD actively seeks grants and recruits volunteers.*
- *In general, participation/visitation levels were proportionally greater for Hispanic respondents and members of their households when compared to Caucasian respondents and their household members for: Children's A-Fair; Annual Easter Egg Hunt; Children's Water Park; and Kids First Sports.*
- *Over 44 percent of the persons who responded were aware of the Wedding Vow Renewal Event. Respondents from the western regions were more aware of this event. Approximately 13 percent of respondents (or household members) who were aware of the event elected to attend. Caucasian respondents (52%) were more aware of this event than were Hispanic respondents (18%).*
- *Nearly 28 percent of respondents were aware of the Children's A-Fair. Among those who were aware, approximately 23 percent experienced some level of household attendance. Among those respondents who were aware, significantly more Hispanic households were engaged (38% of aware Hispanics and 19% of aware Caucasians).*
- *Almost 75 percent of the respondents were aware of the Annual Easter Egg Hunt, and slightly over 20% of households had one or more members attend the event. A higher proportion of Caucasian respondents were aware of this event (77%, as compared to 61% of Hispanics), but participation was higher among aware Hispanics in comparison to aware Caucasians (33% Hispanic and 18% Caucasian).*

N. Offers the Wedding Vow Renewal Event?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

As shown in Table 91, 44.3 percent of the survey participants who responded to this question were aware of the Wedding Vow Renewal Event. (Table 91) Slightly more people in the western regions were aware of this event. (Table 92) Female respondents (49%) exhibited greater levels of awareness than their male counterparts (36%) for the Wedding Vow Renewal Event, as did Caucasian respondents (52%) when compared to their Hispanic counterparts (18%). As might be expected, only 12.7 percent attended the event. (Table 93)

Table 91
Awareness of Wedding Vow Renewal Event
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	395	43.9	44.3
	No	496	55.1	55.7
	Total	891	99.0	100.0
Missing	No Response	9	1.0	
Total		900	100.0	

Table 92
Region by Awareness of Wedding Vow Renewal Event
N=900

		Aware Wedding Vow Rew Evnt		
Region		Yes	No	Total
NW Region	Count	99	102	201
	% within Quadrant	49.3%	50.7%	100.0%
NE Region	Count	79	139	218
	% within Quadrant	36.2%	63.8%	100.0%
SW Region	Count	95	100	195
	% within Quadrant	48.7%	51.3%	100.0%
SE Region	Count	122	155	277
	% within Quadrant	44.0%	56.0%	100.0%

Table 93
Attendance at Wedding Vow Renewal Event
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	49	5.4	12.7
	No	336	37.3	87.3
	Total	385	42.8	100.0
Missing	Not Applic	494	54.9	
	No Response	21	2.3	
	Total	515	57.2	
Total		900	100.0	

O. Offers a Children's A-Fair (A Child Services Expo)?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

As indicated in Table 94, 72.2% of the respondents were unaware of the Children's A-Fair, and of those who were aware of the event, 23.3% did attend. (Table 95) Females (32%) demonstrated greater levels of awareness than their male counterparts (20%) relative to the Children's A-Fair. Hispanic respondents (38% of those who were aware) indicated that their household members were more apt to participate in this event than were Caucasian household members (19% of those who were aware).

Table 94
Awareness of Children's A-Fair Event
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	243	27.0	27.8
	No	632	70.2	72.2
	Total	875	97.2	100.0
Missing	No Response	25	2.8	
Total		900	100.0	

Table 95
Attendance at Children's A-Fair Event
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	56	6.2	23.3
	No	184	20.4	76.7
	Total	240	26.7	100.0
Missing	Not Applic	629	69.9	
	No Response	31	3.4	
	Total	660	73.3	
Total		900	100.0	

P. Offers the Annual Easter Egg Hunt?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

Almost 75 percent of the respondents were aware of the annual Easter Egg Hunt (Table 96), and slightly over 20 percent of those who were aware attended the event (Table 97). Females (77%) demonstrated greater levels of awareness than their male counterparts (68%) relative to the Annual Easter Egg Hunt, as did Caucasian respondents (77%) when compared to their Hispanic counterparts (61%). Yet among those who were aware, Hispanic respondents (33%) were more apt to participate in this event than were Caucasian respondents (18%).

Table 96
Awareness of the Annual Easter Egg Hunt
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	650	72.2	73.5
	No	234	26.0	26.5
	Total	884	98.2	100.0
Missing	No Response	16	1.8	
Total		900	100.0	

Table 97
Attendance at the Annual Easter Egg Hunt
N=900

		Frequency	Percent	Valid Percent
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Valid	Yes	132	14.7	20.9
	No	499	55.4	79.1
	Total	631	70.1	100.0
Missing	Not Applic	233	25.9	
	No Response	36	4.0	
	Total	269	29.9	
Total		900	100.0	

AWARENESS INFORMATION

Highlights (Part 3, Questions I-Q through 1-Y)

- *Nearly nine of every ten respondents were aware of the Annual Polar Express Trip to the North Pole, and of those who were aware over 30 percent of them (or a member of their household) attended the event. Respondents from households under \$25,000 were less inclined to attend.*
- *Over 85 percent of those who responded were aware of the Letters to Santa Program. Of those who were aware, slightly over one third had one or more household members participate. Residents in the western quadrants were more aware of this program than were residents in the eastern quadrants. Participation was considerably lower among households earning less than \$25,000 annually.*
- *The Summer Adventure Camp was known by nearly 60 percent of the respondents. Of those who knew about the summer camp, over 12 percent reported that one or more members of their household had visited.*
- *The Children's Water Park was familiar to over 70 percent of the respondents, and over 40 percent of those who were familiar with the water park did have one or more household members visit. Respondents from the southern quadrants were more apt to be aware than were their northern counterparts. Respondents who were aware of the water park, but from households earning less than \$50,000, were less inclined to visit.*
- *Four of ten respondents were aware of the BPD's partnership with Kids First Sports, and of those who were aware, nearly one-fourth of the respondents or members of their household did participate.*
- *Four of every ten respondents knew that the BPD owns and operates the Liberty Cultural Center. Slightly over half of those who knew of the center visited it.*
- *Proksa Activity Center is well known and heavily used by local residents. Approximately three of every four respondents were aware of it. Over 66 percent of those who knew of the activity center had one or more household members actually visit it.*
- *Approximately half of the respondents knew about the Smirz Park Skate Park. Only 15 percent of those who were aware of the facility indicated that they or a member of their household had visited the venue. Respondents from southern quadrants were more aware of the skate park.*
- *A little over half of the respondents were aware that the BPD actively seeks grants and recruits volunteers in order to keep programs and services affordable.*

Q. Offers the Annual Polar Express Trip to the North Pole?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

Many residents (87.4%) appeared to be aware of the Annual Polar Express Trip to the North Pole (Table 98), and of those respondents who were aware, 30.2 percent of them (or a member of their household) attended the event. (Table 99) Caucasian respondents (90%) were more aware than their Hispanic counterparts (77%) of this event. Respondents with household incomes under \$25,000 were significantly less inclined to participate. (Table 100)

Table 98
Awareness of the Polar Express Trip
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	771	85.7	87.4
	No	111	12.3	12.6
	Total	882	98.0	100.0
Missing	No Response	18	2.0	
Total		900	100.0	

Table 99
Attendance at the Polar Express Trip
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	233	25.9	30.2
	No	539	59.9	69.8
	Total	772	85.8	100.0
Missing	Not Applic	109	12.1	
	No Response	19	2.1	
	Total	128	14.2	
Total		900	100.0	

Table 100
Household Income by Attendance at the Annual Polar Express Trip
N=594

Household Income		Attend Polar Express		
		Yes	No	Total
Under \$25K	Count	6	46	52
	% within Household Income	11.5%	88.5%	100.0%
\$25K to \$49,999	Count	37	99	136
	% within Household Income	27.2%	72.8%	100.0%
\$50K to \$74,999	Count	59	102	161
	% within Household Income	36.6%	63.4%	100.0%
\$75K to \$99,999	Count	47	79	126
	% within Household Income	37.3%	62.7%	100.0%
\$100K & Above	Count	37	82	119
	% within Household Income	31.1%	68.9%	100.0%

R. Offers the Annual Letters to Santa Program?

Yes No

**If yes, did you or a member of your household attend?*

Yes No

Among the 877 survey participants who responded to this question, 85.7 percent were aware of the Letters to Santa Program. (Table 101) Of those, slightly over one third (34.8%) participated. (Table 102) Residents in the western quadrants were most aware of this program. (Table 103) Respondent gender was not a predictor of awareness levels for this program, but among those respondents who were aware of the program, female respondents (38%) reported a higher level of household participation than male respondents (29%). Respondents with household incomes under \$50,000 were less inclined to participate in this program. (Table 104)

Table 101
Awareness of Letters to Santa Program
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	752	83.6	85.7
	No	125	13.9	14.3
	Total	877	97.4	100.0
Missing	No Response	23	2.6	
Total		900	100.0	

Table 102
Participation in Letters to Santa Program

N=900

		Frequency	Percent	Valid Percent
Valid	Yes	262	29.1	34.8
	No	491	54.6	65.2
	Total	753	83.7	100.0
Missing	Not Applic	124	13.8	
	No Response	23	2.6	
	Total	147	16.3	
Total		900	100.0	

Table 103
Region by Awareness of Letters to Santa Program
N=900

		Aware Letters to Santa		
Region		Yes	No	Total
NW Region	Count	179	19	198
	% within Quadrant	90.4%	9.6%	100.0%
NE Region	Count	180	35	215
	% within Quadrant	83.7%	16.3%	100.0%
SW Region	Count	171	23	194
	% within Quadrant	88.1%	11.9%	100.0%
SE Region	Count	222	48	270
	% within Quadrant	82.2%	17.8%	100.0%

Table 104
Household Income by Participation in Letters to Santa Program
N=581

Household Income		Partic in Letters to Santa		Total
		Yes	No	
Under \$25K	Count	9	41	50
	% within Household Income	18.0%	82.0%	100.0%
\$25K to \$49,999	Count	36	96	132
	% within Household Income	27.3%	72.7%	100.0%
\$50K to \$74,999	Count	63	96	159
	% within Household Income	39.6%	60.4%	100.0%
\$75K to \$99,999	Count	49	73	122
	% within Household Income	40.2%	59.8%	100.0%
\$100K & Above	Count	40	78	118
	% within Household Income	33.9%	66.1%	100.0%

S. Offers a Summer Adventure Camp for Children?

Yes No

**If yes, did you or a member of your household visit the camp?*

Yes No

The Summer Adventure Camp for Children was familiar to 56.9 percent of the respondents. (Table 105) Of those who knew about the Summer Adventure Camp, 12.2 percent of them visited the camp. (Table 106) Female respondents (62%) were significantly more aware of the Camp than their male counterparts (47%), and Caucasian respondents (59%) held greater awareness of the Summer Adventure Camp than did their Hispanic neighbors (49%).

Table 105
Awareness of Summer Adventure Camp
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	499	55.4	56.9
	No	378	42.0	43.1
	Total	877	97.4	100.0
Missing	No Response	23	2.6	
Total		900	100.0	

Table 106
Visited the Summer Adventure Camp
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	58	6.4	12.2
	No	417	46.3	87.8
	Total	475	52.8	100.0
Missing	Not Applic	376	41.8	
	No Response	49	5.4	
	Total	425	47.2	
Total		900	100.0	

S. Offers a Children's Water Park at Freedom Park?

Yes No

**If yes, did you or a member of your household visit the water park?*

Yes No

The Children's Water Park was familiar to 70.5 percent of the respondents (Table 107) and 40.5 percent of those who were familiar with the water park had one or more household members attend. (Table 108) Respondents from the southern quadrants were more aware. (Table 109) Females (74%) demonstrated greater levels of awareness than their male counterparts (64%) relative to the Children's Water Park, as did Caucasian respondents (74%) when compared to Hispanic respondents (59%). Aware Hispanic respondents (66%) indicated that members of their household were more apt to visit this venue than were aware Caucasian households (36%). Respondents with household incomes under \$25,000 were less apt to participate. (Table 110)

Table 107
Awareness of the Water Park at Freedom Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	622	69.1	70.5
	No	260	28.9	29.5
	Total	882	98.0	100.0
Missing	No Response	18	2.0	
Total		900	100.0	

Table 108
Visited the Water Park at Freedom Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	240	26.7	40.5
	No	353	39.2	59.5
	Total	593	65.9	100.0
Missing	Not Applic	259	28.8	
	No Response	48	5.3	
	Total	307	34.1	
Total		900	100.0	

Table 109
Region by Awareness of the Water Park at Freedom Park
N=900

		Aware Children's Water Park		
Region		Yes	No	Total
NW Region	Count	124	71	195
	% within Quadrant	63.6%	36.4%	100.0%
NE Region	Count	139	78	217
	% within Quadrant	64.1%	35.9%	100.0%
SW Region	Count	147	48	195
	% within Quadrant	75.4%	24.6%	100.0%
SE Region	Count	212	63	275
	% within Quadrant	77.1%	22.9%	100.0%

Table 110
Household Income by Visited the Water Park at Freedom Park
N=463

Household Income		Visited Children's Water Park		
		Yes	No	Total
Under \$25K	Count	7	25	32
	% within Household Income	21.9%	78.1%	100.0%
\$25K to \$49,999	Count	29	70	99
	% within Household Income	29.3%	70.7%	100.0%
\$50K to \$74,999	Count	80	56	136
	% within Household Income	58.8%	41.2%	100.0%
\$75K to \$99,999	Count	42	60	102
	% within Household Income	41.2%	58.8%	100.0%
\$100K & Above	Count	45	49	94
	% within Household Income	47.9%	52.1%	100.0%

U. Partners with Kids First Sports to offer a variety of summer youth sports programs?

Yes No

**If yes, did you or a member of your household participate?*

Yes No

Four of ten respondents were aware of the Park District's partnership with Kids First Sports (Table 111) and of those who were aware, 23.8 percent of the respondents or members of their household did participate. Hispanic respondents (42%) reported higher participation levels in Kids First Sports than did Caucasian respondents (18%).

Table 111
Awareness of Partnership with Kids First Sports
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	349	38.8	40.3
	No	517	57.4	59.7
	Total	866	96.2	100.0
Missing	No Response	34	3.8	
Total		900	100.0	

Table 112
Participated in Kids First Sports
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	81	9.0	23.8

	No	260	28.9	76.2
	Total	341	37.9	100.0
Missing	Not Applic	514	57.1	
	No Response	45	5.0	
	Total	559	62.1	
Total		900	100.0	

V. Owns and operates Liberty Cultural Center?

Yes No

****If yes, did you or a member of your household visit the center?***

Yes No

Four respondents of ten knew that the BPD owns and operates the Liberty Cultural Center. (Table 113) Slightly over half of those who knew of the Center, visited it. (Table 114) Females (43%) demonstrated greater levels of awareness than their male counterparts (30%) relative to the Liberty Cultural Center, as did Caucasian respondents (43%) when compared to their Hispanic neighbors (26%). Among respondents who were aware of the Center, females (59%) were much more inclined than males (36%) to visit.

Table 113
Awareness that BPD Owns and Operates Liberty Cultural Center
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	342	38.0	39.0
	No	534	59.3	61.0
	Total	876	97.3	100.0
Missing	No Response	24	2.7	
Total		900	100.0	

Table 114
Visited Liberty Cultural Center
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	179	19.9	53.4
	No	156	17.3	46.6
	Total	335	37.2	100.0
Missing	Not Applic	532	59.1	
	No Response	33	3.7	
	Total	565	62.8	
Total		900	100.0	

W. Owns and operates Proksa Park Activity Center?

Yes No

**If yes, did you or a member of your household visit the center?*

Yes No

Proksa Park Activity Center is well known. Three of every four respondents were aware of it. (Table 115) When Caucasian respondents (83%) were compared to Hispanic respondents (51%), their levels of awareness of the Activity Center were greater. Over 66 percent of those who knew of the Activity Center actually visited. (Table 116)

Table 115
Awareness that BPD Owns and Operates Proksa Park Activity Center
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	667	74.1	76.0
	No	211	23.4	24.0
	Total	878	97.6	100.0
Missing	No Response	22	2.4	
Total		900	100.0	

Table 116
Visited Proksa Park Activity Center
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	415	46.1	66.2
	No	212	23.6	33.8
	Total	627	69.7	100.0
Missing	Not Applic	210	23.3	
	No Response	63	7.0	
	Total	273	30.3	
Total		900	100.0	

X. Owns and operates Smirz Park Skate Park?

Yes No

**If yes, did you or a member of your household visit the skate park?*

Yes No

Approximately half of the survey participants knew about the Smirz Park Skate Park. (Table 117) Only 15.4 percent of the respondents (or members of their household) who knew of the Skate Park made a visit to it. (Table 118) The southern regions were more aware of the skate park. (Table 119) Females (53%) demonstrated greater levels of awareness than their male counterparts (40%) relative to the Smirz Park Skate Park, as did Caucasian respondents (53%) when compared to Hispanic respondents (30%).

Table 117
Awareness that BPD Owns and Operates Smirz Park Skate Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	427	47.4	48.5
	No	453	50.3	51.5
	Total	880	97.8	100.0
Missing	No Response	20	2.2	
Total		900	100.0	

Table 118
Visited Smirz Park Skate Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	63	7.0	15.4
	No	347	38.6	84.6
	Total	410	45.6	100.0
Missing	Not Applic	451	50.1	
	No Response	39	4.3	
	Total	490	54.4	
Total		900	100.0	

Table 119
Region by Awareness that BPD Owns and Operates Smirz Park Skate Park
N=900

		Aware Smirz Park Skate Park		
Region		Yes	No	Total
NW Region	Count	87	107	194
	% within Quadrant	44.8%	55.2%	100.0%
NE Region	Count	93	123	216
	% within Quadrant	43.1%	56.9%	100.0%
SW Region	Count	97	99	196
	% within Quadrant	49.5%	50.5%	100.0%
SE Region	Count	150	124	274
	% within Quadrant	54.7%	45.3%	100.0%

Y. Actively seeks grants and volunteers in order to keep programs and services affordable?
 ___ Yes ___ No

Nearly 52 percent of the respondents knew that the Berwyn Park District actively seeks grants and volunteers to keep the costs of programs and services down. (Table 120) Caucasian respondents (57%) were more aware of these initiatives than were Hispanic respondents (32%).

Table 120
Awareness of BPD Seeking Grants and Volunteers
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	452	50.2	51.9
	No	418	46.4	48.0
	Not Applic	1	.1	.1
	Total	871	96.8	100.0
Missing	No Response	29	3.2	
Total		900	100.0	

The following Table (121) is designed to provide an overview of the “awareness items” included in the survey. The results must be viewed carefully as most items vary in their appeal to special interests or the general public. Responsive park districts strive to create a balance among “general” and “special use” sites and services.

Table 121
Summary
Awareness of BPD Programs and Events

Awareness Item	Percentage of Respondents Who Indicated Awareness
BPD Offers Polar Express Trip	87.4
BPD Offers Letters to Santa Program	85.7
BPD Alcohol Ban In Parks	85.7
BPD Owns and Operates Proksa Park Activity Center	76.0
BPD Offers Annual Easter Egg Hunt	73.5
BPD Offers Free Special Events	72.2
BPD Offers Party Rentals at Proksa and Liberty	71.2
BPD Offers Children's Water Park at Freedom Park	70.5
BPD Offers Summer Movies at Freedom Park	70.3
BPD Does Not Permit Pets in Parks	67.5
BPD Collaborates with the City Police Department	58.7
BPD Offers Summer Adventure Camp	56.9
BPD Is an Independent Government Agency	52.5
BPD Participates in Governmental Partnerships	52.1

BPD Seeks Grants and Volunteers	51.9
BPD Operates Skate Park at Smirz Park	48.5
BPD Has a Web Site	48.2
BPD Is a Partner with WSSRA	44.5
BPD Offers Wedding Vow Renewal Event	44.3
BPD Partners with Kids First Sports	40.3
BPD Owns and Operates Liberty Cultural Center	39.0
BPD Offers Proksa Carnival of Fun and Duck Race	34.5
BPD Offers a Children's A-Fair	27.8
BPD Has a Financial Assistance Program	23.1
BPD Has Received Over 1 Million Dollars in Grants	13.6

SATISFACTION INFORMATION

Highlights

- Respondent ratings of their experiences with BPD parks revealed considerable variation, with Proksa Park receiving very high reviews and Mraz Park assessed more critically. Respondents who lived in the BPD longer have a slightly better opinion of Mraz and Proksa Parks Activity Center.
- Almost eight of ten respondents who had a concern and contacted the Berwyn Park District with it felt the response was either very positive or satisfactory.
- For more than nine out of ten respondents, the nearest BPD park is very convenient or convenient for them. The northwest region respondents believed parks were most convenient while the northeast region respondents felt the parks were significantly less so. Respondent opinion regarding convenience of the closest park was linked to household income, with lower income households more critical.
- The Proksa Park Activity Center received strong ratings for all five characteristics. It was noted that a significant number of respondents were not prepared to express an opinion regarding the various characteristics of the Center. Extensive testing revealed no internal variation based on region or any of the other standard comparison factors.
- Respondents were generally complimentary of Freedom Park, but visitor safety was a factor that was noted in the responses. Courtesy and helpfulness of front desk staff ratings were satisfactory but left considerable room for improvement. Again, no internal comparisons proved significant.
- When survey participants were asked to rate six features of the Berwyn Park District parks in general, it was noted that few respondents described any of the features as poor or very poor.
- However, the proportion of ratings in the very good category was consistently below ratings in the good category, suggesting considerable room for improvement of a well thought of park system.
- Park safety ratings suggest a need for focused attention.

- *Very good ratings of playground conditions ranged from 30 percent by respondents from the southeast region to 46 percent by respondents in the southwest region.*
- *Respondents from the eastern regions were less complimentary of the condition of playing fields, courts, landscaping and safety.*
- *Hispanic respondents were noticeably less complimentary than Caucasian respondents when it came to rating the BPD parks upkeep and maintenance.*
- *Very good ratings of playing fields increased along with household income, ranging from 19 percent for respondents with household income under \$25,000 to 29 percent for respondents with household income of \$100,000 or more.*

Question #1

***Please rate your overall experience with these Park District parks and facilities.
(Circle the appropriate response for each of these seven sites.)***

As indicated in Table 122, Proksa Park is, in terms of satisfaction, the jewel of the Berwyn Park District. A very impressive 61.8 percent of the respondents indicated very good experiences with Proksa Park. Over 95 percent of respondents rated their overall experience with Proksa Park as either very good or good. The Proksa Park Activity Center also received very flattering ratings. Much can be learned from examining the fair, poor, or very poor ratings. Mraz Park had the lowest rating, with Hessler Park and Liberty Cultural Center close behind.

There was no regional variation in respondent ratings. Comparisons of ratings based on age of respondent, household income and race of respondent, demonstrated no significant difference. Respondents who described their overall experience with Mraz Park and Proksa Park Activity Center as “Very Good” generally lived in the District for a longer period of time. The mean number of years that respondents lived in the BPD was 23. The mean years in residence for those rating Mraz Park and the Proksa Park Activity Center “Very Good” were 32 and 27 respectively.

**Table 122
Overall Experience with Park District Parks and Facilities**

	Very Good	Good	Fair	Poor	Very Poor	# of Respondents with Opinion
Proksa Park	61.8	33.8	2.9	0.8	0.4	748

Sunshine Park	36.2	45.3	14.8	2.5	1.3	318
Freedom Park	38.6	48.8	8.8	1.5	2.2	453
Mraz Park	17.1	56.7	20.3	2.7	3.2	187
Proksa Park Activity Center	40.5	47.9	9.9	0.6	1.1	474
Liberty Cultural Center	30.5	47.0	16.9	3.6	2.0	249
Hessler Park	25.4	51.9	19.3	2.2	1.1	181

Question #2

If you have contacted the Berwyn Park District with a concern, was the response:
 ___ Very Positive ___ Satisfactory ___ Unsatisfactory ___ Not Applicable

Nearly eight of ten persons who had a concern and contacted the Berwyn Park District with that concern, felt the response was either very positive or satisfactory. (Table 123) Slightly over twenty percent believed the response by the Park District was unsatisfactory. No significant regional variation was found in the responses.

Table 123
Response to Concern
N=900

		Frequency	Percent	Valid Percent
Valid	Very Positive	71	7.9	25.1
	Satisfactory	154	17.1	54.4
	Unsatisfactory	58	6.4	20.5
	Total	283	31.4	100.0
Missing	Not Applic	530	58.9	
	No Response	87	9.7	
	Total	617	68.6	

Total	900	100.0	
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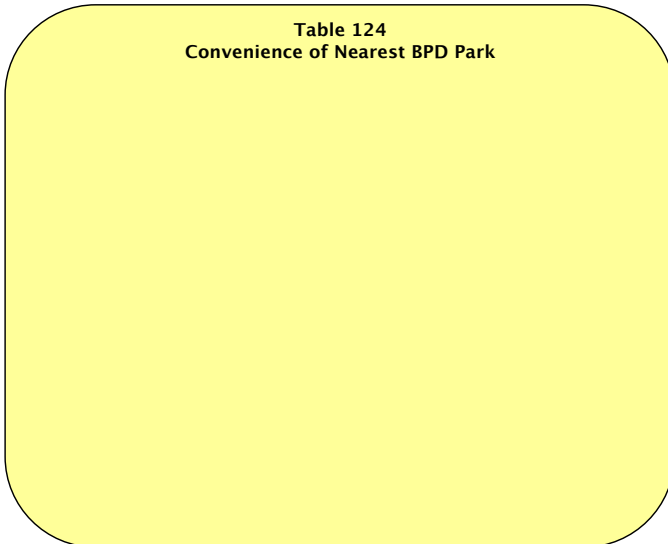
Question #3

How convenient is it for you to visit the closest Park District park?

___ Very Conv. ___ Conv. ___ Inconv. ___ Very Inconv. ___ No Opinion

As shown in Table 124, for most people in Berwyn (91.7%), the nearest BPD park is very convenient or convenient for them to access. Only 8.3 percent of respondents believed the nearest BPD park was inconvenient or very inconvenient. Respondents living in the northwest region believed parks were most convenient, while respondents in the northeast region felt the parks were significantly less so. (Table 125) It was more inconvenient to visit the closest park for respondents in households with income under \$25,000. (Table 126)

**Table 124
Convenience of Nearest BPD Park**



N=900

		Frequency	Percent	Valid Percent
Valid	Very Conv	465	51.7	55.2
	Conv	308	34.2	36.5
	Inconven	43	4.8	5.1
	Very Inconven	27	3.0	3.2
	Total	843	93.7	100.0
Missing	No Opinion	43	4.8	
	No Response	14	1.6	
	Total	57	6.3	
Total		900	100.0	

Table 125
Region by Convenience of Nearest BPD Park
N=900

		Convenience Closest Park				Total
		Very Conv	Conv	Inconven	Very Inconven	
NW Region	Count	148	42	3	5	198
	% within Quadrant	74.7%	21.2%	1.5%	2.5%	100.0%
NE Region	Count	82	94	16	8	200
	% within Quadrant	41.0%	47.0%	8.0%	4.0%	100.0%
SW Region	Count	100	72	12	5	189
	% within Quadrant	52.9%	38.1%	6.3%	2.6%	100.0%

SE Region	Count	135	100	12	9	256
	% within Quadrant	52.7%	39.1%	4.7%	3.5%	100.0%

Table 126
Household Income by Convenience of Closest Park
N=663

Household Income		Convenience Closest Park				Total
		Very Conv	Conv	Inconven	Very Inconven	
Under \$25K	Count	23	17	5	6	51
	% within Household Income	45.1%	33.3%	9.8%	11.8%	100.0%
\$25K to \$49,999	Count	68	67	8	9	152
	% within Household Income	44.7%	44.1%	5.3%	5.9%	100.0%

\$50K to \$74,999	Count	104	70	7	5	186
	% within Household Income	55.9%	37.6%	3.8%	2.7%	100.0%
\$75K to \$99,999	Count	88	42	6	3	139
	% within Household Income	63.3%	30.2%	4.3%	2.2%	100.0%
\$100K & Above	Count	85	43	5	2	135
	% within Household Income	63.0%	31.9%	3.7%	1.5%	100.0%

Question #4

Please rate the following five characteristics of Proksa Park Activity Center.

The Proksa Park Activity Center received strong ratings throughout (Tables 127 through 131). It was noted that a significant number of respondents were not prepared to express an opinion regarding the various characteristics of the Center. It was essentially described as a well-maintained and accessible facility that is staffed by courteous and helpful front desk personnel. Room for improvement was expressed, but there were no ratings that reflected areas of concern. There was no regional variation in ratings, nor were there ratings that were linked to the race of respondents. One's household income was not a factor in relation to the ratings of Proksa Park Activity Center. When "years in residence" was studied in relation to the ratings of the Center, it was not found to be a significant factor. Respondent age was not a factor in the rating of Center characteristics.

Table 127
 Don't Know = 351, No Response = 38

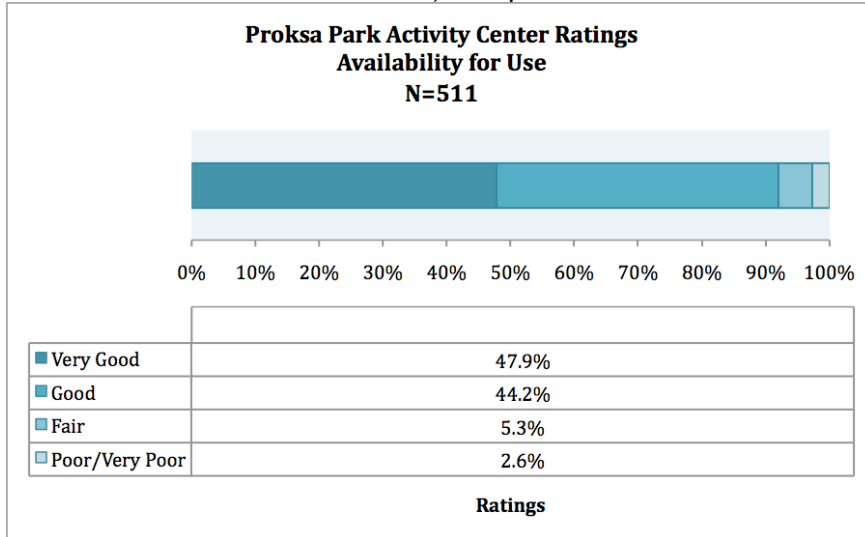


Table 128
 Don't Know = 265, No Response = 39

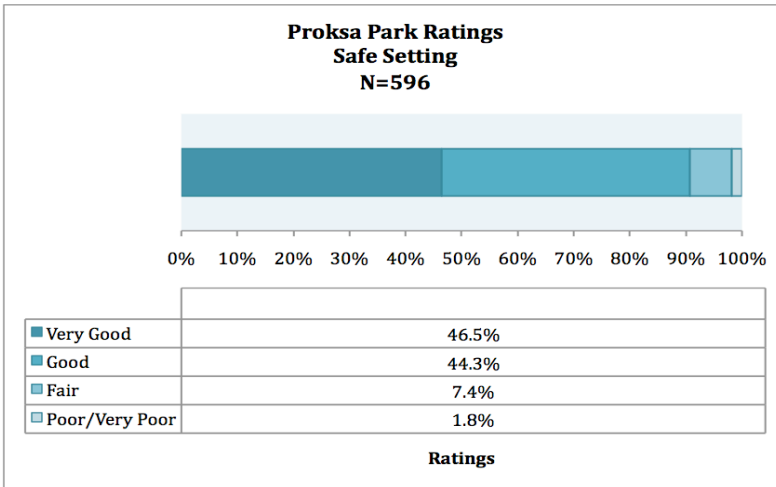


Table 129
Don't Know = 267, No Response = 36

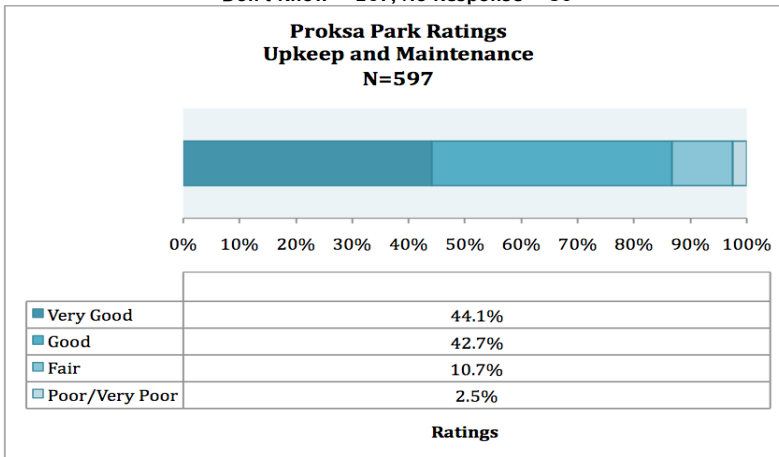


Table 130
Don't Know = 365, No Response = 43

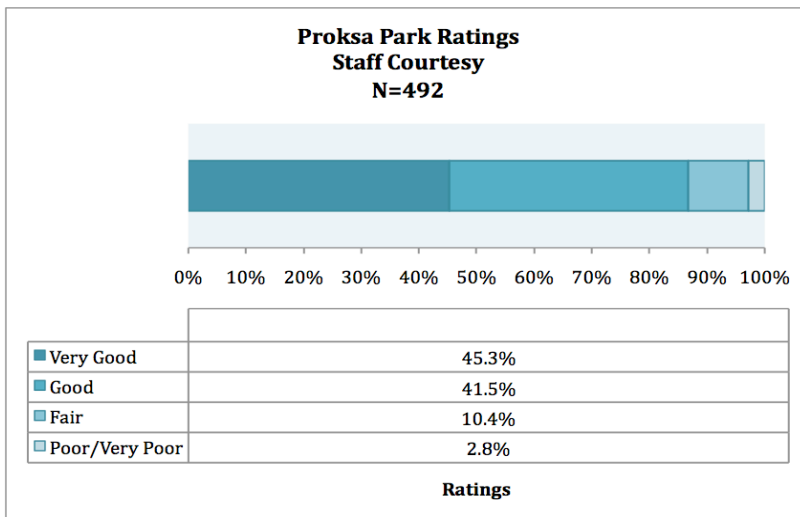
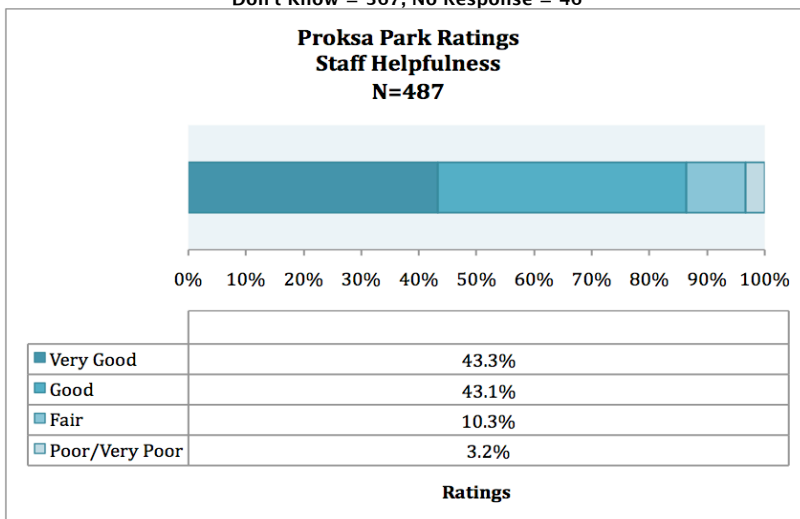


Table 131
Don't Know = 367, No Response = 46



Question #5

Please rate the following five characteristics of Freedom Park.

Respondents were generally complimentary of Freedom Park (Tables 132 through 136), but visitor safety was a factor that was noted in the responses. Courtesy and helpfulness of front desk staff ratings were satisfactory but left considerable room for improvement. There was no regional variation in ratings of the five characteristics. There was no variation in any of the ratings based on one's longevity in the community, race of respondent, age of respondent or household income.

Table 132
 Don't Know = 510, No Response = 74

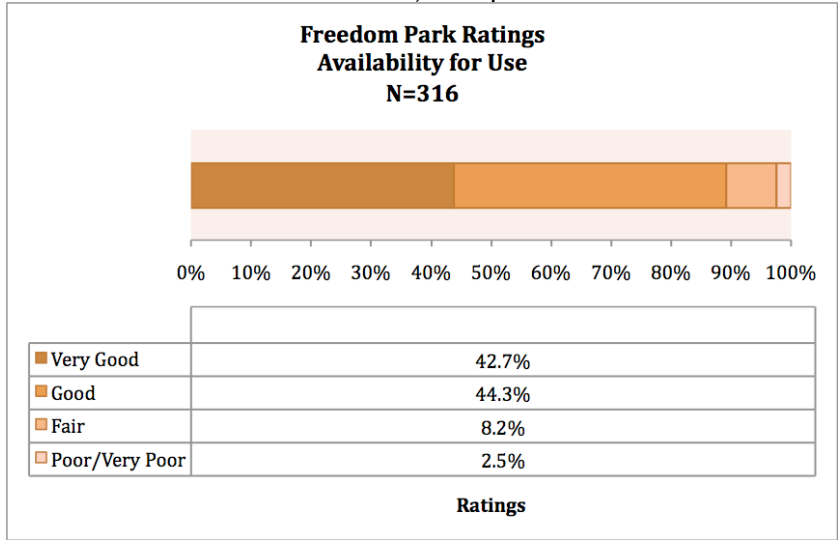


Table 133
 Don't Know = 470, No Response = 75

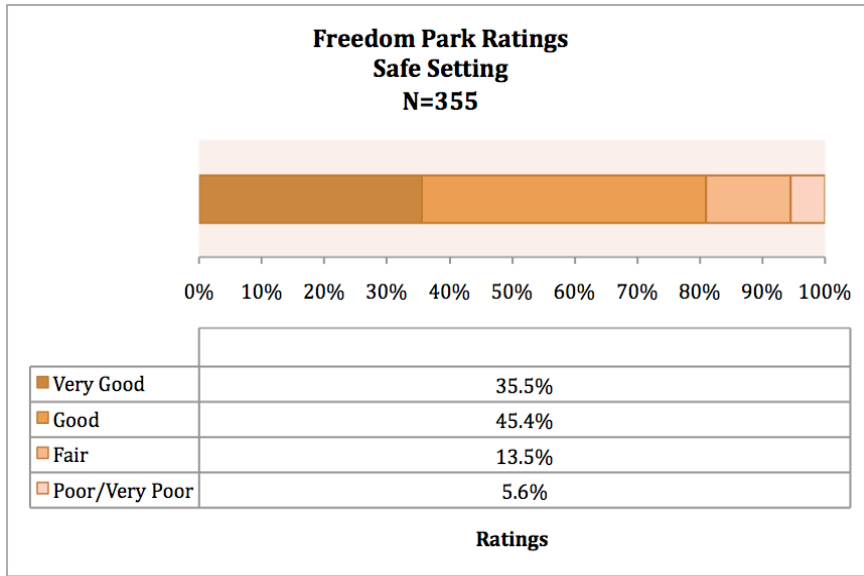


Table 134
Don't Know = 469, No Response = 73

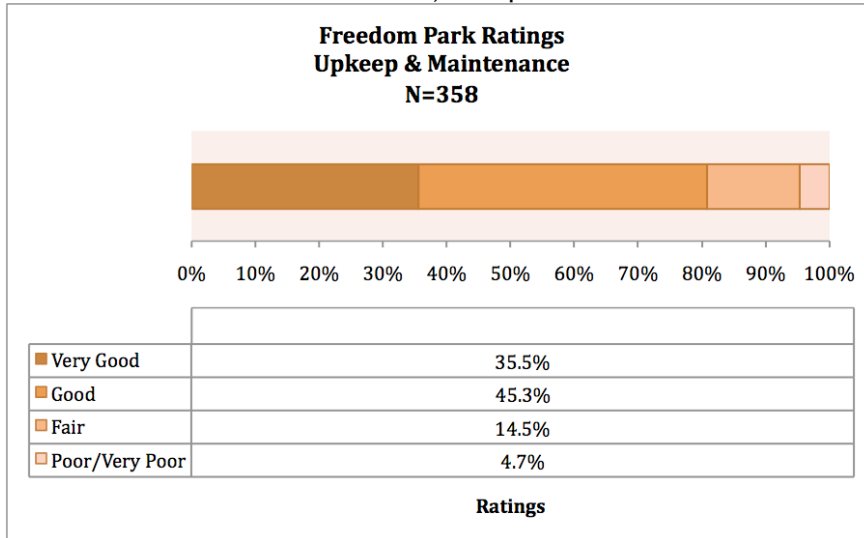


Table 135

Don't Know = 555, No Response = 78

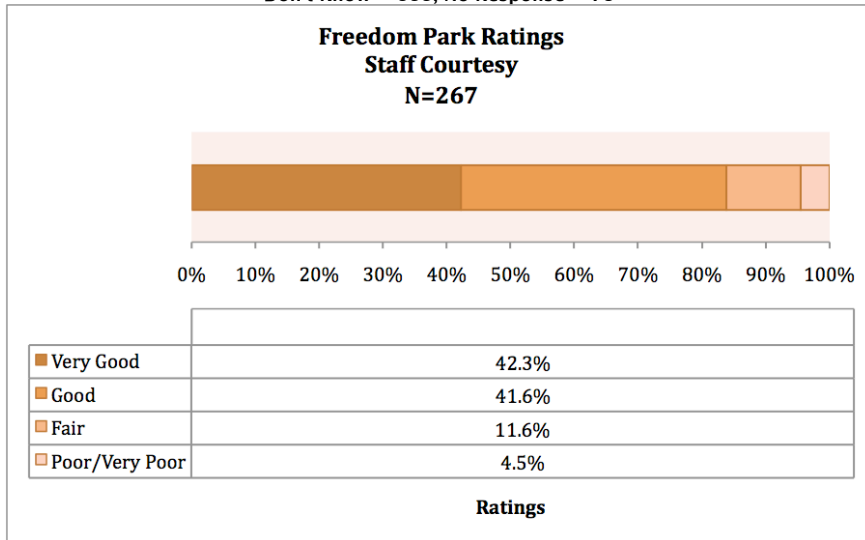
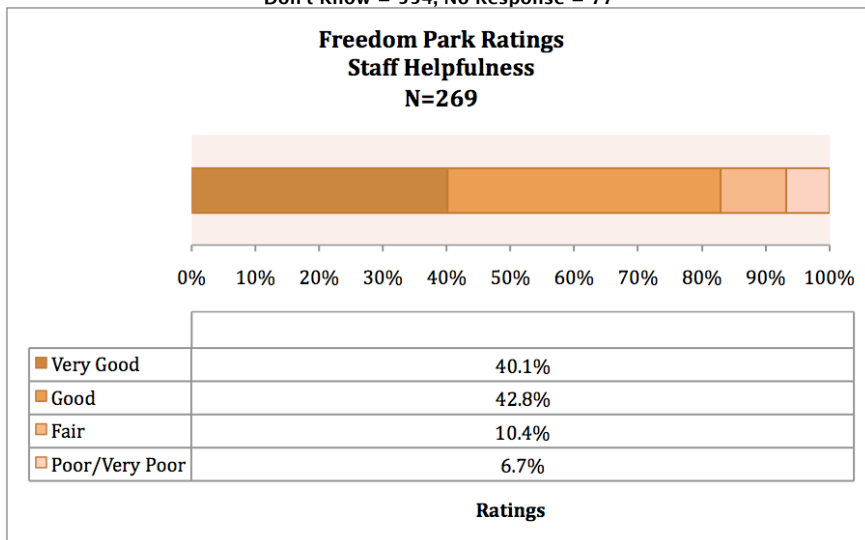


Table 136
Don't Know = 554, No Response = 77



Question #6

Please rate Berwyn Park District parks in general.

Respondents were asked to rate Berwyn Park District parks in general relative to six specific features. (Tables 137, 138, 140, 142, 144 and 146) It was noted that few respondents described any of the features as poor or very poor. The proportion of ratings in the very good category was consistently below ratings in the good category, suggesting considerable room for improvement. Park safety ratings suggest need for focused attention. Very good ratings of playground conditions ranged from 30 percent by respondents from the southeast region to 46 percent by respondents in the southwest region. (Table 139) Respondents from the eastern regions were less complimentary of the condition of playing fields (Table 141), courts (Table 143), landscaping (Table 145) and safety (Table 147). Gender of the respondent was not a significant predictor of parks general ratings. Hispanic respondents (28%, very good) were noticeably less complimentary than Caucasian respondents (35%, very good) when it came to rating the BPD parks upkeep and maintenance. Very good ratings of playing fields increased along with household income, ranging from 19 percent for respondents with household incomes under \$25,000 to 29 percent for respondents with household incomes of \$100,000 or more.

Table 137
Don't Know = 142, No Response = 48

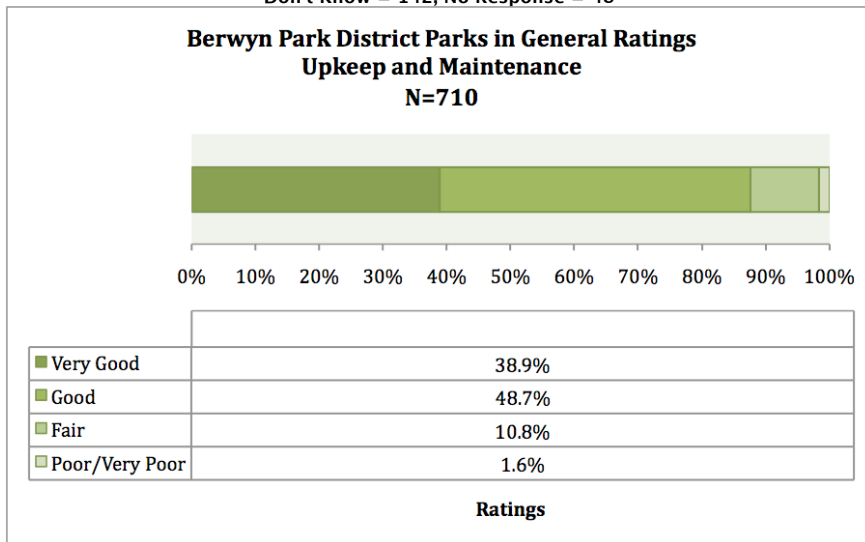
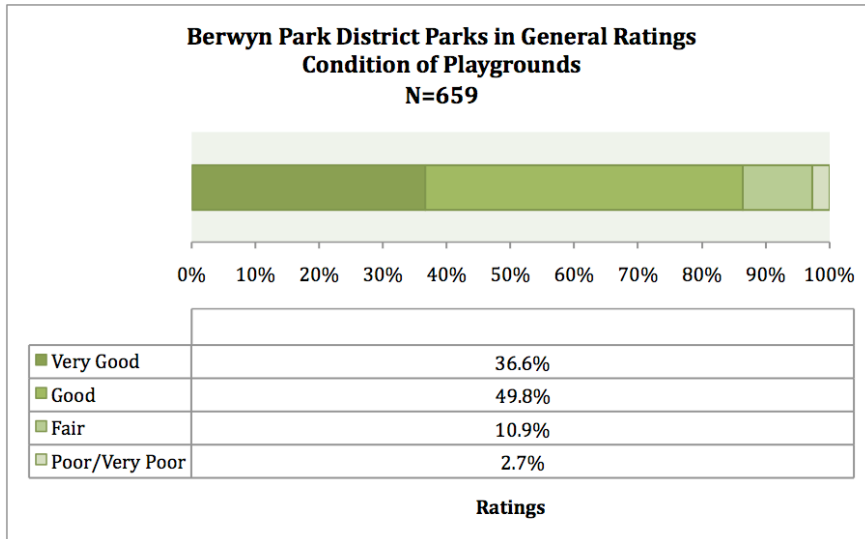


Table 138
Don't Know = 192, No Response = 49



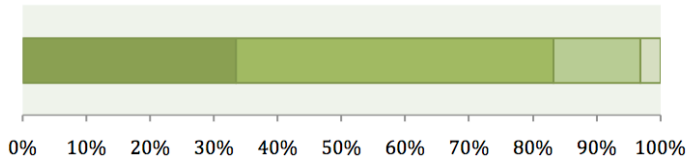
**Table 139
Region by BPD Park Ratings
Condition of Playgrounds
N=659**

		Rating BPD Prks Cond of P'grounds					
Region		Very Good	Good	Fair	Poor	Very Poor	Total
NW Region	Count	69	74	13	3	1	160
	% within Quadrant	43.1%	46.3%	8.1%	1.9%	.6%	100.0%
NE Region	Count	48	90	16	3	3	160
	% within Quadrant	30.0%	56.3%	10.0%	1.9%	1.9%	100.0%
SW Region	Count	66	63	15	1	0	145
	% within Quadrant	45.5%	43.4%	10.3%	.7%	.0%	100.0%
SE Region	Count	58	101	28	3	4	194
	% within Quadrant	29.9%	52.1%	14.4%	1.5%	2.1%	100.0%

Table 140

Don't Know = 238, No Response = 50

**Berwyn Park District Parks in General Ratings
Condition of Playing Fields
N=612**



Very Good	33.5%
Good	49.7%
Fair	13.7%
Poor/Very Poor	3.1%

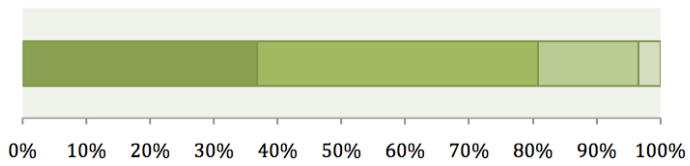
Ratings

**Table 141
Region by BPD Ratings
Condition of Playing Fields
N=612**

		Rating BPD Prks Cond of P'ing Fields					
Region		Very Good	Good	Fair	Poor	Very Poor	Total
NW Region	Count	69	70	14	0	0	153
	% within Quadrant	45.1%	45.8%	9.2%	.0%	.0%	100.0%
NE Region	Count	41	93	18	2	2	156
	% within Quadrant	26.3%	59.6%	11.5%	1.3%	1.3%	100.0%
SW Region	Count	55	53	19	5	0	132
	% within Quadrant	41.7%	40.2%	14.4%	3.8%	.0%	100.0%
SE Region	Count	40	88	33	5	5	171
	% within Quadrant	23.4%	51.5%	19.3%	2.9%	2.9%	100.0%

Table 142
Don't Know = 325, No Response = 53

**Berwyn Park District Parks in General Ratings
Condition of Tennis and Bocci Courts
N=522**



Very Good	36.8%
Good	44.1%
Fair	15.7%
Poor/Very Poor	3.4%

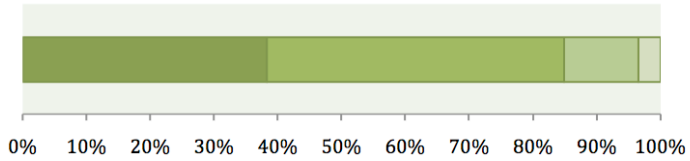
Ratings

Table 143
Region by BPD Ratings
Condition of Courts
N=522

		Rating BPD Prks Cond of Courts					
Region		Very Good	Good	Fair	Poor	Very Poor	Total
NW Region	Count	69	50	15	1	0	135
	% within Quadrant	51.1%	37.0%	11.1%	.7%	.0%	100.0%
NE Region	Count	36	66	21	4	2	129
	% within Quadrant	27.9%	51.2%	16.3%	3.1%	1.6%	100.0%
SW Region	Count	49	51	21	1	0	122
	% within Quadrant	40.2%	41.8%	17.2%	.8%	.0%	100.0%
SE Region	Count	38	63	25	5	5	136
	% within Quadrant	27.9%	46.3%	18.4%	3.7%	3.7%	100.0%

Table 144
Don't Know = 138, No Response = 45

**Berwyn Park District Parks in General Ratings
Condition of Landscaping
N=717**



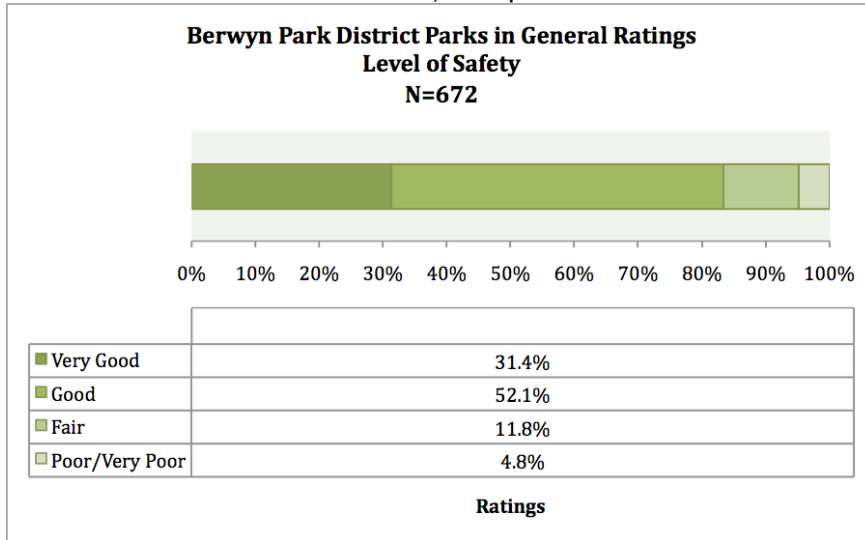
Very Good	38.4%
Good	46.6%
Fair	11.7%
Poor/Very Poor	3.4%

Ratings

Table 145
Region by BPD Ratings
Condition of Park Landscaping
N=717

		Rating BPD Prks Cond of Landscaping					
Region		Very Good	Good	Fair	Poor	Very Poor	Total
NW Region	Count	84	69	14	3	3	173
	% within Quadrant	51.1%	37.0%	11.1%	.7%	.0%	100.0%
NE Region	Count	55	94	26	3	1	179
	% within Quadrant	30.7%	52.5%	14.5%	1.7%	.6%	100.0%
SW Region	Count	65	70	19	0	0	154
	% within Quadrant	42.2%	45.5%	12.3%	.0%	.0%	100.0%
SE Region	Count	71	101	25	9	5	211
	% within Quadrant	33.6%	47.9%	11.8%	4.3%	2.4%	100.0%

Table 146
Don't Know = 184, No Response = 44



**Table 147
Region by BPD Ratings
Level of Safety
N=672**

Region		Rating BPD Parks Level of Safety					Total
		Very Good	Good	Fair	Poor	Very Poor	
NW Region	Count	64	74	18	5	1	162
	% within Quadrant	39.5%	45.7%	11.1%	3.1%	.6%	100.0%
NE Region	Count	43	97	15	5	2	162
	% within Quadrant	26.5%	59.9%	9.3%	3.1%	1.2%	100.0%
SW Region	Count	57	69	18	4	0	148
	% within Quadrant	38.5%	46.6%	12.2%	2.7%	.0%	100.0%
SE Region	Count	47	110	28	8	7	200
	% within Quadrant	23.5%	55.0%	14.0%	4.0%	3.5%	100.0%

PARTICIPATION INFORMATION

Highlights

- *Members of four of ten households participated in at least one BPD program last year. Of those who did participate, nearly half participated either daily or weekly.*
- *Over 85 percent of respondents reported that they (or a household member) visited a BPD park in the past year, with over a third of those households visiting parks on a weekly basis.*
- *Households in the northwest quadrant were more likely to have visited a park in the past year and their frequency of visitation was slightly greater. Households with income under \$25,000 were slightly less inclined to visit a BPD park. Park access by older respondents (and household members) was slightly lower when compared to respondents from younger households.*
- *Almost six of every ten respondents indicated that they or a member of their household visited a BPD facility in the past year.*
- *Sixty percent of all respondents offered one or more suggestions or comments when asked how the BPD could better serve them and members of their household. Female respondents (65%) were more inclined than male respondents (50%) to offer suggestions. The frequency of recommendations for improvement appeared to increase along with household income. Respondents under the age of 46 were more inclined to offer suggestions, as were individuals who had lived in the community for a longer time.*

Question #1

During the past year, have you or members of your household participated in a Berwyn Park District program?

___ Yes ___ No

****If yes, which of the following responses best describes the overall level of visitation by you or members of your household?***

___ Daily ___ Weekly ___ Monthly ___ Annually

As indicated in Table 148, members of four of ten households participated in a BPD program during the past year. Of those households that had one or more members participate, nearly half (46.7%) participated either daily or weekly. (Table 149) The rate of program participation was not influenced by the region in which the respondent lived. Other respondent-related factors such as race, household income, longevity in the community and age were not significantly related to program participation in the past year.

Table 148
Participation in BPD Program
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	350	38.9	39.4
	No	538	59.8	60.6
	Total	888	98.7	100.0
Missing	No Response	12	1.3	
Total		900	100.0	

Table 149
Rate of Participation in BPD Program
N=900

		Frequency	Percent	Valid Percent
Valid	Daily	24	2.7	6.9
	Weekly	139	15.4	39.8
	Monthly	67	7.4	19.2
	Annually	119	13.2	34.1
	Total	349	38.8	100.0
Missing	Not Applic	538	59.8	
	No Response	13	1.4	
	Total	551	61.2	
Total		900	100.0	

Question #2

During the past year, have you or members of your household visited a Berwyn Park District park?

Yes No

**If yes, which of the following responses best describes the overall level of visitation by you or members of your household?*

Daily Weekly Monthly Annually

A very large percentage of respondents (85.8%) visited a Berwyn Park District park during the past year. (Table 150) Of those respondents who did, a third (36.2%) indicated that they visited weekly and a third (34.6%) visited on a monthly basis. (Table 151) Respondents from the northwest region were most likely to visit a BPD park in the past year. (Table 152) Their frequency of participation also appeared to be the higher than their regional counterparts. (Table 153) Respondents with household income under \$25,000 were less inclined to visit a BPD park in the past year (Table 154), as were respondents aged 66 and older (Table 155).

Table 150
Visitation to BPD Park
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	767	85.2	85.8
	No	127	14.1	14.2
	Total	894	99.3	100.0
Missing	No Response	6	.7	
Total		900	100.0	

Table 151
Rate of Visitation to BPD Park
N=900

		Frequency	Percent	Valid Percent
Valid	Daily	68	7.6	8.9
	Weekly	276	30.7	36.2
	Monthly	264	29.3	34.6
	Annually	154	17.1	20.2
	Total	762	84.7	100.0
Missing	Not Applic	127	14.1	
	No Response	11	1.2	
	Total	138	15.3	
Total		900	100.0	

Table 152
Region by Visitation to BPD Park
N=894

		Visited BPD Park		
Region		Yes	No	Total
NW Region	Count	187	15	202
	% within Quadrant	92.6%	7.4%	100.0 %
NE Region	Count	181	39	220
	% within Quadrant	82.3%	17.7%	100.0 %
SW Region	Count	164	31	195
	% within Quadrant	84.1%	15.9%	100.0 %
SE Region	Count	235	42	277
	% within Quadrant	84.8%	15.2%	100.0 %
Total	Count	767	127	894

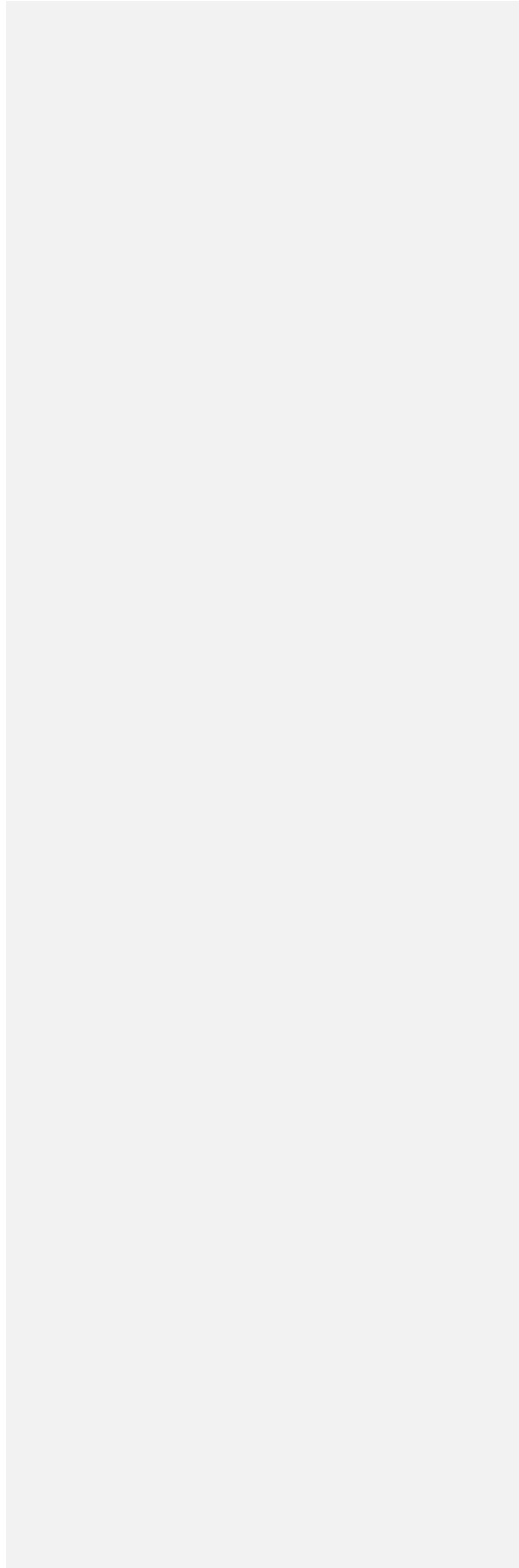
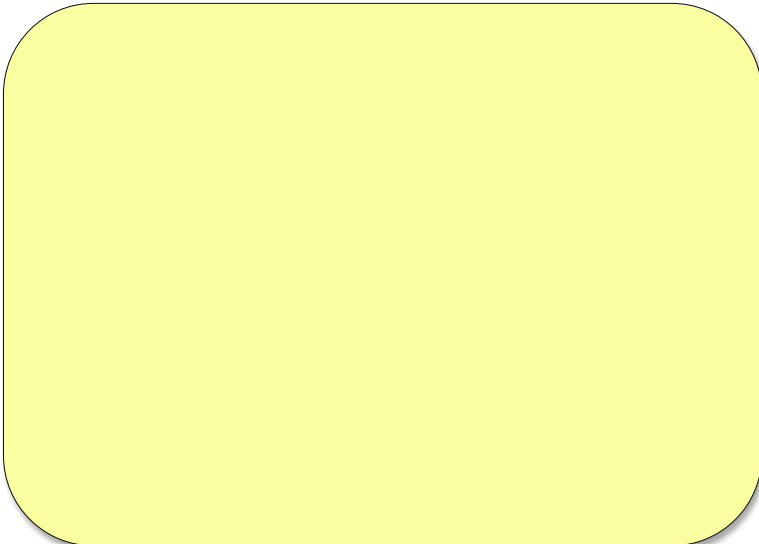


Table 153
Region by Rate of Park Visitation
N=762

Region		Level of Park Visitation				Total
		Daily	Weekly	Monthly	Annually	
NW Region	Count	31	68	62	25	186
	% within Quadrant	16.7%	36.6%	33.3%	13.4%	100.0%
NE Region	Count	9	66	63	41	179
	% within Quadrant	5.0%	36.9%	35.2%	22.9%	100.0%
SW Region	Count	11	68	53	31	163
	% within Quadrant	6.7%	41.7%	32.5%	19.0%	100.0%
SE Region	Count	17	74	86	57	234
	% within Quadrant	7.3%	31.6%	36.8%	24.4%	100.0%

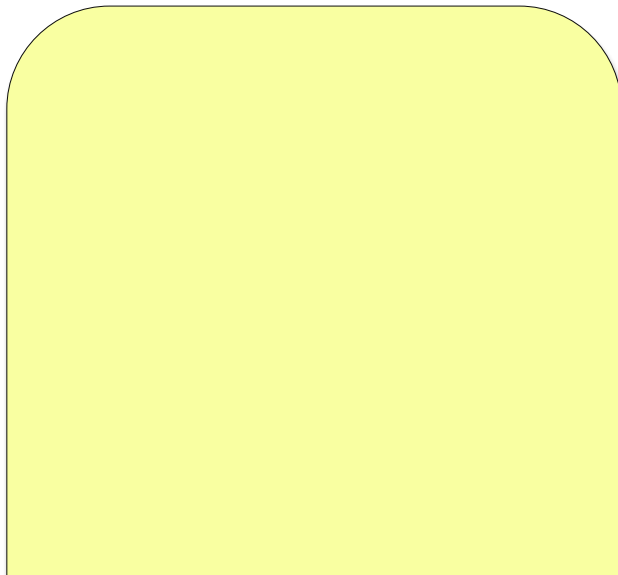


Table 154
Household Income by Visitation to BPD Park
N=697

		Visited BPD Park		
Household Income		Yes	No	Total
Under \$25K	Count	43	17	60
	% within Household Income	71.7%	28.3%	100.0%
\$25K to \$49,999	Count	134	29	163
	% within Household Income	82.2%	17.8%	100.0%
\$50K to \$74,999	Count	173	19	192
	% within Household Income	90.1%	9.9%	100.0%
\$75K to \$99,999	Count	129	16	145
	% within Household Income	89.0%	11.0%	100.0%
\$100K & Above	Count	129	8	137
	% within Household Income	94.2%	5.8%	100.0%

Table 155
Age of Respondent by Visitation to BPD Park
N=894

Age of Respondent		Visited BPD Park		Total
		Yes	No	
18-25	Count	9	1	10
	% within Age of Respondent	90.0%	10.0%	100.0%
26-35	Count	123	11	134
	% within Age of Respondent	91.8%	8.2%	100.0%
36-45	Count	192	16	208
	% within Age of Respondent	92.3%	7.7%	100.0%
46-55	Count	161	19	180
	% within Age of Respondent	89.4%	10.6%	100.0%
56-65	Count	126	25	151
	% within Age of Respondent	83.4%	16.6%	100.0%
66 and Older	Count	156	55	211
	% within Age of Respondent	73.9%	26.1%	100.0%

Question #3

During the past year, have you or members of your household visited a Berwyn Park District facility?

___ Yes ___ No

**If yes, which of the following responses best describes the overall level of visitation by you or members of your household?*

___ Daily ___ Weekly ___ Monthly ___ Annually

Almost six of every ten respondents indicated that they or a member of their household visited a BPD facility in the past year. (Table 156) Few (5.4%) visited on a daily basis. Approximately one third of the respondents (32.8%) visited a BPD facility on a monthly basis and 35.4% visited annually. (Table 157)

Table 156
Visitation to BPD Facility
N=900

		Frequency	Percent	Valid Percent
Valid	Yes	507	56.3	57.4
	No	376	41.8	42.6
	Total	883	98.1	100.0
Missing	No Response	17	1.9	
Total		900	100.0	

Table 157
Rate of Visitation to BPD Facility
N=900

		Frequency	Percent	Valid Percent
Valid	Daily	27	3.0	5.4
	Weekly	133	14.8	26.4
	Monthly	165	18.3	32.8
	Annually	178	19.8	35.4
	Total	503	55.9	100.0
Missing	Not Applic	376	41.8	
	No Response	21	2.3	
	Total	397	44.1	

Question #4

What one thing could the Park District do to better serve you and your household?

Sixty percent of respondents offered suggestions or in some cases expressed opinions. The transcripts begin on page 129 listed according to the region in which the respondent lived.

Female respondents were more inclined to offer suggestions (Table 158), as were respondents from households with greater income (Table 159). Respondents under the age of 46 were also more inclined to offer suggestions. (Table 160) On the average, respondents who made suggestions (mean of 21 years) resided in the community for fewer years than those who elected to not offer suggestions (mean of 26 years).

Table 158
Sex of Respondent by Improvement Suggestions
N=894

		Improvement Recommendation		Total
		Yes	No	
Sex of Respondent	Count			
Male	Count	150	148	298
	% within Sex of Respondent	50.3%	49.7%	100.0%
Female	Count	387	209	596
	% within Sex of Respondent	64.9%	35.1%	100.0%

Table 159

Household Income by Improvement Recommendations
N= 700

Household Income		Improvement Recommendation		Total
		Yes	No	
Under \$25K	Count	27	34	61
	% within Household Income	44.3%	55.7%	100.0%
\$25K to \$49,999	Count	86	78	164
	% within Household Income	52.4%	47.6%	100.0%
\$50K to \$74,999	Count	118	74	192
	% within Household Income	61.5%	38.5%	100.0%
\$75K to \$99,999	Count	96	50	146
	% within Household Income	65.8%	34.2%	100.0%
\$100K & Above	Count	98	39	137
	% within Household Income	71.5%	28.5%	100.0%

Table 160

Age of Respondent by Improvement Recommendations
N=900

Age of Respondent		Improvement Recommendation		
		Yes	No	Total
18-25	Count	7	3	10
	% within Age of Respondent	70.0%	30.0%	100.0%
26-35	Count	99	38	137
	% within Age of Respondent	72.3%	27.7%	100.0%
36-45	Count	152	56	208
	% within Age of Respondent	73.1%	26.9%	100.0%
46-55	Count	98	83	181
	% within Age of Respondent	54.1%	45.9%	100.0%
56-65	Count	80	72	152
	% within Age of Respondent	52.6%	47.4%	100.0%
66 and Older	Count	104	108	212
	% within Age of Respondent	49.1%	50.9%	100.0%

Question #4 (Continued)

What one thing could the Park District do to better serve you and your household?

* Indicates response in Spanish

Region One

<u>Survey #</u>	<u>Response:</u>
001	Provide larger ice skating arena.
006	Send out brochure earlier. Evening times for adult activities 6:30 or later. Student activities not around dinner time 4:30 – 6:00
077	During the summer I took visiting children to Proksa Park playground and was very disappointed to hear several foul-mouthed teens and preteen kids using the facility . . . Where was the security?
085	To provide activities for elderly Latinos.
091	Be more vigilant and watchful in park activities safety wise. More park land improvement to maintain.
094	Thai Chi, evenings or weekends. Announce concerts on posters (Depot District) by train.
098	Have more programs for youth to keep them from gangs. Have some younger kids programs. Allow police to monitor youth that seem to be gang involved. Have a recreation center indoors to allow for adolescent and adult programs.
112	Add more fitness programs for working adults on evenings and weekends.
115	Nicer personnel. More security. Cleaner bathrooms.
129	Not to charge too much money for programs.
134	I would like to see the N. E. corner of Proksa Park (Garden Center) turned into three more tennis courts as it used to be. I would like to see more ice skating events like Sunday family skate event – cook-outs for kids, etc. to promote skating.
137	Proksa Park (nearest to my home) could use more benches. We senior citizens could rest and enjoy the park. Especially those of us who walk with canes and walkers. I feel like I am being cheated! I am paying taxes and I cannot enjoy the park!
139	Make sure people understand to keep their dogs out of the parks.
144	Teenagers and middle schoolers using playground equipment created for children have created potential injury to young children for whom it was intended. Stricter emphasis on enforcement is required to prevent injury and liability.
145	Keeping people who walk their dogs in Proksa Park out.
149	Offer full day preschool.
173	Upkeep park - landscaping and playground much better! It's a mess. Hire nicer, more mature, responsible, capable, hardworking staff instead of the young, lazy guys at Proksa who ignore residents and do very little while "working".
186	Lower park district tax.
187	Have better coordination throughout Berwyn to serve all areas (north, central and south) of Berwyn without appearing to be separate park districts.
188	Arrange bus trip to Oshkosh, WI for air show.
209	More info to residents about programs or assistance for people with disabilities and a dog park!
211	Quit wasting finances by printing your brochures in Spanish.
212	Proksa Park needs more signs for "No Dogs Allowed". The signs that are there are not obvious cause I've seen people with dogs there.
221	Get rid of all thorn bushes. For several years I complained about thorn bushes at Proksa tennis courts along the north fence. Finally, it looks like they are gone. The 1" – 2" thorns were growing voraciously through the fence into the court and interfering (ouch!) with retrieving balls, etc. Hopefully, they will stay gone. Thanks.

- 223 Strictly enforce picnic use of the parks to keep the parks nice for enjoyment of all. Or do away with picnic use all together. It's getting out of hand with massive amounts of people during the summer and making me stay away when congested.
- 227 Nothing about Friendship Park???
- 228 The only advertisement we receive is through the schools. We would like to also know about the adult programs more.
- 238 Moving into a block where I have one park on each corner has been an amazing experience for my new and growing children. I would like to see more activities for children under five at reasonable prices.
- 241 A dog park. This town is not very dog friendly. Dogs are not allowed at any parks or open land areas. I think it is a good way to meet new neighbors and pet friendly people in the community.
- 244 Offer more programs for adults – and interesting for adults, not only “crafts”. Why doesn't the park district dredge and clean the stream in Proksa Park?
- 254 _____ needs to answer his messages.
- 264 Limit park use to Berwyn residents.
- 266 My family walks around Proksa Park daily 9 months/year and uses tennis courts. Would like to see more tennis courts.
- 272 How about beginners' knitting/crocheting classes in evenings at Proksa. Also, Pilates classes for adults at Proksa! Thanks for any consideration given!
- 273 Send out fliers of programs and events. Last year I did not receive a notification for the teen softball program and my daughter was not able to play!
- 274 Offer running, cycling clubs.
- 278 Better police presence. Enforcement of rules – curfew – gangs, loud music, trash disposal. We need more police patrols. Too many unruly teens and adolescents. Slow police response!!! More officers walking a beat.
- 314 More trips for seniors and make non-pay activities for seniors. Update memorial for vets at Proksa Park. Keep up the good work _____.
- 327 More tennis courts and dog park!
- 329 Encourage business owners to support and sponsor local sports teams, dancer troupes, pre-school and teen and day care (to solicit funds) in order for our children to present themselves in a sophisticated manner – with regards to uniform, sports equipment, etc. Our cheap T-shirts impress other communities as if we are a poor inner city ghetto!
- 334 Have more trips like the one to see the Rockettes or Ravinia or Navy Pier Shakespeare Theater, downtown Christmas lights and downtown River Ride tour.
- 346 It is a way for politicians to have family members get money! Does your daughter or son work there? Thanks for the tennis courts that were closed all summer! Who did that work? A cousin?
- 347 Make sure the old teens do not go into the Sunshine tot park.
- 348 Have organized recreational sports programs for high school students and have them well advertised, so everybody will know about this. Also, invite volunteers to participate as coaches in different sports programs.
- 349 Keep it open for Berwyn residents. Keep gangs out.
- 370 Make it possible for residents to walk on sidewalks around Proksa Park. Remove or cut down evergreen bushes for safety purposes. Thank you.
- 378 Add more trips adult/family, similar to North Riverside. Plays, outings, etc. Motor coaches evenings as well as days, not just for seniors, but for the general population too.
- 385 We enjoy the nearby parks, but would like to have a safe place to visit and let our dog play and exercise. We currently have to drive to surrounding communities to do this. Thanks for the survey.
- 392 Have a place to bring my dog.

- 399 Insuring participation in programs so that they do not get cancelled.
- 400 Definitely include a dog park! Please!
- 401 Don't make everything, including this survey, in Spanish. Live here and learn the language.
- 406 As a senior citizen, more day trips and less overnight offerings.
- 409 Offer better flexibility for adult activities. Pay as you go instead of pay all, i.e. yoga. Cannot commit to all classes but rather would like to attend some cases when time permits.
- 431 Can't comment. Don't use them.
- 437 You're doing a great job but some of the classes are rather expensive (\$50-\$60). And the cost would prohibit seniors with limited income from taking them.
- 440 We would like to see more summer concerts. We'd also like to see more summer trips.
- 455 More senior citizen activities and tours.
- 460 I had to drop out of the yoga class, which I loved, because of the sudden fee increase, (about 2 years ago). Also, the discount of \$5 for registering early was also dropped, which had helped me previously. That's about my only complaint. Maybe the early registration discount could be reinstated?
- 462 A better presence of police in the park. Limit size of picnickers (groups) in park. Another washroom on east side of Proksa Park.
- 480 Can't think of anything. We are very pleased with Berwyn Park District and its main _____? _____ and programs that are offered.
- 481 I am 80 years old and live a block away from Proksa Park for 56 years. I raised 4 children in that park and it's as beautiful now as it was then. It's just about perfect. Maybe summer concerts again. I enjoy the socials for us oldies.
- 482 Have not used this park (Proksa). Only one block away from park. I have dogs and they are not permitted.
- 489 One thing could be to leave the bathrooms open a little later in the fall and winter months. Some of us visit the parks all year long.
- 492 Resume senior trips.
- 513 Make sure that our parks are nice and useable for Berwyn residents only! Outside residents should be charged double fees and residents should be checked for all programs (even children and picnic rentals).
- 519 Offer more adult evening classes.
- 520 Not sure.
- 524 Publicize events better and sell water park passes on weekends.
- 525 Lower the cost of preschool/pre-K programs.
- 527 Nothing really, it seems like you're doing a good job!
- 532 More sport classes; fix the water problem in Proksa Park.
- 536 Casino trips, fall foliage, hockey and basketball games, Jack Hammers, Flyers, Cougar games, horse races, bingo trips.
- 547 Make sure there is no drinking at gatherings and no dogs in the parks.
- 554 Open a Mom's Club in the area or more adult classes.
- 556 Please replace/relocate horseshoe set up without concrete slabs around pin/goal areas. Concrete slabs around pin/goal areas in Robert Teeter Center were and are hazardous and rendered this setup useless.
- 566 Proksa – summer concerts. We live near Proksa Park and enjoy it very much.
- 567 1. Have a functioning website that allows me to register and pay for programming, sign up for permits, etc. 2. Refurbish/paint playground equipment at Sunshine Park. 3. Eliminate the loud music at Freedom Water Park.
- 568 Continue offering programs for seniors, and supplying the park district flyer. Otherwise, all service is great!

- 569 Have more senior programs in the evening. Also seniors are 55 and older, not only 65.
- 581 Offer more interesting programs for age 35-50. And not charge such high fees for the programs. Exercise programs end up being expensive. Once you add the weeks up you can almost join a gym for the same price!
- 586 Place more lighting at Proksa at night.
- 587 P. D. is doing a great job.
- 591 Keep up your good work and service.
- 595 City police department does not provide park district police services. P. D. does not permit alcoholic beverages in parks but they are used extensively at summer picnics.
- 601 Clean out the pond at Proksa Park.
- 630 Just keep it all the same. You're doing great. Try to get the geese out of Proksa Park. They make a big mess.
- 635 Online registration and payment.
- 636 Have working water fountains. Also, a combined pool pass with the Berwyn Recreation would be helpful. We didn't buy any pass this year and only swam one time because there was not a combined pass. We would use both Freedom Park and the Rec. combined, but with only one option, we don't do either.
- 657 I am very pleased with the management of our parks. Thanks to all involved.
- 659 Indoor ice skating.
- 662 1. Enforce the no pet rule. 2. Spend more time and money on landscaping which is currently bad. 3. More mulch in playground at Proksa Park. 4. Do not expand the programs, parks become too congested.
- 665 1. Keeping older children off the equipment at Proksa Park (needs more monitoring). 2. Keep outside bathrooms open during the summer in early morning (6 am) for people who exercise. I love the skating rink at Proksa – Thank you for the effort.
- 692 Keep working harder.
- 697 More adult programs and later start times.
- 703 There should be more security driving around Proksa Park and neighborhood. Lots of cars hanging out (making out sessions, etc.). They then move to the neighborhood surrounding alley, dumping their beer bottles, garbage, and making out in our outside garages. More baby programs . . . massage, baby yoga, etc.
- 712 Have a free dog park.
- 714 Allow picnics at the park for small family gatherings without permit. My neighbor and her family were asked to pack up their small picnic (4 people/bag lunch) as picnics were not permitted at Proksa.
- 721 Hold tennis lessons more often.
- 722 Berwyn pool is old. I buy Forest Park membership instead of Berwyn.
- 730 A place for my dog to walk.
- 739 Open more basketball courts please. There are too many young kids doing nothing on the streets.
- 745 Have subsidized trips for seniors.
- 746 Having a dog park.
- 749 More adult activities and classes.
- 766 Hold the line on budget. Don't spend money on Mexican literature. If you can show no tax dollars for the parks are used by illegal invasionists (aliens), then I'll change my opinion.
- 768 Proksa park.
- 799 Parking in Proksa Park.
- 803 Provide a better park facility in region 1. The slide on the playset at Friendship Park is boarded up. The fire engine has a big metal piece sticking out that is dangerous for kids. I

- would like to see more info sent out on any new programs. More toddler programs for boys. More pre-teen programs that can be done right after school.
- 806 It seems there are more “ganglike” individuals hanging around. Way too much Hispanics totally taking over the parks. You can’t go to Sunshine or Proksa in the nice weather without hundreds of Hispanics having picnics all through the parks.
- 815 Build a public swimming pool in area behind current tennis courts!
- 822 More programs for adults.
- 845 Have sponsorship or monetary assistance for kids that don’t have to pay for a program. I am very proud of the parks in Berwyn – good work! Keep it up.
- 846 Better classes for adults and more dog park (yes). More fields.
- 849 Overall my family is very satisfied with your services.
- 852 The parks need to be safe, clean, and usable – use tax payers monies more efficiently!
- 853* More activities for children and adults. Also tents to cover from the sun in the summer, drinking fountains, water in the toilets and more services.
- 858* Thank you. This is a good idea. I think with time and communication we can help each other to be a better Berwyn community. I believe it is a good start to join our efforts.
- 864* Information by mail.
- 865* Do not allow couples (lovers). I would like that couples do not kiss or hug in front of small children when the stop by the park after school.
- 867* The parks should have more programs for teenagers and adults but bilingual. You should offer more information to the community if it’s possible by TV. The YMCA offers more programs and classes than the parks.
- 872* Need to be active and donate to other people in the community. (Difficult to understand.)

Region Two

Survey # Response:

- 004 More activities for teens after school and weekends. More extended hours for preschool. More adult group activities week ends. More volunteer signup for community welfare or help those in need like food pantry, etc.
- 008 Offer more programs for 2-6 age group that are evening and/or weekend. Adult fitness program two times a week like the N. Berwyn Park District does. Costs are a bit higher as well.
- 010 I think you are doing a good job. Just keep it up.
- 012 Stop catering to Hispanics. Provide courses to learn English. I would oppose any expansion in budgeting to promote only communications in Spanish!
- 022 We do not consider any park close enough to our house - we go to Cicero. Prices are more affordable in Cicero, as well.
- 028 For the most part, you’re doing well.
- 035 Do everything in English.
- 050 Build a family water park.
- 056 Offer more classes for kids that are affordable. Examples – karate, dance lessons, music.
- 058 Everything is satisfactory.
- 066 Add speed bumps on 28th street between East Avenue and Oak Park Ave. Too many cars speed through at top speeds. Very dangerous for kids and adults visiting Janara Park.
- 068 More teenage activities – skate park or free play basketball and such. I am assuming the Proksa Park Activity Center is the building at Proksa Park. The playground “Friendship” has had a broken slide for over a year.
- 069 Get residents more involved in programs. Make people aware of different programs

- 074 Should inform the residents of Berwyn of all the programs available.
- 082 Make people or the citizens of Berwyn more aware of all the programs available and time to register for them.
- 083 Start a club for joggers/runners.
- 096 Put programs that are free for everyone. No one can participate in any program without paying a fee. Where is the one million dollars grant mentioned on awareness question E?
- 103 Consolidate with North Berwyn Park District to reduce administrative costs and put funds towards programs. Acquire more park land.
- 104 More advertisement for senior trips. Never received membership cards for Sr. Club. North Berwyn Park District has more publicity for their programs.
- 105 Don't really use the parks or facilities.
- 118 Make a dog friendly park within easy walking distance.
- 119 By having a dog park in our area?
- 120 Nothing at this time.
- 121 We cannot answer yet, as we have not had the chance to visit many of these activities or areas, due to working on the new home, and our jobs and school/school activities. We would like to start visiting by this coming summer 2008.
- 124 Offer more senior programs.
- 125 For a suburban park district, the facilities are substandard and in disrepair. The Janura Park soccer field is a travesty, nothing more than a muddy strip. Baseball alley seems to have decent upkeep but all the parks need major renovations, starting at the Rec.
- 136 Enforce no pets in parks.
- 146 Parking space. Cultural theater like NBPD. Musical programs like learning piano, guitar. Theater class. Singing class.
- 151 More adult activities.
- 159 Don't know.
- 167 Seniors are treated like "dummies". They can't handle intellectual programs. Cut back on teens and youth programs. Berwyn has a lot of adult intellectuals. Maybe the people on the staff are not educated. Get some that are! I realize that hiring educated people takes money and we don't want higher taxes, but I'm sure Berwyn can afford 5 concerts or stimulating lectures during the winter months. The only reason I stayed in Berwyn this long is because I always felt safe, but that is getting to be debatable also. Berwyn Park never had wilted flowers.
- 192 Keep it business as usual. You're doing a great job!
- 193 I would like to receive direct mail with programs and events for adults only. No children in household.
- 195 More preschool programs, smaller class sizes and more qualified people to teach. Soccer for 4 year olds this summer was terrible!
- 196 I feel that Berwyn has too many separate park districts. Berwyn is a small town – all the money should be pooled for one park district for all of Berwyn.
- 202 Stop charging extra for use of tennis courts. Work in conjunction with district 201 to fix their courts.
- 203 Maintain better tennis courts – bocci court. Erect a platform tennis court.
- 213 From what I hear everything is perfect.
- 229 Berwyn is the land of rules – the only thing you can do is walk – no bikes, no skates, no dogs. Too many rules.
- 232 I would like to volunteer but I am not sure I am able to bring my 4 year old daughter with me. Thank you.
- 248 Know more about the various programs when I call to inquire.
- 253 Do more for the teenagers.

- 261 Keep water fountains and bathrooms operating for as long as possible.
- 270 Better lighting and more welcoming. The facilities are very outdated. The facilities need to be more attractive with better lighting and colors to attract families to come together as a family.
- 281 Do more to enforce compliance for playground ages, especially during the summer when teens should not be using the equipment as a gathering place. When they do, our grandchildren are reluctant to use the equipment and the teens' language is disgusting.
- 287 Allow dogs to be in the parks. I had written a well thought-out letter before but it was not followed through with by a response from the park district. Every other neighboring suburb allows dogs provided they are cleaned up after.
- 290 No opinion.
- 296 Work together with the Oak Park Park District programs?
- 297 And safely spooky.
- 298 More adult yoga classes.
- 300 More adult and sr. programs.
- 301 Open more parks for little kids so they don't have to see the big kids and adults making out. I think it is disgusting the way some moms and dads advertise in the parks in front of little kids. Public parks are for kids, not making out. Park district should be out making sure the parks are clean for kids.
- 302 I personally use mostly the Chicago Park District, especially their tennis courts. They leave the lights on past 9 p.m., off at 11 p.m. I wouldn't mind paying for indoor tennis facilities because I already do at Oak Park. I don't know any in our city.
- 311 Expanded adult programs on weekends.
- 330 Wish I could be able to give more information. Recently married and just starting my own family. Plan to use the parks more often now. Overall, when I drive through the parks, all seems well maintained. Dog park would be a great asset. Thanks.
- 342 I am not much of an outdoor person and I don't have time to participate in multi-session programs or classes.
- 352 More affordable programs and trips for "working" seniors.
- 355 To have one shaded or semi-shaded playground with rubber surface (sand and wood chips - no!) that has part of equipment geared toward 12 months – 3 years crawlers – small children.
- 368 More preschool programs that accommodate working parents. Resume the children's night out program.
- 282 Keep all the gang bangers out.
- 403 Offer more reasonable senior trips and programs.
- 404 As a non-driving senior, would appreciate a stop at Liberty Center on trips for those living at the farthest end of Proksa Park.
- 411 I think they have to add more programs for infants and toddlers.
- 412 Lower rates for pre-school programs.
- 418 Re: Trips – Reduce the cost for senior citizens. Re: Socials – Have bingo games one time a week or every 2nd week in the afternoon.
- 419 Offer more classes at Liberty Center and more craft fairs. Notify us with flyers or pamphlets.
- 425 We need bike trails.
- 427 A basketball court would be good. I think some activity fees are too high.
- 435 When the BPD asks crafters to participate in functions (such as carnival) residents should not have to pay \$30. Last year 5-6 of us participated and most of us lost money due to distant placement from activities. To entice future participation, residents should be charged no more than \$10. Charge non-residents what is appropriate.

- 436 Make program announcements in paper or letters at least 4 weeks before start date.
Lower some of the fees for “seniors”.
- 439 There are no parks with playgrounds near us (Clarence and Cermak). We often drive to Proksa. We should be able to walk to a playground.
- 446 Open pools earlier each morning for adult lap swim. Or more time allotted for adult only swim.
- 452 The bathroom facilities at Proksa Park should be kept open more for the convenience of older residents who visit the park as part of a walking regimen.
- 464 I believe the Berwyn Park District is doing nicely and there should be no complaints. Thanks just for being there.
- 496 Lower prices!
- 506 The prices of yoga classes are too high. Maybe you could have a senior discount. Senior classes in the evening. Some seniors still work during the day.
- 516 Curb side leaf pick up every fall.
- 535 We love the Berwyn parks. Proksa and Janura Parks were the main reason we bought a house here in Berwyn over the summer!
- 550 Offer more programs for the age group of 12 – 16 year olds.
- 555 Disk golf course.
- 570 Notifying me via email about upcoming events and programs!
- 588 Keep up appearance and safety!
- 589 Executive Director should live in the city where they work. They would have more vested in the community. Combine park districts.
- 593 I think they do a very good job, and at this time don't have an opinion on bettering the District.
- 598 Offer more exercise programs for non-senior adults during evenings and weekends – not during the daytime when many (most) adults are at work.
- 602 CPR classes, dog training classes, baby sitting classes. Adult programs: pottery, art, photography and lectures.
- 603 I am a handicapped senior citizen so I have no opinion on this as I am housebound.
- 604 Provide more frequent notices of upcoming activities.
- 629 Return phone requests for information within a reasonable time (within 24 hours, or next business day).
- 634 Provide more senior programs – as trips. Some seniors cannot drive distances – programs dropped with preset administration. Charge \$5.00 for annual breakfast at Christmas? Shameful!
- 637 Keep up the great work and add to your success. (Money is power/grants).
- 639 Nothing as of yet.
- 647 Make events and programs more widely known.
- 652 I just wish BPD, Berwyn Rec., and NBPD were all one entity. I think it is ridiculous to have three separate entities in one town.
- 685 Watch the money spending. You mailed out extra programs in Spanish. The waste of extra paper, printing would have cost half of your bill. How are these people ever going to learn to read when they are catered to and know they don't have to? The children in schools – grade and high schools - have to learn yet out of school they expect translation. If people want to use our parks and communicate with others, fill out forms (as this) in English and live in USA, learn to read and speak. We don't want our tax \$ used wasted on extra paper for unnecessary translations. Thank you.
- 687 Are there any indoor lap pools?
- 694 Basically used the pools in Berwyn this last summer - lifeguards were not up to standards. Facility not clean. Closed too early, did not even stay open to Labor Day.
- 701 Transportation.

Spanish. We are quickly becoming another Cicero. Exactly when and how is residency checked – through the expertise of our “wonderful” schools? How about checking with the mailmen? My neighbors have 15 people living in their house during the school year and only 3 in the summer. Can’t report it because they are told who reported it. The only thing at risk is our town. I don’t even do my shopping in that area anymore. I totally supported my family and their entertainment. I did not rely on the park for anything other than what it was meant for. By today’s standards we must offer tons of services for people who offer nothing in return. Do you offer English classes for anyone? How many adults are enrolled? But how much is offered to them in their language and how many Spanish speaking people physically support and participate and volunteer to help out? English is still the official language. If you are spending my money for surveys please include forms in all the other and original languages of paying tax payers in Berwyn. Homeowners (who pay property taxes) and not renters should be surveyed as it is only our money that goes into all this. If you provide services to illegals and non-residents who say they live here then why not ask the gangs for their opinion too? If we service one group of illegals, all should be included.

- 808 The bathrooms at the rec center pool are terrible. I don’t even know what kind of toilets there are. There is only one that looks like a toilet. So I think I’d pay an extra penny or two of my taxes for a real toilet.
- 816 Transportation for parks for folks who do not drive or can’t ride bikes.
- 817 When renting the park district room (Proksa) for parties, to keep others (public) from attending. We had an incident where there were kids from the outside taking food and drinks at my daughter’s birthday party. Didn’t know these kids.
- 819 Referendum to increase taxes for soccer field at Freedom and still to this day no field has been established. Also, should work with the Rec and North Berwyn to improve soccer fields because this sport is becoming more popular in Berwyn.
- 840 Expand programming for toddlers.
- 842 Have more concerts with impersonators.
- 844 See more nature/environmental programs for all age levels.
- 850 We need Tapin lessons for senior adult programs.
- 857* Honestly, I have not participated in any activities because I work too much to pay the rent of my house.
- 861* We need more security.
- 862* To have more bilingual programs. To establish a bilingual website. To have a place where people can exchange information, or share concerns in bilingual programs.
- 866* Build more parks close to area 2. Having playgrounds for all ages. Have restrooms available because they are almost always closed and there is nobody to open them. Send more information about your activities by flyers in the school or by mail. Thanks.
- 868* Keep the restrooms open over all the summer. Thanks.
- 869* To have an appropriate area to ride bicycles.
- 873* More public restrooms. Better preschool programs.
- 876* Lower taxes so I can live in this city and have more hours to visit the parks and other areas. In my opinion, we prefer some place where it is inexpensive, free or the service is better. In conclusion, it is too expensive to live in Berwyn. Pardon me if this is not what you wanted, but I hope you will consider my opinion. Thanks.

Region Three

Survey # Response:

011 The only thing I can say is we don’t take advantage of the parks much. We don’t have

- children so that makes a difference.
- 034 Provide affordable before and after care for school aged children.
- 040 Locker room at water park!!!
- 044 Safety is a growing issue. Need to see more police walking around.
- 048 More "Mommy and Me" classes. Music, reading, playing classes for babies ages 6 months – 24 months. Or events where moms can meet other moms. Or, if you're new to Berwyn a class on what's available to you. I'm from Berwyn and I don't know what's available. Anything I've done is because of the Berwyn families message board. If you're not a member you should join.
- 049 I still don't know why Berwyn has two park districts – Berwyn Park and the North Berwyn Park District – I see more programs for North Berwyn than Berwyn Park District. Why is that? Why can't the districts be together?
- 061 Although I live 2 blocks from Proksa Park, I attend classes at North Riverside Park District. They offer a wide variety of adult classes for less money as a nonresident than Berwyn charges for a resident. When I took yoga at Proksa Park, the room and carpet was filthy. I didn't want to lay on the floor, even on a mat.
- 097 We would appreciate a good ice skating rink. I know that it was tried at Freedom Park, but that year, there was very little freezing weather.
- 114 My daughter is now older. But she was young when they were re-doing the playground at Proksa. That was poorly executed. It took forever. Then the items chosen to go in there were worse than before. It gave the park district a bad rep. Go to Evanston if you want some good ideas about playground equipment.
- 122 Send out more than two mailings a year to update us.
- 135 Allow dogs on leashes at Proksa. A beautiful walk . . . We walk every night and it appears Berwyn residents are very responsible in cleaning up after them. Maybe a set time in the evening would be a good test.
- 153 Dog park!
- 163 No opinion.
- 172 Stop wasting money by printing everything in a second language.
- 178 Enforce the park rules, keep the parks safe from possible teenage gang hangouts, maybe post more /larger signs. No littering.
- 180 Have more health related activities.
- 181 Berwyn has wonderful parks. I used to jog in Proksa when I used the Pav Y in their early morning exercise class. I live near Proksa and I must say all the personnel at the park are truly wonderful people, true credit to Berwyn and its residents.
- 183 When our children were growing up we used many facilities and they were excellent. Now we bring our grandchildren to Proksa Park - it's still as beautiful as ever – a great facility. Keep up the good work!
- 185 Less social work. More open space.
- 191 Complete Liberty Center building renovation! This would provide the residents with a modern updated location to rent for parties, etc.
- 198 Thank you for this survey and asking our opinion. I would like to see you continue to bring in teachers that are professional and educated. Positive role models are important.
- 204 Offer trendy current programs. Staying with the times. Technology programs.
- 207 More adult education programs/courses.
- 214 Options for adult class times. Also, the restrooms at Proksa Park are appalling! I'm glad the flowers are coming back at Proksa!! Thanks to volunteers.
- 220 Disband.
- 240 Better grounds keeping, maintenance and security.
- 245 Park district is providing good service.
- 249 Put up signs around town so I know what events are going on at what park. The only info

- I ever saw for events are at SWF products on Ogden Ave. because they have a sign in the window with upcoming events.
- 258 Don't waste money on surveys. Keep the gangs out of the parks.
- 259 Dog park would be great. We currently travel to North Cicero for a similar park. I would be happy to work with this initiative.
- 275 More park land. ** Dog park** More toddler programs.
- 276 More social trips. Sox /Cubs games. Circus – figure skating shows – out of city trips.
- 285 Proksa.
- 294 Have some methods of communication about park activities!!!
- 307 Have a section in the park to walk the dog.
- 309 Are there any gardening activities?
- 310 Clean and maintain the bathrooms outside of the Proksa Park building. I am happy the fence for the ball fields was replaced.
- 317 I would request that the program brochures come out (pick up or delivery) 1-2 months earlier than they do. All other places (Riverside Day Camp, Tri-star gymnastics, other park districts) have registration open. Some classes are closed or full before I even get Berwyn Park District brochure for fall/winter and spring/summer. Hard to plan vacations when we don't know classes and days/weeks. Often we miss summer classes due to our lack of knowledge. The water park at Freedom is designed for kids 0-9 yrs. I really appreciated when child appropriate music was played this summer. Some of the music played is adult music with adult lyrics and not appropriate for kids. It's not a big deal to everyone, but it is a big deal for my family. Thanks for taking the time to do a survey and improve.
- 325 Rates for adult activities seem high.
- 332 Offer more adult classes. I usually pay the fee to attend Oak Park yoga classes and Akido classes. There's not much to choose from in Berwyn.
- 337 Get a park in the south Berwyn area!!!
- 338 Water park at Freedom closed a week too early. I called on Friday and was told it would be open that weekend. When we arrived on Sunday, there was a note on the door saying it was closed and would re-open next season. However, the water park is fantastic!
- 354 It would be nice to have an indoor work out gym – treadmills and weight machines.
- 356 Better publicity of events.
- 358 Better parking facilities.
- 364 Very well written survey. I have commented along the way to completion. Safety for the children and everyone is a major concern. This is due to drugs, gangs and children from families ___?_ supervision. Thank you for this opportunity.
- 367 Dog park. We are very fortunate for all our great parks!
- 375 Offer more for younger children ages 3 – 5.
- 389 Parenting class for adults during day hours. Better music at the concerts. More day trips to interesting places (not gambling).
- 393 Please, please, please give us a dog park!!!!
- 397 More classes for adults – yoga, pilates, etc.
- 398 Offer ceramic arts classes and studio times.
- 405 As a dog owner, I say “Go for the dog park”. It works for Forest Park. Why not us?
- 447 One thing might be to install a sand pit at the playground at Hessler Park. I think it would be good for Berwyn to have a community garden, with plots maintained by volunteers and produce either sold or donated to residents in need. Perhaps the park district could partner with a community group for something like that eventually?

- 453 Increase adult themed activities at Proksa Park. Perhaps a “taste of” local restaurants. Sponsor a “pub crawl or restaurant” event. Offer Pilates classes earlier in the evening. Give us more information about Proksa Park Garden Club.
- 465 Continue to notify us by mail of upcoming events, concerts, classes, etc.
- 472 Give us a dog park. Please, please. We do not have any parks that allow dogs, which is great for when we have our family . . . but in the mean time, we only have dogs and would love to have a park in our town, where we can take them without any problems
- 477 Respond when people call. Fix teeter totter at Sunshine Park. Allow pets in some portion so dogs can come on walks.
- 484 Nothing! Thanks anyway. Merry Christmas anyway!
- 486 When they have outings, transportation should be provided. Coming home when it is dark for a 85 year old is scary.
- 497 More direct mailings to seniors about bus trips to downtown theaters or other sites such as Lincoln Museum.
- 509 Have more trips that are not cancelled.
- 517 Having a dog park would be wonderful!!
- 529 We visit the park when we have time. We appreciate the beauty of this park.
- 531 Enclosed dog park. Ban the circus, more adult programs. Softball league, more events geared toward young couples.
- 540 Completely satisfied as it.
- 548 Take care of the goose droppings at park – Proksa and off of 29th place.
- 551 At Proksa Park playground: provide bench seating in center of young kids play area. Current seating is outside perimeter. At Proksa Park “Fire Truck”: scrape lead paint and repaint!
- 553 Everything is satisfactory.
- 580 Over the past few year some of the private parties at Proksa picnic grove have been getting a little loud. We would like to keep the neighborhood nice and quiet. Thank you.
- 581 A large selection of evening/weekend activities would be appealing to my household.
- 592 More programs for school age kids (not after school care).
- 606 Better variety in summer concerts, similar to Stickney’s programs.
- 608 Not sure. I am 51, single with a dog. Would like a dog park. Hear from others that the yoga is good too.
- 609 Better flower gardens. Keep water/pools cleaner.
- 615 Perhaps have some evening activities for children during the evening since I am a working parent, some of the activities are during the morning or day. Thus, I don’t partake in the activities. I do enjoy family activities such as Halloween at Proksa Park.
- 616 Decent senior trips – not casino related. Not everyone drinks. Offer transportation to senior events.
- 620 I would like to see some community collaboration with the YMCA. I work for the national office for the YMCA. We advocate on Capital Hill for more and for parks and recreation and created “The Partnership for Play Everyday” and “Pioneering Healthier Communities” to help access society, walkability and access to parks, etc., of communities. I am not sure how involved the PAV YMCA is with these initiatives, but as they build their capacity I hope to see more work together. I think it would be a more powerful statement to the city and to the community if the two organizations could stand together to advocate for the health and well-being of Berwyn.
- 627 Notify us of special events.
- 631 To be informed of upcoming events and classes being offered.
- 646 Continue to improve conditions of parks and playing fields.
- 650 We used the parks and programs when our children were small – now we just enjoy sitting and walking through them.

- 661 Circulate program brochures in a more timely and efficient manner. Not enough time is given between the program notice and time for the resident to decide to participate. At least one month should be allowed for patrons to consider the program and the registration deadline.
- 666 More senior activities.
- 670 Dog park.
- 675 Make sure delivery of fliers is “before” program begins.
- 677 The programs offered for adults are abysmal. I am forced to pay out of district fees to participate in programs in Oak Park.
- 682 Offer better programs as well as not canceling them. Perhaps advertise better.
- 683 Post contact numbers for the BPD police around the park. In the last two years, loitering by teens and “apparent” gang members are becoming worse at Proksa Park and Freedom Park. It would be nice to know who/how to contact someone when they are in the park. Normally, we just leave when they show up.
- 698 Tell me more of your volunteer programs.
- 706 More adult programs, i.e. yoga, meditation, personal safety – to protect against physical attack.
- 710 Please do not sell this info to anyone else!
- 716 Have security or Berwyn police be present for gangs.
- 718 Berwyn is changing – and so should its services. The types of programs available do not appeal to my family. The staffing is poor. We think it’s very confusing that the Park District has so much administration and that there are 3 governing forces within one small Park District. Currently, we go to Riverside and Oak Park for most of our activities. We really want to stay in Berwyn. Improve quality and quantity.
- 732 Will try to get more involved to provide more feedback. All in all, I believe that Berwyn Park District provides great programs and facilities for all residents.
- 740 Keep playgrounds safe and updated, clean and neat. Put \$ into parks, outdoor summer pools, not more building facilities. Senior Center only in old Sokal Building 1316. Mistake and drains tax \$ to be better used for better green space.
- 741 At Freedom Park I think they can sell more snacks and have better equipment.
- 755 Send out information packets to new residents so we’d know what the yearly programs are. Also, offer art/crafts/woodworking, etc. activities.
- 761 Keep the parks graffiti free. It’s really discouraging to see gang writing in the parks. Keep dogs out of Proksa. When I have called, if the office is closed, there is no help to get the dogs out.
- 769 Offer more health, yoga and exercise classes. Also mid-teen awareness and volunteer programs.
- 772 Proksa Park could be beautiful, much better landscaping should be maintained, pond clean up and working fountains throughout the summer. We use Forest Park pool. They need to have an area where both young and old can go. Berwyn is split.
- 774 We are new to the area and I have a 9 year old child who visits often. More info needed! More advertisement of events. We loved the Halloween set up at Proksa Park, but only learned about it through a neighbor. We would not have known otherwise! What is Polar Express?
- 777 Over the summer, I visited a few parks. I noticed that the garbage cans were full or in poor condition. I saw people throw litter into the water and along paths. We need to promote ownership of these parks and teach people to respect wildlife. We need a dog park, paid for and policed by users.

- 783 I am not aware of any offerings of the park district. I have tried looking online, but have not been able to find your website. You need to advertise more to the people of Berwyn.
- 793 Add more arts and music programs.
- 801 Dogs should be allowed in parks on leashes. I think we should restrict children in parks. Have passes, should be given to residents only. This will reduce the number of Cicero residents using our parks. I will not vote for increases in taxes unless dogs are allowed in parks. You make that change, I will help you fund raise!
- 813 In summer, increase the hours at Proksa Park Activity Center. It's fun to get ice cream after an evening of playing with my kids. I know it's difficult but please try to keep the outdoor bathrooms cleaner when the activity center closes. I understand the public uses them but they should try to check them when the building closes.
- 814 I'm still waiting for an all year ice skating rink!
- 820 Please put speed bumps at 7th and Wesley. I've been asking for the longest time. Cars race down that street like there's no tomorrow. One day some small child will be killed if this continues. Thank you.
- 841 Better quality employees running programs. Especially kids programming. We spent over \$3000 last year on Oak Park Park District offerings!! Their summer camp, T-Ball and skating programs are excellent. Their pools and lifeguards are outstanding. Berwyn uses unengaged, brusque and unhelpful staff almost across the board. Over the past 6 years we've learned that paying 2X to go to Oak Park or Riverside is still a great value. The Berwyn Park District has great spaces and parks, but drove my family away with poor staff and limited offerings.
- 843 No comment.
- 847 More advertising of facilities and programs.
- 859* I have no comments. To me everything is very good. Thank you.
- 871* We have walked through the parks. Our grandchildren have played there. We love the concerts. We wish there would be more concerts. And more programs for older adults.
- 897 More walking paths.

Region Four

Survey # Response:

- 013 Ice skating rink at Freedom two years ago – the kids damaged with branches – I didn't skate. I checked it out 2 or 3 times and it wasn't in good condition. Can you put temporary boards to keep the kids off? It's just a lack of respect of the kids today. We had a family picnic – summer 05 and my out of town guests knew when it was time to leave as the "gangs" entered the area at dusk. There's always gang activity @ Freedom. _____ does a good job.
- 014 Cleaner bathrooms at Freedom's water park.
- 016 1. Improve the police presence at Janura and Freedom 2. Allow dogs in 1-2 of its parks to promote community gathering 3. Improve the lawns at Freedom and Janura.
- 021 No comment!
- 027 Keep curfew at Freedom Park. Also, not enough parking. Take out sporting events. Park is not big enough to hold.
- 029 Combine the two park districts.
- 030 Allow dogs in Berwyn parks.
- 033 Promote awareness of all these items. I was shocked to hear about all the programs offered.
- 036 Cannot think of anything.
- 045 Do not use facilities regularly. Use for 55 Alive program and AARP income tax program.

- At my age I am not too active.
- 047 More preschool and elementary age programs – not during the daytime (after 4:00)
Especially elementary ages! We like the GymKats program – don't care for the Kids First
– seems too competitive? Liked softball, T-Ball programs, arts and crafts, animals etc. for
preschool ages!
- 054 Notify me of upcoming events. Have more fitness programs for adults – like Gerobics,
Tae Bo, etc. Offer programs in evenings and weekends for those that work 9-5.
- 055 Thanks to all the great people that work there.
- 057 I would love a dog park. So would our dog!!!
- 065 I think that the prices of the classes are very expensive. If the prices were lower I would
have sent my daughter to pre-K there.
- 067 More area for "John Q. Public" to just go play, kick a ball around, fly a kite, etc.
- 075 The adult swimming pool needs big umbrellas and good quality lounge chairs and longer
hours. Also, I wish there was a baby pool at the adult pool so I could bring my babies
and also swim myself. We also wish we could bring leashed dogs to Proksa park. We
like to take walks with our dogs and can't enjoy the parks. We would also love a dog
park!
- 076 1. Where are bocce courts? I love bocce! 2. Our parks are horrible. We should do things
to attract more people to them. Professional networking events, pet events. 3. More
advertising.
- 081 Not able to attend any park district programs due to illness.
- 086 Inform us of more programs @ the park.
- 087 Get a dog park.
- 093 Make the parks look more presentable. Courteous and more professional staff. Park
police that actually walk the parks. Better maintenance around park perimeter. Set soccer
field lights to go off accordingly.
- 100 I was looking for prenatal yoga classes when I was pregnant and went to Oak Park
because of the days, times and class offerings. It would be nice if the Berwyn Park
Districts or Berwyn Fire Dept. offered car seat installation. We had to go to Oak Park to
get help with this. Infant, child, adult CPR would be nice if offered. A Berwyn 5K race
would be a great idea, with running clubs as well.
- 101 Put in a labyrinth for meditative walking.
- 107 Don't know.
- 109 Since I am a senior, more activities and bus trips. I feel the parks serve mostly young
people and families with children.
- 126 Be more dog friendly. Dogs need exercise and companionship just like people. Thanks.
- 127 In the opinion section, questions 13 and 14, if you mean Spanish only in addition to
English, then No. If you mean Polish, Czech, French, German, Chinese, etc., then yes. I
am returning your Spanish language questionnaire. A waste of paper. You can throw it
out for me.
- 130 When I go to Proksa, the bathrooms are quite inconvenient to take a kid from the
playground area.
- 141 I don't think we need Spanish at the Park District as long as the schools are doing their
job right teaching our children English. There are no adult programs so adults don't need
Spanish. Staff is unqualified. Hire better quality staff. Park booklets are never mailed out.
- 148 Programs are expensive. Not a lot of participants in programs. Glad to see improvements
in the works at Proksa.
- 150 Get rid of graffiti inside slides. More/cleaner bathrooms. Often they are not open or
filthy.
- 155 No opinion.
- 157 No charge for ___? ___? ___? during summer.

- 163 Create more park space.
- 170 Dog park behind Anderson Ford 34th and East. Park is in poor spot, never used.
- 189 Nothing. Don't raise our taxes to enhance the parks.
- 194 Offer more adult or senior programs in the evening. Not all seniors available daytime – still working.
- 224 Should offer full time preschool Mon. – Friday 6:30 a.m. - 6:00 p.m. Most households in the community are dual income and we desperately need a non-religious preschool (not daycare) option.
- 225 They remove a lot of activities for youth (for example ballet). Kids and the teen program don't get the attention of teens. I think you should make a survey of teens and look at their needs, so you can develop a better program for them.
- 239 Nothing - it is good just to have more money to do more.
- 252 Increase safety patrols to eliminate gangs/graffiti.
- 256 Well, I go to Manor Park in Cicero once a week for a TOPS program. I go to Stickney Library and Cicero has a great many things for their senior citizens like free trips and exercise programs. Of course, it's only for Cicero, but wouldn't it be nice if Berwyn would do something in conjunction with Cicero. They are always going somewhere and no charge for them.
- 257 Making sure that after a large family picnic that all trash is removed before morning for the people who walk and jog the path. Sometimes in the summer it looks terrible the day after. Let's keep our parks well groomed!
- 267 Get word out about programs. Dog park.
- 269 Not sure.
- 282 More programming for grade school age children such as art classes, cooking classes, general sports classes, one day activity class. Thanks!
- 283 Offer exercise classes at a reasonable price! (yoga, etc.) Free rental of facilities for approved youth groups from area.
- 284 We would like to see you offer more fitness and exercise programs at hours convenient to people who work full time for a living. Maybe more art type classes too.
- 286 Have the swimming pools open earlier in the year and close later in the year.
- 295 Proska Park
- 303 More evening and weekend adult and senior programs. Who can attend during the day if they work? I see no value in your programs/services to me.
- 308 English as a second language classes for the Spanish.
- 316 More programs for very young children with parents. The only one offered was scheduled the same time as our child's bedtime. More fitness classes for adults. I wish someone in this area offered a prenatal fitness class or fitness class suitable for an expectant mother.
- 321 Since I am handicapped I cannot avail myself of any participation in any of the parks.
- 322 Improve the website and keep it up to date with all brochures available for download. Distribute brochures earlier to get interest in more programs to reduce cancellations, VIA US MAIL! (So I actually get it)
- 333 Need more for young/teens to do with family. The circus coming to town was a great idea. It brought the whole family out. Lots of coverage prior to date.
- 343 Dog park, dog park (south side) Thanks!
- 344 Offer more education and physical exercise programs aimed at improving the overall health of Berwyn residents.
- 345 People who are not living in Berwyn should not be there. Foreigners who are not citizens should not be there. Fine people whose children pee in the pool. Too political. Police should keep group of kids away from corners.
- 371 1. Put a fence along the alley near kids' swings at southwest corner of Freedom Park. A

- kid could get grabbed from playground and into cars – too many blind spots with no protection. 2. Get teen gang bangers away from parks.
- 372 Have more musical concerts with a good band.
- 376 Swimming pool closer to home - although the water park is very nice.
- 377 Put your big egos behind you and your differences of opinions, etc . . . Combine all operations of all the park districts into one. You're still back in the days before we even had a high school of our own. Class of '41.
- 379 Provide better parking.
- 380 1. Make programs more affordable, since you utilize 'kids first' the cost of classes is too expensive. 2. You need to get your flyers out in a timely fashion. Do not wait until the last minute. This has been a problem for at least 10 years now!
- 386 More picnics.
- 394 Provide classes for children in the evening to accommodate families with two working parents.
- 395 Offer yoga or pilates on Monday or Friday during the day or T/Th at night.
- 410 Keep out the trouble makers. There have been problems in the past at Freedom with older kids.
- 414 Talk to parents about their child's behavior.
- 415 Place the speed bumps during summer time and more police watch near or by the parks. More block or park concerts.
- 426 Offer more programs. Also, most senior programs are offered during the day – too many seniors work and are unable to participate in activities unless they are offered in the evening.
- 429 Have more variety and times of classes for younger children.
- 430 You're doing a great job! Possibly provide more adult arts/crafts type classes (i.e. jewelry making). You could possibly partner with other park districts or private businesses to facilitate these classes.
- 441 Keep up the good work.
- 449 Keep unleashed dogs away from Proksa Park at night.
- 453 Programs for seniors besides bus trips.
- 470 Please offer programming that would appeal to residents with a Bachelor's degree and above. We would like to get involved with something that challenges our minds and adds to the quality of the community.
- 471 More programs for kids 0-6.
- 476 Consolidate all park and recreation organizations (North Berwyn Park District, Berwyn Park District and Berwyn Rec. Dept.). It's too confusing, wasteful and overall ridiculous that they are separate organizations.
- 483 More activities for adults.
- 485 Replace carpet in Proksa Park.
- 491 More adult programs.
- 494 This form was way too long.
- 495 Keep notification of park district activities and on a timely schedule to district residents so that we and take advantage of the programs. Participation for my wife and I has been somewhat difficult due to health problems. Thanks for allowing me to express my opinion.
- 498 Open the pool at night for open swim!!!
- 502 Make everything for the kids, activities, sports, etc. The adults can use the concerts and other activities which are now in place. The more programs for kids the less problems on the streets.
- 511 Have a dog park area. Have more impressive planting and gardening displays. Create

- more of an upscale impression. Parks now are clean and nice, but could be more of an asset to Berwyn.
- 515 My son participated in T ball 2 years ago and we were disappointed with the staff not showing up on time and at the end of the season the kids got just a cheap meal. And during the T ball sessions they didn't even receive a team tee shirt. The program was cheaply done for the money we paid.
- 522 I am a runner at Proksa Park. Have restrooms year around. Keep the paths clear of snow, leaves, ice, etc. Many seniors are walking. You need to be aware of their needs. I signed up my son for T-Ball 5-7 year olds, there was a 3 year old on his team. Stick to your own rules and regulations. Do not make exceptions for employees, staff, family, etc. Is there only one park district now? Combine park district with Berwyn Rec. It's ridiculous having two separate departments. What's the purpose of a commissioner?
- 523 Work together with the Berwyn Historical Society to keep up older buildings with historical value and help maintain the upkeep. Work with the school district to provide preschool for students who are not able to pay. Work with the schools to help students plant and maintain gardens with plants native to the area.
- 534 Send one survey in English. This is a costly item that reflects on our taxes. This is an English speaking country, not bilingual as the survey is. If we duplicate, our taxes will too.
- 537 Why in the world did you make or print another questionnaire in Spanish!! Enough is enough!
- 545 1. Better enforcement of rules of park (i.e.) closing times, vandalism, property damage, loitering, noise, litter. Turn off park lights at a decent hour, drinking, parking cars, cooking. It's a park – not a forest preserve.
- 549 You should have a dog park, or at a minimum let leashed dogs into a couple of parks. Also, when I looked at the web-site, most offerings were geared to seniors or kids. The city bills itself as the center of Chicago, but only if you're age 7 or 70.
- 558 Coordinate activities information from North Berwyn so a wider range of activities are available, e.g. put brochures /flyers at each location.
- 561 A basketball court near Freedom Park would be very nice for my children. Also, the Summer Camp fees are way too expensive. They should be more affordable for Berwyn residents.
- 574 Keep the people/kids who are trouble makers out of the parks so that it is safe for everyone. Also, remove any graffiti that is found immediately. Have a police person patrol the parks on bikes or on foot to keep them safe.
- 579 Merge with the Berwyn Recreation Dept. and North Berwyn Park District.
- 584 Combine with North Berwyn and Recreation Department. Stop duplication of staff and programs and make it one park district for all of Berwyn.
- 623 Update Smirz Park.
- 624 Freedom Park needs to be watched more closely because of the rif-raf, older kids, gangs, parents don't watch their kids.
- 625 Expand your offerings – Theater and Music – things you haven't offered in the past.
- 626 Our grandchildren moved to Texas in August. We used to take them to the park.
- 628 A pet park.
- 642 Dog park.
- 644 1 Improve the condition of Freedom playing fields – very poor. 2 Water Park at Freedom was a joke in regards to the hours they opened last year. 3 Freedom Park needs more upkeep and maintenance. 4 Level of safety. We need more police presence around Freedom Park.

- 648 The park my family has visited is Smirz Park which is closest to my home.
 649 Would like to be notified about different events.
 651 Better drainage at Proksa ball fields.
 655 Dog park.
 663 Disappointing that dogs are not allowed in parks or there is no dog park. Also
 disappointing that adult exercise classes are limited in quantity, variety and frequency.
 Also, don't understand why Berwyn PD and Berwyn Rec Dept. both exist. Why not
 combine forces?
 668 Having some kind of senior activity for the Metra tracks at Ogden.
 673 We live in Berwyn but our kids go to Catholic school not in Berwyn so we do not get
 handouts from school. Don't like how football teams tear up Freedom park field. Berwyn
 Rec pool too far away. Needs better summer hours on weekends and not close before
 Labor Day weekend. And our kids are too old to use the pool at Freedom Park.
 678 16" softball league.
 679 Make bigger parks with more trees for shade.
 681 Provide more adult bus trips to more places. (Stage plays, river boats, shopping malls,
 botanical gardens, etc.)
 684 Offer more adult programs.
 690 Keep everything and having security. Everything is fine.
 693 I do not get local papers. I do not have a computer. It would be great if I received a
 schedule of events by mail.
 700 Prevent middle school non-caring students from laying bicycles on middle of foot paths
 forcing elderly disabled to walk on rough uneven ground around the bikes.
 704 Provide more programs for youth (6-11).
 705 Keep the park clear and quiet. Some people bring children and do not discipline – it is not
 nice to be around.
 717 Promote programs – more visibility to options and more, better, beautiful parks.
 728 Maybe more senior events. Good job everyone!
 734 Advertise the activities.
 738 Mommy and Me classes.
 744 The parks used to be so pretty with seasonal flowers. Now it seems to be minimal and the
 weeds aren't kept up with. I run and walk in the park and as a gardener, it's hard to see
 the weeds and flowers not done well.
 750 I would like to see more activities for my age 30 – 40 (46) – More exercise programs,
 cooking classes, dance class, different yoga, not just Hatha, alternative interest, painting,
 sculpture/clay, meditation, etc. (look at Oak Park). Also have brochure come out more
 often with more alternatives. It seems a large portion of activities are geared toward
 children and seniors, what about the 30, 40 to 50 year olds? Keep up the good work. I do
 appreciate the park district. Don't forget about our (my) age group. If I participate in
 programs offered down the road it benefits my property value!
 754 Dog park. More patrols for gangs and tagging on benches and equipment.
 758 Many of my friends and I enjoyed the summer concert series given at Proksa Park on
 Sunday afternoons at 3:00 pm. It would be greatly appreciated if some of these concerts
 were given again. Thank you.
- 760 Encourage kids to stay away from drugs, gangs and violence. Set programs that teach
 kids and their parents about the harsh consequences associated with these behaviors. As a
 resident of Berwyn, we've noticed an increase in such activity over the past few years.
 763 Please put in a dog park.

- 765 The bathrooms at Proksa Park are not safe, lights are very dim, mirrors are bad and in need of repair. It is scary going in those, especially being a female.
- 767 Why are there separate park districts in Berwyn? Over-all good – why did they remove tennis courts from Freedom? Offer lots of youth programs – get kids involved and out of gangs!
- 775 Provide more security at parks. Advertise more programs. Have more toddler programs available in the evening.
- 779 More adult and dog activity . . .
- 780 Trips should be on motor coach.
- 784 I have not used these services very much. Getting emails will help. I look forward to your programs this summer.
- 787 Coordinate/consolidate with Berwyn Recreation Department and their services. Basketball alley, Janura. Why the separation?
- 789 Become unified so programs can be expanded for less cost by eliminating redundancy.
- 790 Excellent job! Makes me sad that we will be moving in the next few years.
- 794 Combine Park with Rec to save city money. Too many chiefs, too much in payroll! Don't duplicate programs and activities or sports. Work together with Berwyn and Recreation Dept. rather than duplicate activities.
- 800 Landscaping, new sod, better maintenance on soccer fields so the kids can compete with west suburbs. Our fields are in very poor condition compared with theirs.
- 807 Offer different things/programs/locations for teens to go visit to leave the children – pre-teen parks “Freedom Park” alone. I get too nervous with the teens jumping and playing on the jungle gym equipment when my kids are out playing. Also, it looks really bad for the community when clusters of kids congregate at our parks – more police presence!
- 809 Attract more wildlife. Make the ponds deeper so they don't need to be drained for winter. More adult exercise classes.
- 811 Allow the use of playing fields for different purposes.
- 812 More adult programs at more convenient times for those who work. e.g. exercise, self defense, crafting, swimming. I would love to see Berwyn acquire more park space, but realize this is probably not possible.
- 821 More activities at Freedom Park. Freedom Park Water Park longer hours.
- 823 Allow dogs in parks.
- 824 Email programs that are coming up for the demographic of the recipient.
- 839 Keep the people who have their dogs out. I think it is disgusting when the kids are playing and step in dog poop. Because people are too lazy to pick up after their dogs.
- 848 Allow my dog Bubu usage.
- 854* I haven't had enough information about what Berwyn Parks are offering. But I am interested in knowing about these programs because my daughter is growing up here. And I would like that she would grow up doing activities as those offered in the parks.
- 856* The employees are stupid! A lot of money for nothing! Not by mail. The gazette is not good. There is no scholarly promotion – the stupid teachers. Which district brochure?
- 860* I think we could use more restrooms. We need them when we visit the parks with the family. But everything else is very good.
- 863* Programs for all ages and bilingual. Have better service in the restrooms. More security for children and a court to play basketball and volleyball.
- 870* To build a big park for our friends the dogs. Thanks.
- 874* Having more vigilance. Do not allow gang-bangers. Do not allow smoking where children are playing.
- 875* How about painting the areas around the park? I have to for my house for the inspectors. So the park district should have to do at least that much.

No Region Indicated

Survey # Response:

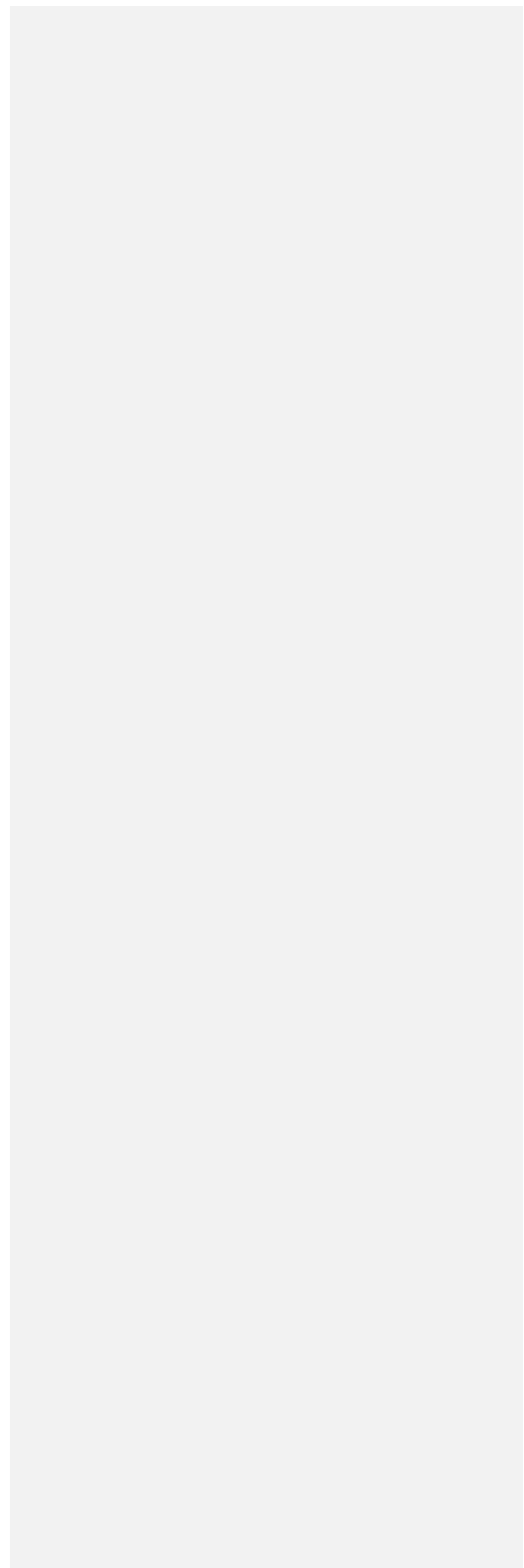
219 Nothing. It's fine now.

463 Have more for seniors.

720 How about yoga on Saturdays at 8 or 8:30 am for adults. The flowers at Proksa Park are beautiful. We love the little river and ponds with the fountain!

810 Build a skate park in South Berwyn. 16th and Maple Ave. is too far for kids to ride on streets to get there. That's more important than a dog park and safer for children.

**APPENDIX A
SURVEY INSTRUMENTS**





Dear Berwyn Park District Resident:

YOU CAN MAKE A DIFFERENCE!

On the surface, it's just fun and games, but your Park District believes parks and recreation are central to the key issues facing society. People depend on local parks and recreation for child development, at-risk youth interventions, community connection, environmental education, wellness, self-improvement, and of course, pleasure, enjoyment and self expression.

Your Berwyn Park District is conducting this community-wide survey to measure resident awareness, participation, satisfaction and interests. Your responses are very important in providing accurate feedback to help shape the future of our culturally diverse community. Please take 10 minutes to complete the questionnaire and return it in the pre-addressed postage paid envelope **within the next five days**.

Sincerely,

Jeffrey G. Boyajian, Berwyn Park District Board President
Larry Cullen, Vice President
Edward A. Karasek, Secretary
Christine T. Prendiville, Commissioner
Frank Amaro, Commissioner
Jeffrey S. Janda, Executive Director

PROFILE

1.) Referring to the map, in which area of Berwyn do you live?

___ Reg. 1 ___ Reg. 2 ___ Reg. 3 ___ Reg. 4

2.) You are: ___ Male ___ Female

3.) Including yourself, how many people in each age category live in your home?

___ 0-2 yrs of age ___ 26-35 yrs of age
 ___ 3-5 yrs of age ___ 36-45 yrs of age
 ___ 6-12 yrs of age ___ 46-55 yrs of age
 ___ 13-17 yrs of age ___ 56-65 yrs of age
 ___ 18-25 yrs of age ___ 66 yrs or older

4.) Please refer to the age groups in Question #3 and circle the adult age group that pertains to YOU.

5.) What do you consider to be your race or ethnicity?

___ White/Caucasian
 ___ Hispanic
 ___ Black/African American
 ___ Asian/Asian Indian/Filipino
 ___ Multi racial/Ethnic
 ___ Other: _____

6.) How many years have you lived in Berwyn? ___ years

7.) Total estimated 2006 household income: (check one)

___ Under \$25,000 ___ \$50,000 to \$74,999 ___ \$100,000 and above
 ___ \$25,000 to \$49,999 ___ \$75,000 to \$99,999 ___ Prefer to not disclose



COMMUNICATION

1.) How did you learn about Park District programs and opportunities during the past year? (please check all that apply)

___ School handout/flyer ___ Park District brochure ___ Park District Web Site
 ___ Posters ___ Staff/employee ___ Friend/Neighbor
 ___ The Gazette ___ Cable TV ___ Direct Mail
 ___ The Berwyn Life ___ Other: _____

2.) Do you have Internet access? ___ Yes ___ No (*If Yes, is it: ___ Dial up ___ High Speed)

3.) Have you made a purchase via the Internet in the past year? ___ Yes ___ No

4.) If the BPD offered on-line registration, would your household use it? ___ Yes ___ No

5.) Would you like to be personally notified via email by the BPD of upcoming programs and other opportunities of interest to you and members of your household? ___ Yes ___ No

*If Yes, areas of interest: ___ Family oriented special events
 ___ Adult programs
 ___ Youth programs
 ___ Other: _____

Your email address: (_____)

OPINION

1.) Would you consider purchasing a "combined pass" to all City, Berwyn Park District and North Berwyn Park District aquatic facilities? ___ Yes ___ No ___ Not Sure

2.) For every dollar you pay in property taxes, about 3 cents is paid to the Park District. Do you think this amount is: ___ Too High ___ Reasonable ___ Too Low

3.) For what is provided, do you feel Berwyn Park District programs are a good value? ___ Yes ___ No

4.) The Berwyn Park District contributes to the quality of life?

- Strongly Agree Agree Disagree Strongly Disagree No Opin.
 5.) The Berwyn Park District generally contributes to property value?
 Strongly Agree Agree Disagree Strongly Disagree No Opin.
 6.) How would you describe the level of park land and open space in Berwyn?
 More than adequate Adequate Less than adequate No Opin.
 7.) Should the Park District acquire additional land for parks and open space?
 Yes No Not Sure
 8.) Over the past two years have you or a member of your household attended one or more Park District Summer Concert Series events?
 Yes No Not Sure
 9.) Should the Park District continue or expand the Summer Concert Series?
 Yes No Not Sure
 10.) I consider the **QUALITY** of:
 A. PRE SCHOOL programs provided by the Berwyn Park District to be:
 Very Good Good Fair Poor Very Poor No Opin.
 B. YOUTH/PRE-TEEN programs provided by the Berwyn Park District to be:
 Very Good Good Fair Poor Very Poor No Opin.
 C. TEEN programs provided by the Berwyn Park District to be:
 Very Good Good Fair Poor Very Poor No Opin.
 D. ADULT programs provided by the Berwyn Park District to be:
 Very Good Good Fair Poor Very Poor No Opin.
 E. SENIOR ADULT programs provided by the Berwyn Park District to be:
 Very Good Good Fair Poor Very Poor No Opin.
 11.) I consider the **QUANTITY** of:
 A. PRE SCHOOL programs provided by the Berwyn Park District to be:
 Not Enough Enough Too Much No Opinion
 B. YOUTH/PRE TEEN programs provided by the Berwyn Park District to be:
 Not Enough Enough Too Much No Opinion
 C. TEEN programs provided by the Berwyn Park District to be:
 Not Enough Enough Too Much No Opinion
 D. ADULT programs provided by the Berwyn Park District to be:
 Not Enough Enough Too Much No Opinion
 E. SENIOR ADULT programs provided by the Berwyn Park District to be:
 Not Enough Enough Too Much No Opinion
 12.) Should the Park District acquire a small piece of park land for use as a dog park?
 Yes No Not Sure
 *If Yes, should users be resident/nonresident user fee, be charged? Yes No Not Sure
 13.) Should the Park District offer more bilingual programming?
 Yes No Not Sure
 14.) Should the Park District provide a bilingual web site? Yes No Not Sure
 15.) If the Park District offered wireless Internet access in one or more of the parks, would you use it? Yes No Not Sure
 *If Yes, would you be willing to pay a small convenience fee?
 Yes No Not Sure

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AWARENESS -----

- 1.) Are you aware that your Berwyn Park District:
- Has an assistance program for those who financially qualify, to help residents pay for program registration? Yes No
 - Has a Web site (www.berwynparks.org)? Yes No
 - Is an independent local government agency, separate from the City of Berwyn, governed by a board of five commissioners and elected by the citizenry? Yes No
 - Offers several free special events to residents throughout the year? Yes No

- E. Has received over \$1 million dollars in grants over the past 12 years? ___ Yes ___ No
- F. Collaborates with the City Police Department to provide Park District Police services? ___ Yes ___ No
- G. Is a partner agency with the West Suburban Special Recreation Association (WSSRA), which provides programs for individuals with disabilities? ___ Yes ___ No
- H. Offers private party rentals at Proksa Activity Center and Liberty Cultural Center? ___ Yes ___ No
- I. Participates in numerous intergovernmental agreements with the City of Berwyn, Berwyn Recreation Department, North Berwyn Park District, and School District 100? ___ Yes ___ No
- J. Does not permit alcoholic beverages in its parks? ___ Yes ___ No
- K. Does not permit pets in its parks? ___ Yes ___ No
- L. Offers the *Proksa Park Carnival of Fun & Duck Race* each July? ___ Yes* ___ No
*If Yes, did you or a member of your household attend? ___ Yes ___ No
- M. Offers *Summer Movies at Freedom Park*? ___ Yes* ___ No
*If Yes, did you or a member of your household attend? ___ Yes ___ No
- N. Offers the *Wedding Vow Renewal Event*? ___ Yes* ___ No
*If Yes, did you or a member of your household attend? ___ Yes ___ No
- O. Offers *Children's A Fair (A Child Services Expo)*? ___ Yes* ___ No
*If Yes, did you or a member of your household attend? ___ Yes ___ No
- P. Offers the *Annual Easter Egg Hunt*? ___ Yes* ___ No
*If Yes, did you or a member of your household attend? ___ Yes ___ No
- Q. Offers the annual *Polar Express Trip* to the North Pole
*If Yes, did you or a member of your household attend? ___ Yes ___ No
- R. Offers the *Annual Letters to Santa Program*? ___ Yes ___ No
*If Yes, did you or a member of your household participate? ___ Yes ___ No
- S. Offers a *Summer Adventure Camp* for children? ___ Yes* ___ No
*If Yes, did you or a member of your household visit the Camp? ___ Yes ___ No
- T. Offers a Children's Water Park at Freedom Park? ___ Yes* ___ No
*If Yes, did you or a member of your household visit the water park? ___ Yes ___ No
- U. Partners with *Kids First Sports* to offer a variety of summer youth sports programs? ___ Yes* ___ No
*If Yes, did you or a member of your household participate? ___ Yes ___ No
- V. Owns and operates Liberty Cultural Center? ___ Yes* ___ No
*If Yes, did you or a member of your household visit the Center? ___ Yes ___ No
- W. Owns and operates Proksa Park Activity Center? ___ Yes* ___ No
*If Yes, did you or a member of your household visit the Center? ___ Yes ___ No
- X. Owns and operates a Smirz Park Skate Park? ___ Yes* ___ No
*If Yes, did you or a member of your household visit the skate park? ___ Yes ___ No
- Y. Actively seeks grants and recruits volunteers in order to keep programs and services affordable? ___ Yes* ___ No

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SATISFACTION -----

1.) Please rate your overall experience with these Park District parks and facilities. (circle the appropriate response for each of the seven sites)

SITE	GENERAL RATING					
	Very Good	Good	Fair	Poor	Very Poor	No Opinion
Proksa Park	VG	G	F	P	VP	NO
Sunshine Park	VG	G	F	P	VP	NO
Freedom Park	VG	G	F	P	VP	NO
Mraz Park	VG	G	F	P	VP	NO
Proksa Park Activity Center	VG	G	F	P	VP	NO
Liberty Cultural Center	VG	G	F	P	VP	NO
Hessler Park	VG	G	F	P	VP	NO

- 2.) If you have contacted the Berwyn Park District with a concern, was the response:
 Very Satisfactory Satisfactory Unsatisfactory
- 3.) How convenient is it for you to visit the closest Park District park?
 Very Conv. Conv. Inconv. Very Inconv. No Opinion
- 4.) Please rate the following five characteristics of Proksa Park Activity Center.
 (circle the appropriate response for each characteristic, A through E)

Proksa Park Activity Center	Very Good	Good	Fair	Poor	Very Poor	No Opinion
A. Availability for use	VG	G	F	P	VP	NO
B. Safe setting	VG	G	F	P	VP	NO
C. Level of upkeep & maintenance	VG	G	F	P	VP	NO
D. Courtesy of front desk staff	VG	G	F	P	VP	NO
E. Helpfulness of front desk staff	VG	G	F	P	VP	NO

- 5.) Please rate the following five characteristics of Freedom Park.
 (circle the appropriate response for each characteristic, A through E)

Freedom Park	Very Good	Good	Fair	Poor	Very Poor	Don't Know
A. Availability for use	VG	G	F	P	VP	DK
B. Safe setting	VG	G	F	P	VP	DK
C. Level of upkeep & maintenance	VG	G	F	P	VP	DK
D. Courtesy of front desk staff	VG	G	F	P	VP	DK
E. Helpfulness of front desk staff	VG	G	F	P	VP	DK

- 6.) Please rate Berwyn Park District parks in general.
 (circle the appropriate response for each characteristic, A through F)

Park Feature	Very Good	Good	Fair	Poor	Very Poor	Don't Know
A. Level of upkeep & maintenance	VG	G	F	P	VP	DK
B. Condition of playgrounds	VG	G	F	P	VP	DK
C. Condition of playing fields	VG	G	F	P	VP	DK
D. Condition of courts (tennis, bocci)	VG	G	F	P	VP	DK
E. Condition of landscaping	VG	G	F	P	VP	DK
F. Level of safety	VG	G	F	P	VP	DK

PARTICIPATION

- 1.) During the past year, have you or members of your household participated in a Berwyn Park District program? Yes No
 *If Yes, which of the following responses best describes the overall level of participation by you members of your household? Daily Weekly Monthly Annually
- 2.) During the past year, have you or members of your household visited a Berwyn Park District park? Yes No
 *If Yes, which of the following responses best describes the overall level of visitation by you members of your household? Daily Weekly Monthly Annually
- 3.) During the past year, have you or members of your household visited a Berwyn Park District facility? Yes No
 *If Yes, which of the following responses best describes the overall level of visitation by you members of your household? Daily Weekly Monthly Annually
- 4.) What one thing could the Park District do to better serve you and your household?

Please place this survey in the pre-addressed postage paid envelope and return it to us immediately!

THANK YOU!

donde el parque se encuentra con la ciudad

Estimado residente del Berwyn Park District:

¡USTED PUEDE CAMBIAR LAS COSAS!

En la superficie, todo es diversión y juego, pero su Distrito de Parques (Park District) cree que los parques y el recreo son la clave a las preocupaciones que confronta la sociedad. La gente depende de los parques y el recreo locales para el desarrollo de los niños, la dirección de jóvenes cuyo futuro está bajo riesgo, las relaciones dentro de la comunidad, la educación ambiental, el bienestar, el autodesarrollo y, por supuesto, el gozo y la autoexpresión.

Su Distrito de Parques de Berwyn está llevando a cabo esta encuesta por toda la comunidad para conocer cuánto saben del Distrito los residentes, su participación en él, su satisfacción y sus intereses. Sus respuestas son muy importantes para darnos idea de cómo ayudar a formar el futuro de una comunidad culturalmente tan diversa. Como verá usted, hemos incluido versiones de la encuesta en inglés y español.

Favor de tomar 10 minutos para completar este cuestionario y devolvérselo en el sobre prepagado **dentro de 5 días**.

Atentamente,

Jeffrey G. Boyajian, Presidente de la Directiva del Berwyn Park District
Larry Cullen, Vice Presidente
Edward A. Karasek, Secretario
Christine T. Prendiville, Comisaria
Frank Amaro, Comisario
Jeffrey S. Janda, Gerente

Perfil

- Consultando el mapa, ¿en qué área de Berwyn vive usted?
 Área 1 Área 2 Área 3 Área 4
- Usted es: Hombre Mujer
- Incluyendo a usted, ¿cuántas personas de cada categoría viven en su casa?
 0-2 años 26-35 años
 3-5 años 36-45 años
 6-12 años 46-55 años
 13-17 años 56-65 años
 18-25 años 66 años o más
- Favor de referirse a las edades en la pregunta #3 y poner un círculo alrededor del grupo a que pertenece usted.
- ¿A qué raza o grupo étnico pertenece usted?
 Blanco
 Hispánico
 Negro/afroamericano
 Asiático/de la India/filipino
 Multiracial
 Otro: _____
- ¿Por cuántos años ha vivido en Berwyn? _____
- Marcar el total de ingresos familiares para 2006:
 Menos de \$25,000 De \$50,000 a \$74,999 \$100,000 o más
 De \$25,000 a \$49,999 De \$75,000 a \$99,000 Prefiero no decir

COMUNICACION

- ¿Cómo supo usted de los programas y oportunidades ofrecidas por el Distrito de Parques de Berwyn durante el año pasado? (Marque todas las formas aplicables.)
 Propaganda escolar Folleto del Distrito Sitio web del Distrito
 Afiches De un empleado De un vecino/amigo
 El Gazette Cable Por correo
 El *Berwyn Life* Otro: _____
- ¿Tiene usted acceso al Internet? Sí No * Si así es, ¿es: dial-up hi-speed
- ¿Ha comprado usted algo por Internet durante este año? Sí No
- Si el Distrito ofreciera inscripción on-line, ¿lo usarían ustedes? Sí No
- ¿Le gustaría que el Distrito le avise por correo electrónico sobre futuros programas y otras oportunidades de interés para usted y su familia?
 Sí No *Si así es, ¿les interesan: Eventos especiales de orientación familiar
 Programas para adultos
 Programas para jóvenes
 Otros: _____

Su dirección de correo electrónico: _____

OPINION

- ¿Consideraría usted comprar un "pase combinado" para piscinas de la Ciudad, del Distrito de Parques y del Distrito de Parques de North Berwyn? Sí No No estoy seguro
- De cada dólar que paga usted en impuestos sobre la propiedad, más o menos 3 centavos van al Distrito de Parques. ¿Qué le parece eso?
 demasiado razonable poco
- Para lo que le ofrecen, ¿cree usted que los programas del Distrito tienen valor?

- ___ Sí ___ No
4. El Distrito de Parques contribuye a la calidad de su vida.
___ Muy cierto ___ Cierto ___ Falso ___ Muy falso ___ No tengo opinión
5. En general, el Distrito contribuye al valor de su casa.
___ Muy cierto ___ Cierto ___ Falso ___ Muy falso ___ No tengo opinión
6. ¿Cómo calificaría usted la cantidad de terreno de parques y áreas peatonales (open space) en Berwyn? ___ Más que suficiente ___ Suficiente ___ Menos que suficiente ___ No tengo opinión.
7. ¿Debe el Distrito adquirir más terreno para parques y áreas peatonales?
___ Sí ___ No ___ No estoy seguro.
8. ¿Ha asistido usted o alguien de su familia a uno o más de los conciertos de verano del Distrito? ___ Sí ___ No ___ No estoy seguro.
9. ¿Debe el Distrito continuar o aumentar la cantidad de conciertos de verano?
___ Sí ___ No ___ No estoy seguro.
10. Considero que la CALIDAD de los programas del Distrito para:
- A. NIÑOS PRE ESCOLARES es
___ excelente ___ buena ___ así así ___ mala ___ pésima ___ No sé
- B. PRE ADOLESCENTES es
___ excelente ___ buena ___ así así ___ mala ___ pésima ___ No sé
- C. JOVENES es
___ excelente ___ buena ___ así así ___ mala ___ pésima ___ No sé
- D. ADULTOS es
___ excelente ___ buena ___ así así ___ mala ___ pésima ___ No sé
- E. GENTE MAYOR es
___ excelente ___ buena ___ así así ___ mala ___ pésima ___ No sé
11. Considero que la CANTIDAD de los programas del Distrito para:
- A. NIÑOS PRE ESCOLARES es
___ insuficiente ___ suficiente ___ excesiva ___ No tengo opinión.
- B. PRE ADOLESCENTES es
___ Insuficiente ___ suficiente ___ excesiva ___ No tengo opinión.
- C. JOVENES es
___ Insuficiente ___ suficiente ___ excesiva ___ No tengo opinión.
- D. ADULTOS es
___ Insuficiente ___ suficiente ___ excesiva ___ No tengo opinión.
- E. GENTE MAYOR es
___ Insuficiente ___ suficiente ___ excesiva ___ No tengo opinión.
12. ¿El Distrito de Parques debe adquirir un terreno chico para parque de perros?
___ Sí ___ No ___ No estoy seguro.
*Si es que sí, ¿se debe cobrar a quienes llevan sus perros? ___ Sí ___ No ___ No sé
13. ¿Debe el Distrito ofrecer más programas bilingües? ___ Sí ___ No ___ No sé.
14. ¿Debe el Distrito establecer un sitio web bilingüe? ___ Sí ___ No ___ No sé
15. Si el Distrito ofreciera acceso al Internet inalámbrico en uno de sus parques o más, ¿lo usaría usted? ___ Sí ___ No ___ No estoy seguro.
*Si es que sí, ¿estaría dispuesto a pagar un poco por el servicio?

CONOCIMIENTO DE NUESTROS SERVICIOS

1. ¿Sabe usted que el Distrito de Parques de Berwyn:
- A. tiene, para quienes califican, un programa de asistencia para pagar su inscripción? ___ Sí ___ No
- B. tiene un sitio web (www.berwynparks.org)? ___ Sí ___ No
- C. es una agencia independiente de la Ciudad de Berwyn dirigida por una directiva de cinco comisarios elegidos por los ciudadanos?
___ Sí ___ No

- D. ofrece varios eventos especiales gratuitos durante el año? Sí No
- E. ha recibido más de un millón de dólares en *grants* (donaciones hechas por fundaciones benéficas) durante los últimos 12 años? Sí No
- F. colabora con la policía de la Ciudad de Berwyn para dar servicio policial a los parques? Sí No
- G. se une con la West Suburban Special Recreation Association, la que brinda programas para incapacitados? Sí No
- H. alquila el Proksa Activity Center y el Liberty Cultural Center para fiestas particulares? Sí No
- I. participa en varios acuerdos con la Ciudad de Berwyn, el Departamento de Recreo de Berwyn, el Distrito de Parques de North Berwyn y el Distrito Escolar #100? Sí No
- J. no permite bebidas alcohólicas en sus parques? Sí No
- K. no permite animales domésticos en sus parques? Sí No
- L. ofrece el Carnaval de Diversión Proksa Park y Carrera de Patos cada julio? Sí No *Si es que sí, ¿asistió usted o alguien de su casa? Sí No
- M. ofrece el Cine de Verano en el Parque Freedom? Sí No
*Si es que sí, ¿asistió usted o alguien de su casa? Sí No
- N. ofrece la Renovación de Juramentos Matrimoniales? Sí No
*Si es que sí, ¿asistió usted o alguien de su casa? Sí No.
- O. ofrece una A-Fair (Exposición de Servicios para Niños)? Sí No
*Si es que sí, ¿asistió usted o alguien de su casa? Sí No
- P. patrocina la Búsqueda Anual de Huevos de Pascua? Sí No
*Si es que sí, ¿asistió usted o alguien de su casa? Sí No
- Q. ofrece el Viaje Polar Express anual? Sí No
*Si es que sí, ¿asistió usted o alguien de su casa? Sí No
- R. ofrece un Programa Anual de Cartas a Santa? Sí No
*Si es que sí, ¿participó usted o alguien de su casa? Sí No
- S. patrocina un Campamento Veraniego de Aventuras? Sí No
*Si es que sí, ¿lo visitó usted o alguien de su casa? Sí No
- T. ofrece un Parque Acuático para Niños en Freedom Park? Sí No
*Si es que sí, ¿lo visitó usted o alguien de su casa? Sí No
- U. se une con Kids First Sports para ofrecer una variedad de programas veraniegos de deportes para jóvenes? Sí No
*Si es que sí, ¿participó usted o alguien de su casa? Sí No
- V. es dueño de, y administra, el Centro Cultural Liberty? Sí No
*Si es que sí, ¿lo visitó usted o alguien de su casa? Sí No
- W. es dueño de, y administra, el Centro de Actividades Proksa Park? Sí No *Si es que sí, ¿lo visitó usted o alguien de su casa? Sí No
- X. es dueño de, y administra, el Parque de Patinaje Smirz Park? Sí No
*Si es que sí, ¿lo visitó usted o alguien de su casa? Sí No
- Y. solicita activamente *grants* y recluta voluntarios para que los programas y servicios no sean caros? Sí No

SATISFACCION

1. Favor de calificar su experiencia en los siguientes parques y lugares del Distrito (ponga un círculo alrededor de su respuesta para cada uno de los siete)

CALIFICACION GENERAL

SITIO	Muy bueno	Bueno	Regular	Malo	Muy malo	Sin opinión
Proksa Park	MB	B	R	M	MM	S
Sunshine Park	MB	B	R	M	MM	S
Freedom Park	MB	B	R	M	MM	S
Mrasz Park	MB	B	R	M	MM	S
Proksa Park Activity Center		MB	B	R	M	MM S

Liberty Cultural Center	MB	B	R	M	MM	S
Hessler Park	MB	B	R	M	MM	S

2. Si usted se ha puesto en contacto con el Distrito de Parques de Berwyn sobre algún problema, ¿la respuesta fue:
 Muy satisfactoria Satisfactoria No satisfactoria

3. ¿Qué tan conveniente queda su parque del Distrito más cercano?
 Muy conveniente Conveniente Muy inconveniente No sé

4. Favor de calificar al PROKSA PARK ACTIVITY CENTER tocante a las siguientes cinco características (Ponga un círculo alrededor de la respuesta apropiada, de A a E.)

Proksa Park Activity Ctr	Muy bueno	Bueno	Regular	Malo	Muy Sin	opinión
A. Disponible	MB	B	R	M	MM	S
B. Lugar seguro	MB	B	R	M	MM	S
C. Condición, mantenimiento	MB	B	R	M	MM	S
D. Cortesía de empleados	MB	B	R	M	MM	S
E. Servicialidad de éstos	MB	B	R	M	MM	S

5. Favor de calificar a FREEDOM PARK tocante a cinco características: (ponga un círculo alrededor de la respuesta apropiada para cada característica, de A a E)

Freedom Park	Muy bueno	Bueno	Regular	Malo	Muy Sin	opinión
A. Disponible	MB	B	R	M	MM	S
B. Lugar seguro	MB	B	R	M	MM	S
C. Condición, mantenimiento	MB	B	R	M	MM	S
D. Cortesía de empleados	MB	B	R	M	MM	S
E. Servicialidad de éstos	MB	B	R	M	MM	S

6. Favor de calificar a LOS PARQUES DEL DISTRITO EN GENERAL. (Ponga un círculo alrededor de la respuesta apropiada para cada característica, de A a F)

	Muy bueno	Bueno	Regular	Malo	Muy Sin	opinión
A. Condición y mantenimiento	MB	B	R	M	MM	S
B. Condición de patios de recreo	MB	B	R	M	MM	S
C. Condición de campos de juego	MB	B	R	M	MM	S
D. " canchas de tenis, bocci	MB	B	R	M	MM	S
E. " del zacate y arbustos	MB	B	R	M	MM	S
F. Seguridad	MB	B	R	M	MM	S

PARTICIPACION

1. Durante el año pasado, ¿usted o miembros de su familia han participado en algún programa del Distrito de Parques? Sí No

*Si es que sí, ¿cuál de estas respuestas describe mejor su nivel de participación? Diario Cada semana Cada mes Cada año

2. Durante el año pasado, ¿usted o algún miembro de su familia ha visitado un parque del Distrito? Sí No *Si es que sí, ¿cuál de estas respuestas describe mejor la cantidad de visitas que han hecho ustedes? Diario Cada semana Mensualmente Cada año

3. Durante el año pasado, ¿usted o su familia ha visitado a alguno de los planteles del Distrito? *Si es que sí, ¿cuál de estas respuestas describe mejor cuánto los visitan? Diario Semanalmente Mensualmente Cada año

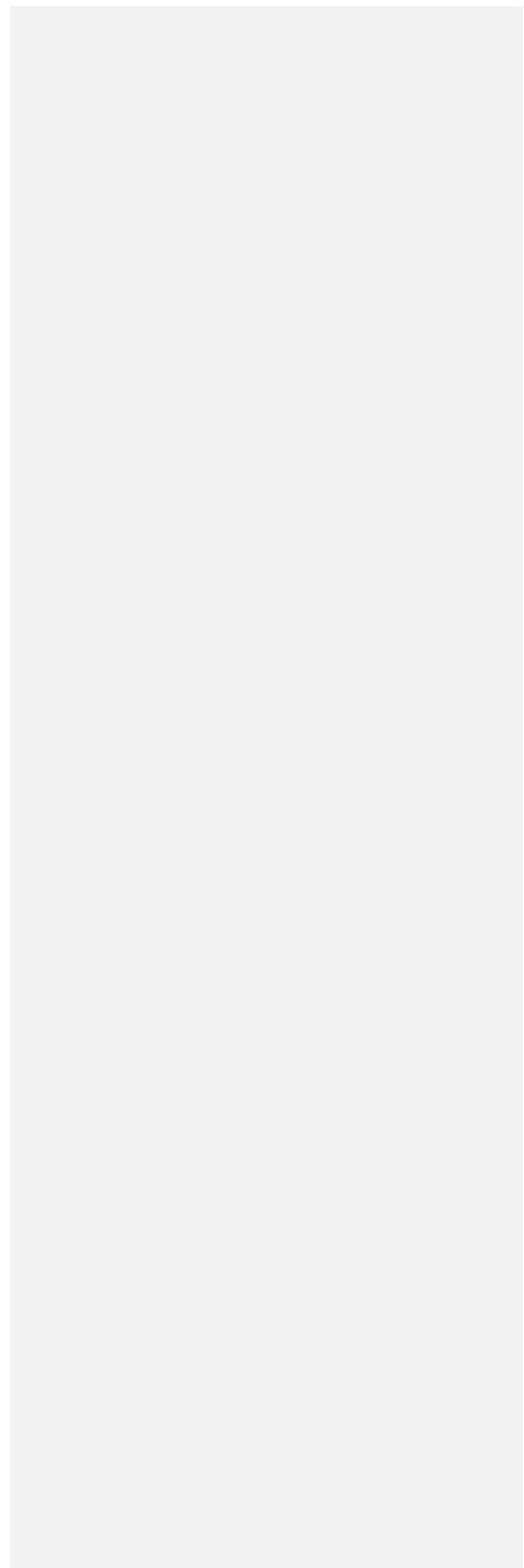
4. Por favor, mencione usted una cosa en que el Distrito de Parques podría servirles mejor:

Favor de meter esta encuesta en el sobre prepagado y devolvémosla inmediatamente.

¡Muy agradecidos!

**APPENDIX B
EMAIL ADDRESSES**

(INCLUDED AS SEPARATE DOCUMENT)



to

efficiently and effectively expand services and stretch tax dollars